

**Purchase of Services Expenditure by
Diagnosis, Ethnicity, Language,
Residence and Age
FY 2013-2014**

Regional Center of the East Bay
April 27,2015 Board Meeting

Why?

- Changes to the Lanterman Act – W & I Code 4519.5
- Changes in the populations in both our community and in the state.
 - Diagnosis
 - Age
 - Ethnicity
 - Language
 - Residence
- Look at current trends and changes to understand and be responsive to meet both existing and emerging needs
- Identify how to meet the needs of our consumers and families in a way that is responsive to diverse cultural and linguistic needs
- Share information and hold a discussion with our community about the data and what is needed to reduce any disparities

Welfare and Institutions Code

Section 4519.5

- (a) The department and the regional centers shall annually collaborate to compile data in a uniform manner relating to purchase of service authorization, utilization, and expenditure by each regional center with respect to all of the following:
 - (1) The age of consumer, categorized by the following:
 - (A) Birth to age two, inclusive.
 - (B) Three to 21, inclusive.
 - (C) Twenty-two and older.
 - (2) Race or ethnicity of the consumer.
 - (3) Primary language spoken by the consumer, and other related details, as feasible.
 - (4) Disability detail, in accordance with the categories established by subdivision (a) of Section 4512, and, if applicable, a category specifying that the disability is unknown.
 - (5) Residence type, subcategorized by age, race or ethnicity, and primary language.
- (b) The data reported pursuant to subdivision (a) shall also include the number and percentage of individuals, categorized by age, race or ethnicity, and disability, and **by residence type**, as set forth in paragraph (5) of subdivision (a), who have been determined to be eligible for regional center services but are not receiving purchase of service funds.

Public Meetings and Data

-Commencing on December 31, 2013, each regional center shall annually post this data by December 31. Each regional center shall maintain all previous years' data on its Internet Web site.
- (e) Within three months of compiling the data with the department, and annually thereafter, each regional center shall meet with stakeholders in one or more public meetings regarding the data. The meeting or meetings shall be held separately from any meetings held pursuant to Section 4660. The regional center shall provide participants of these meetings with the data and any associated information, and **shall conduct a discussion of the data and the associated information in a manner that is culturally and linguistically appropriate for that community, including providing alternative communication services**, as required by Sections 11135 to 11139.7, inclusive, of the Government Code and implementing regulations. Regional centers shall inform the department of the scheduling of those public meetings 30 days prior to the meeting. Notice of the meetings shall also be posted on the regional center's Internet Web site 30 days prior to the meeting and shall be sent to individual stakeholders and groups representing underserved communities in a timely manner. Each regional center shall, in holding the meetings required by this subdivision, **consider the language needs of the community and shall schedule the meetings at times and locations designed to result in a high turnout by the public and underserved communities.**

Reports

- (f) (1) Each regional center shall annually report to the department regarding its implementation of the requirements of this section. The report shall include, but shall not be limited to, all of the following:
 - **(A) Actions the regional center took to improve public attendance and participation at stakeholder meetings, including, but not limited to, attendance and participation by underserved communities.**
 - **(B) Copies of minutes from the meeting and attendee comments.**
 - **(C) Whether the data described in this section indicates a need to reduce disparities in the purchase of services among consumers in the regional center's catchment area. If the data does indicate that need, the regional center's recommendations and plan to promote equity, and reduce disparities, in the purchase of services.**
- **(2) Each regional center and the department shall annually post the reports required by paragraph (1) on its Internet Web site by August 31.**

4519.6. The department and the regional centers shall annually collaborate to determine the most appropriate methods to collect and compile meaningful data in a uniform manner, as specified in Section 4519.5, related to the payment of copayments, coinsurance, and deductibles by each regional center.
**(Amended by Stats. 2014, Ch. 30, Sec. 14. (SB 856)
Effective June 20, 2014.)**

The RCEB and our Community

- One of 21 regional centers in California
- Serves Alameda and Contra Costa County
- Currently (March, 2015) 17, 270 consumers who are status 1, 2 or 8.
- The data in our report reflects 18,766 consumers
It reflects consumers who were served by RCEB at any time in the 2013/2014 fiscal year. Some of those consumers may have moved out of our area or into our area at any time during the year.

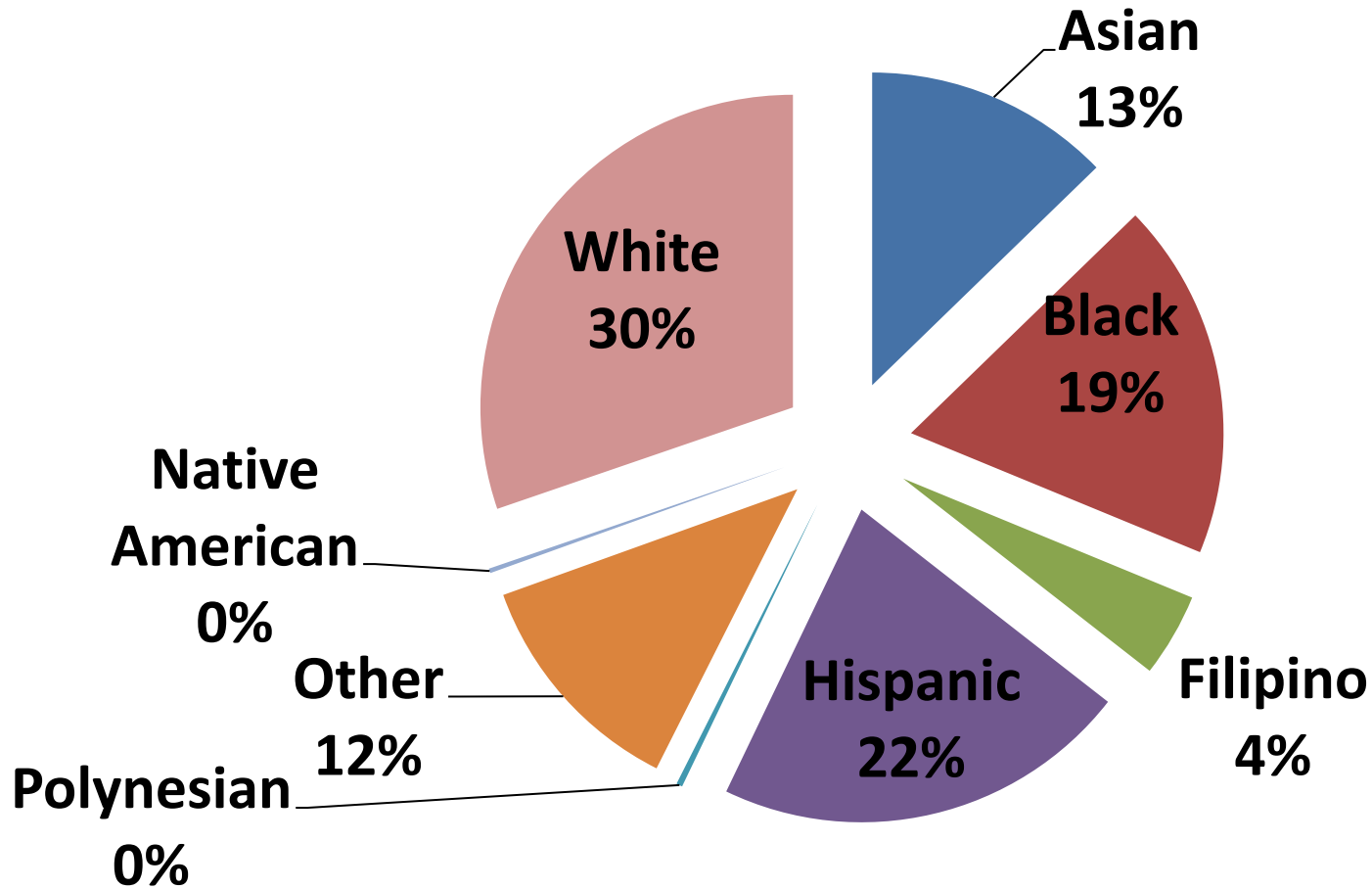
POS Expenditures

- Report shows cost of services that have been paid for by the regional center
 - Doesn't include services coordinated through a generic resource such as Medicare, Medi-Cal, private insurance, SSI, IHSS
 - Doesn't include services provided through contracts such as Transportation
 - Utilization doesn't include services provided but not paid for by the end of 2014. Usually due to late bills

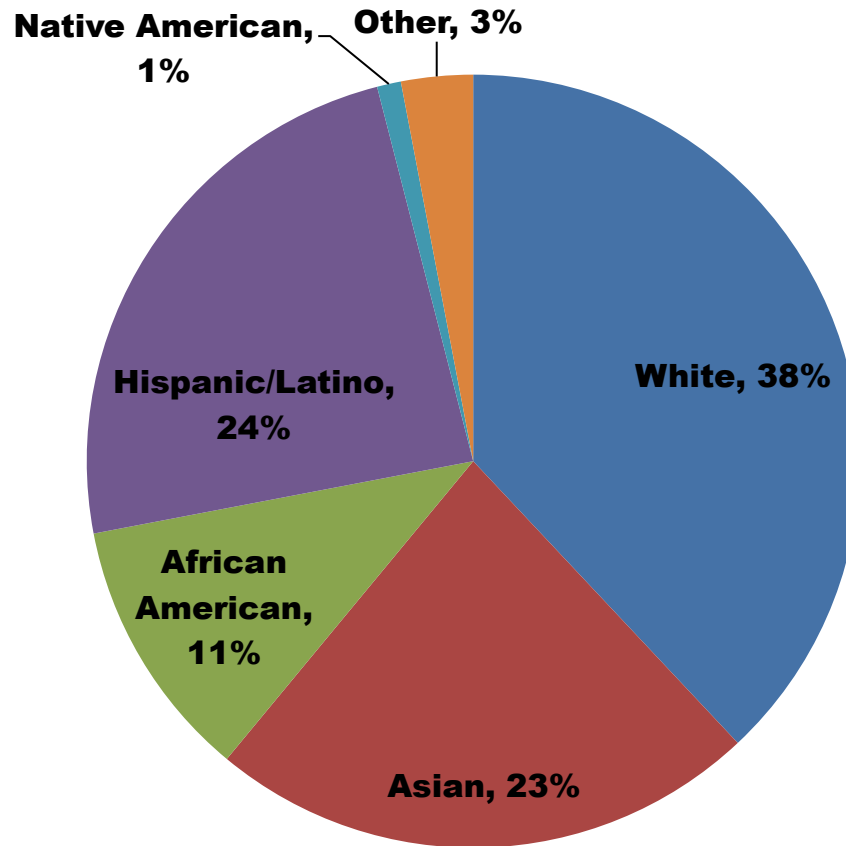
Other Factors

- These expenditures and number include more than our average number of consumers as anyone who spent part of the year here is included
- Clients with multiple diagnoses are counted more than once in some areas.
- Some slides include information on authorized expenditures and some on utilization

RCEB Population By Ethnicity 2013/14

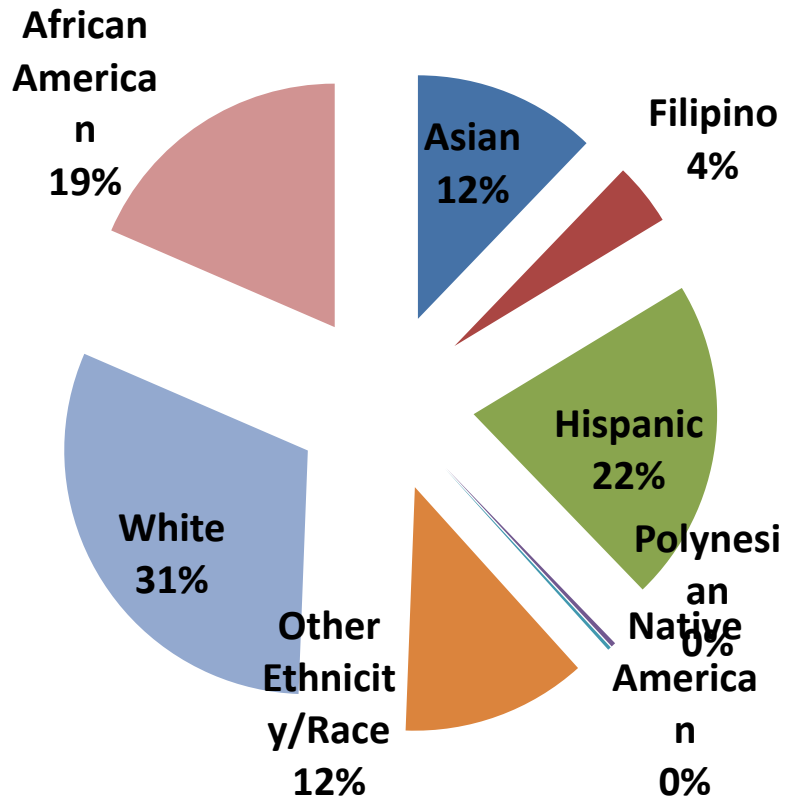


Alameda/Contra Costa County Population By Ethnicity

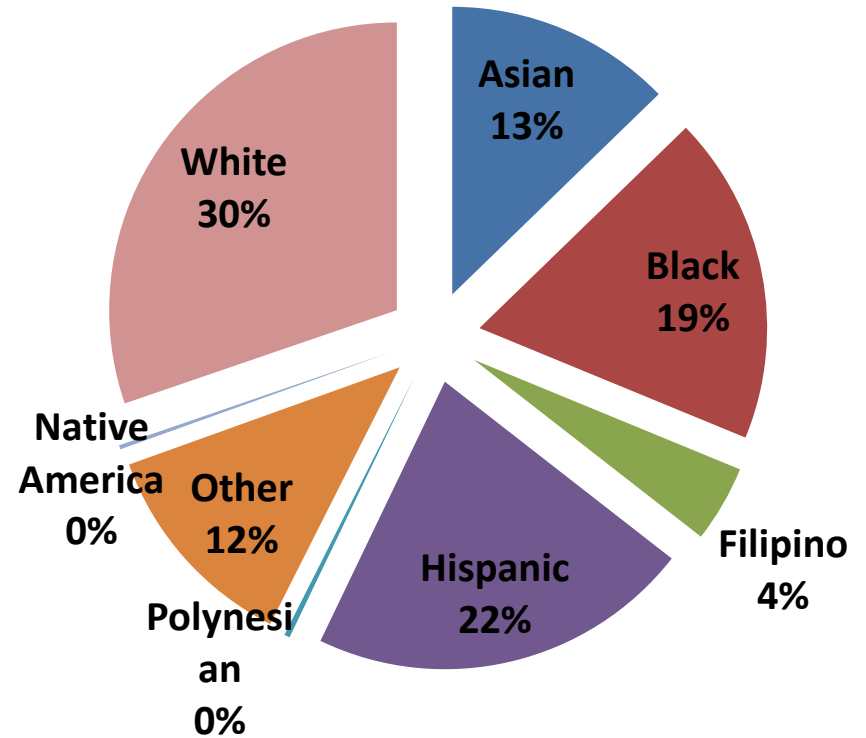


Ethnicity

RCEB 2012/13

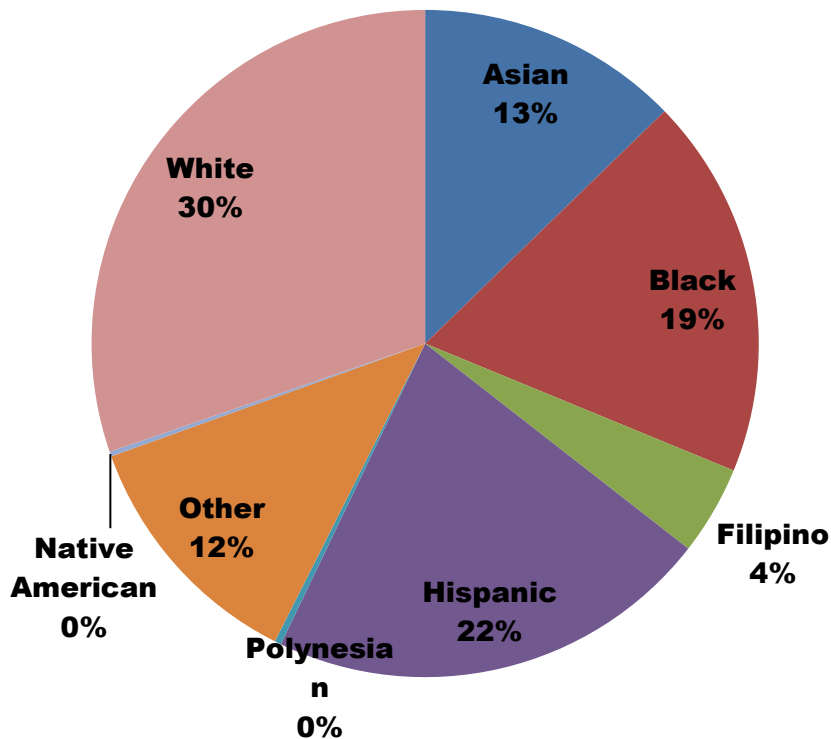


RCEB 2013/14

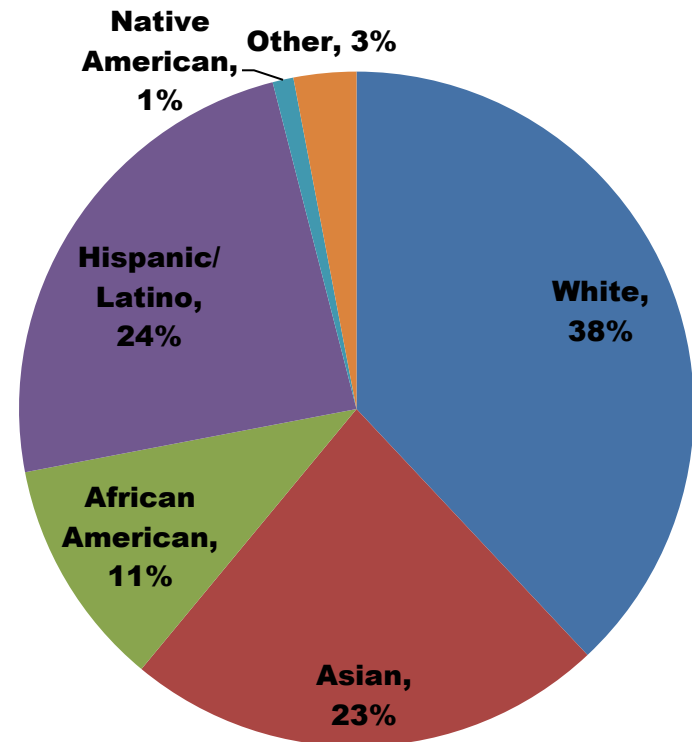


Ethnicity RCEB/General Population

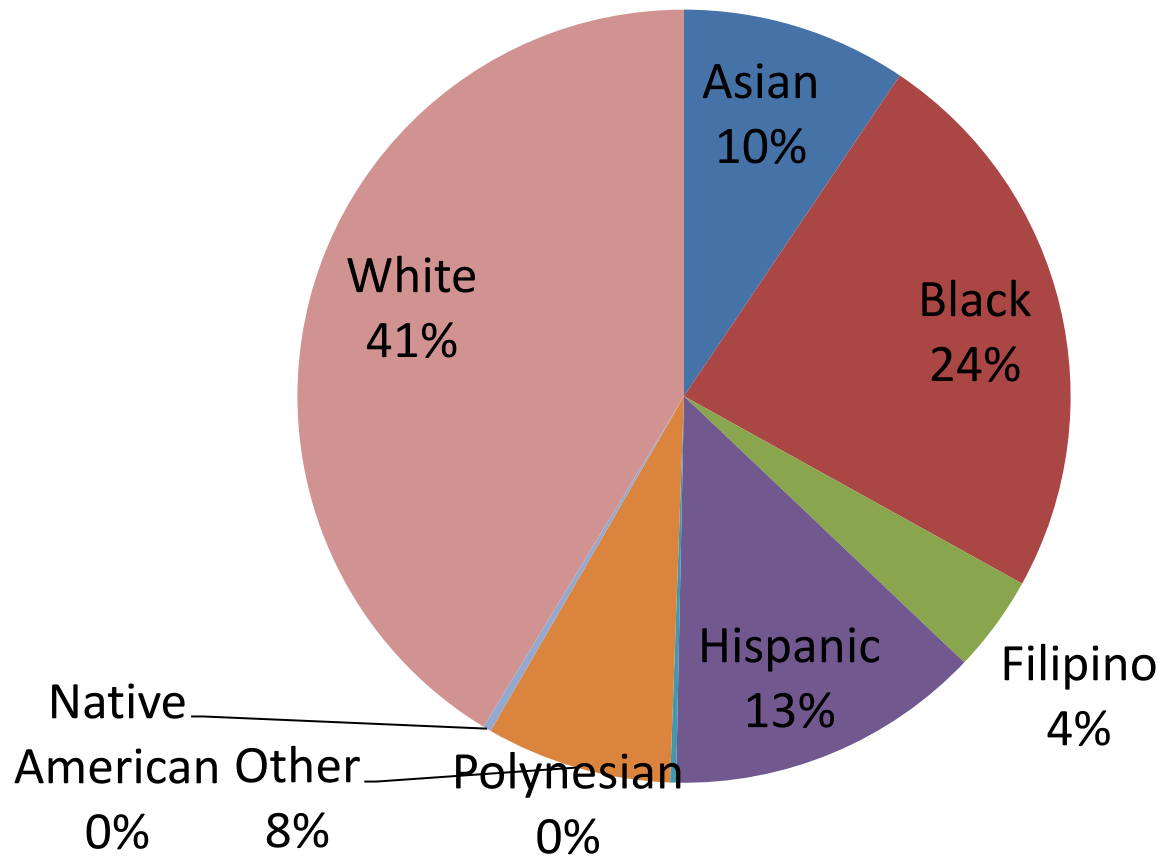
RCEB 2013/14



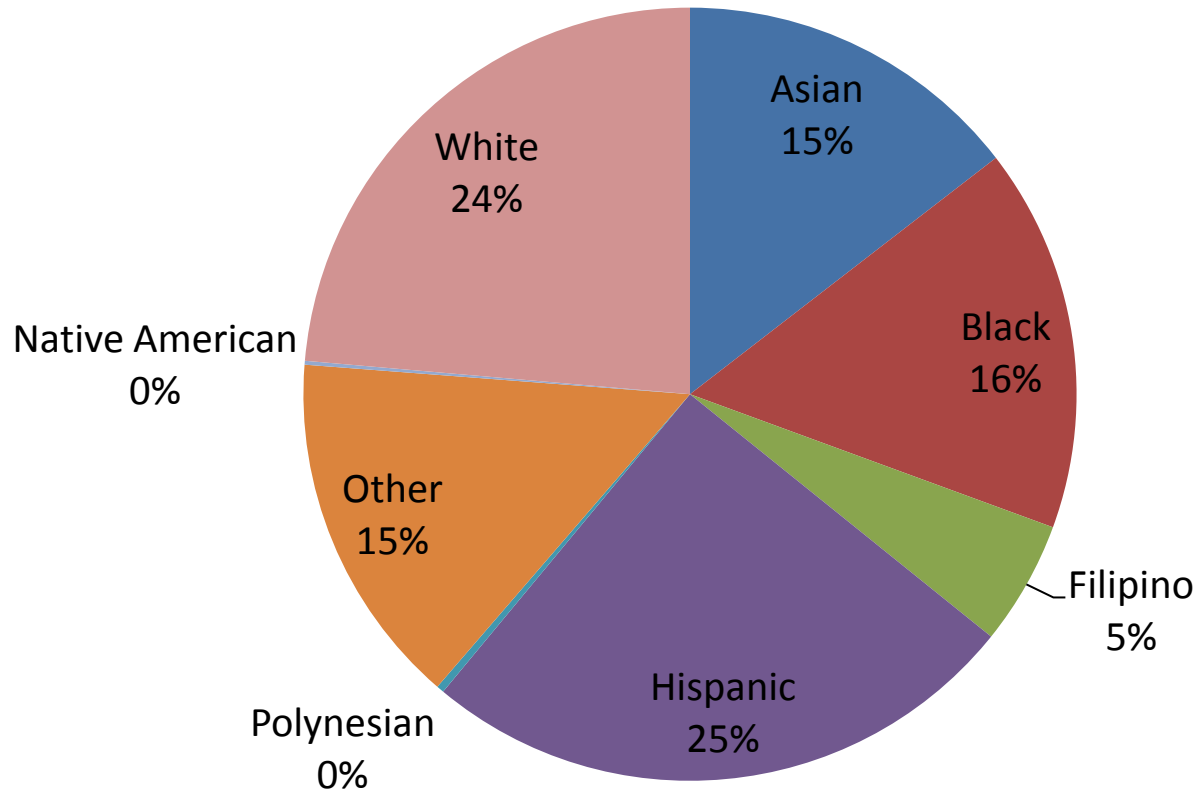
Alameda and Contra Costa



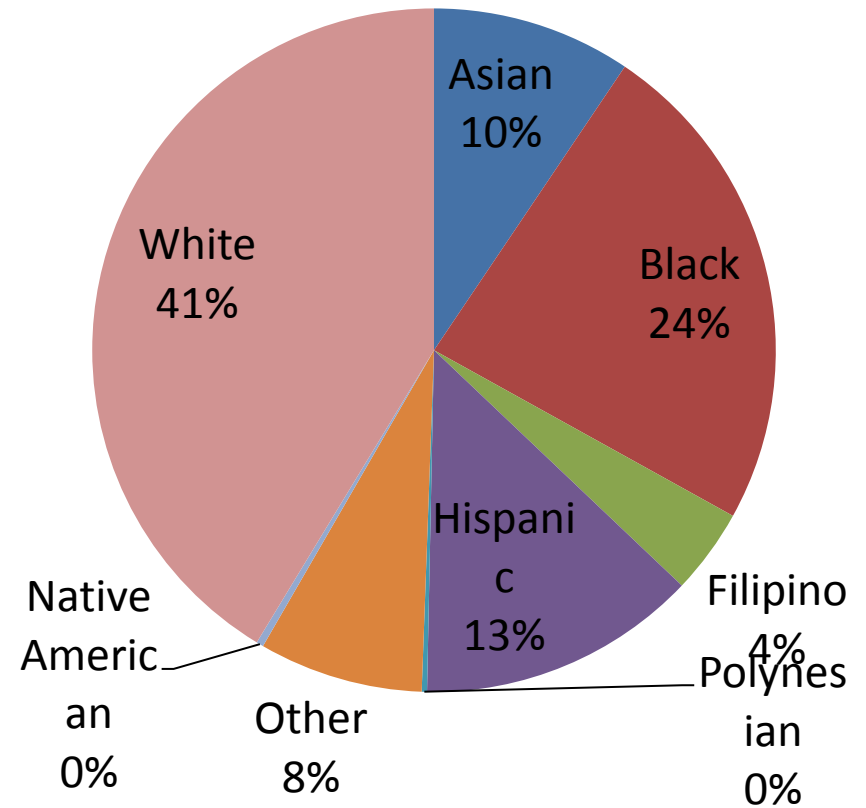
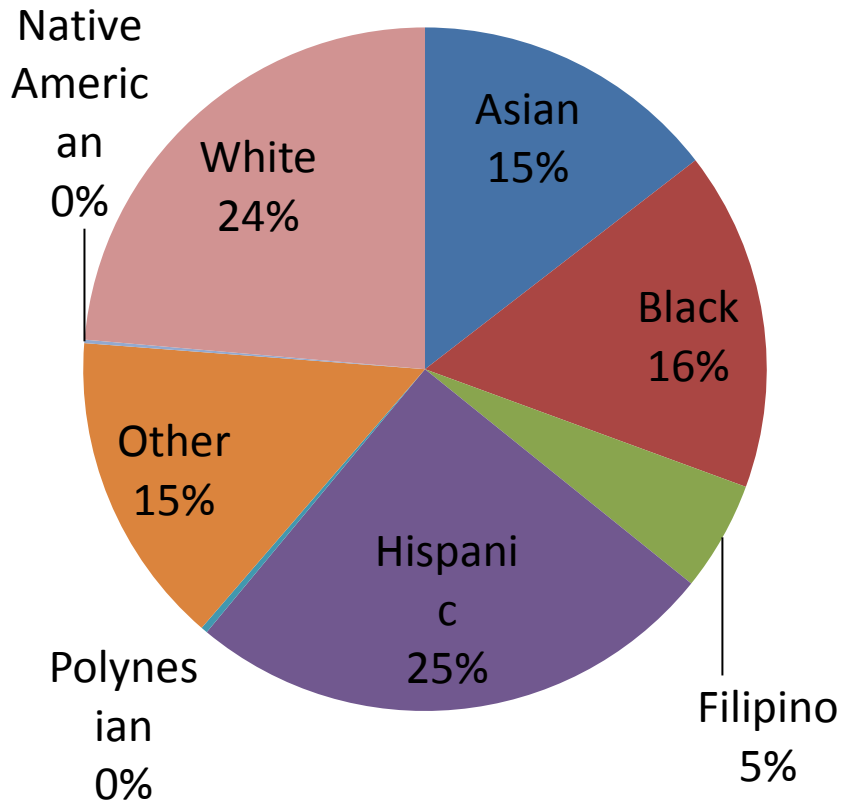
RCEB Ethnicity Ages 22-99



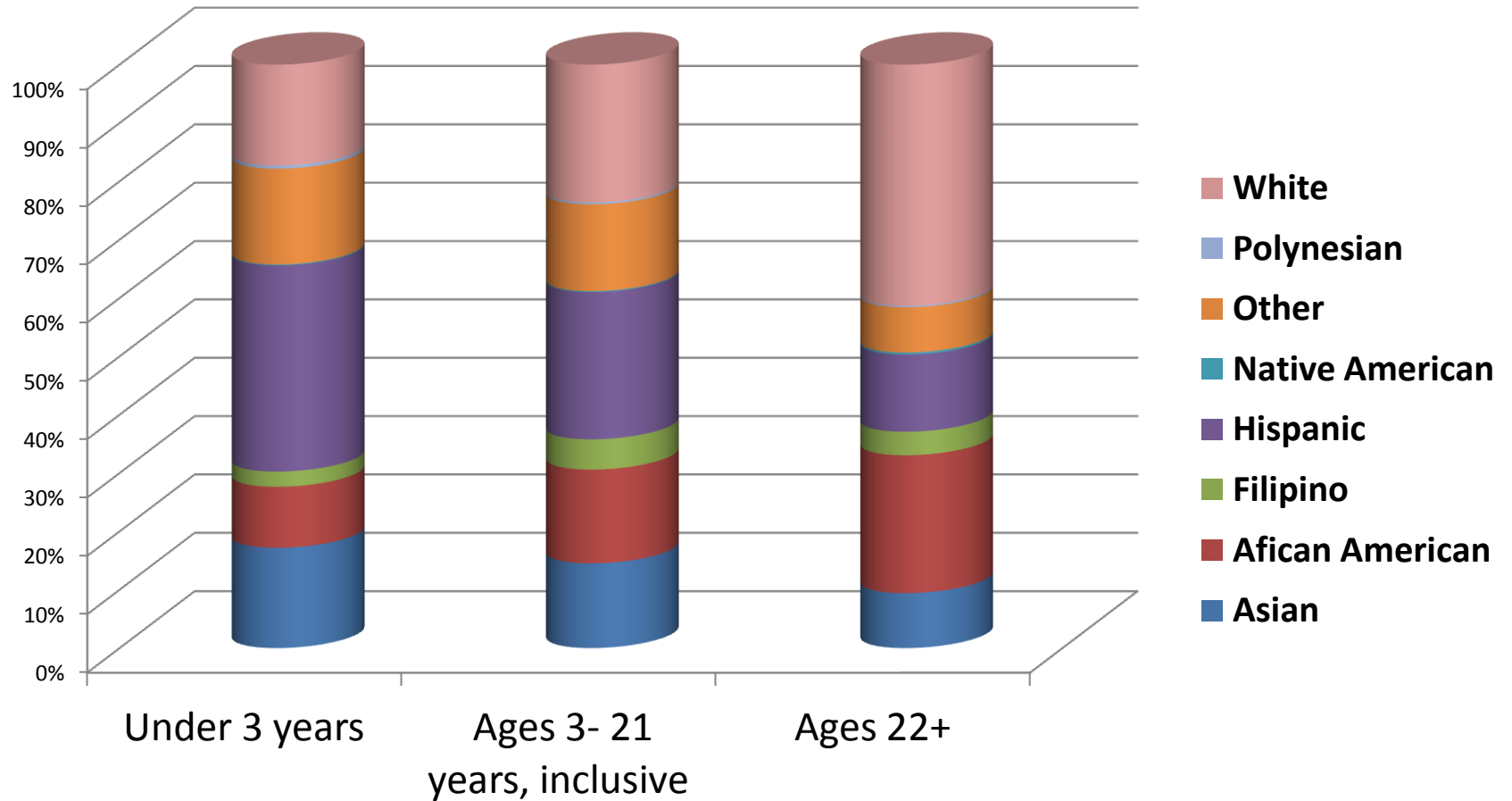
Ethnicity Ages 3-21



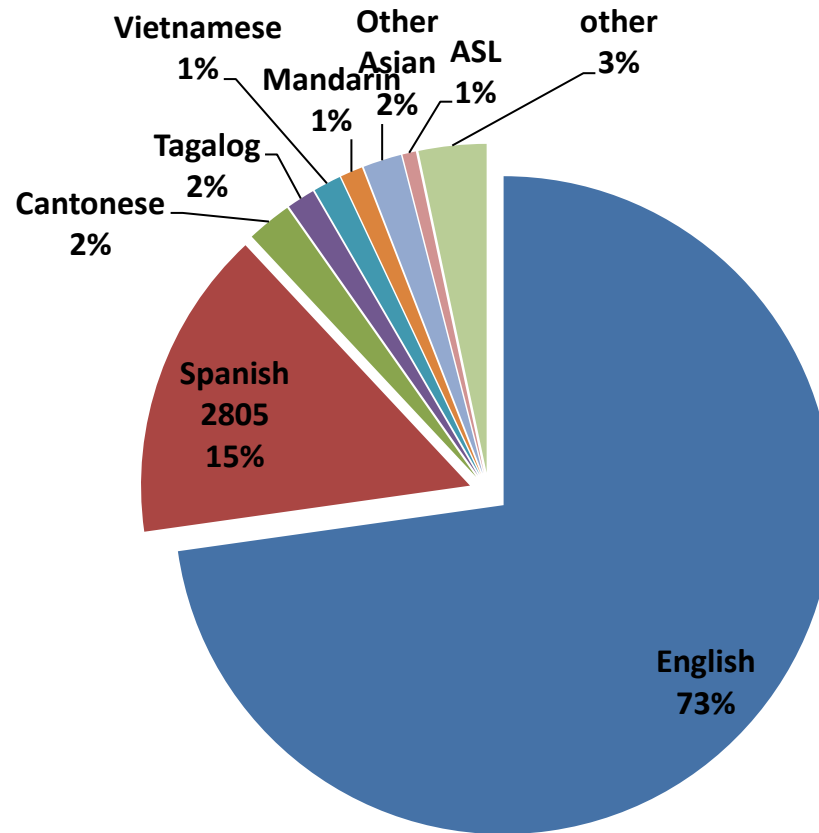
Younger Versus Older



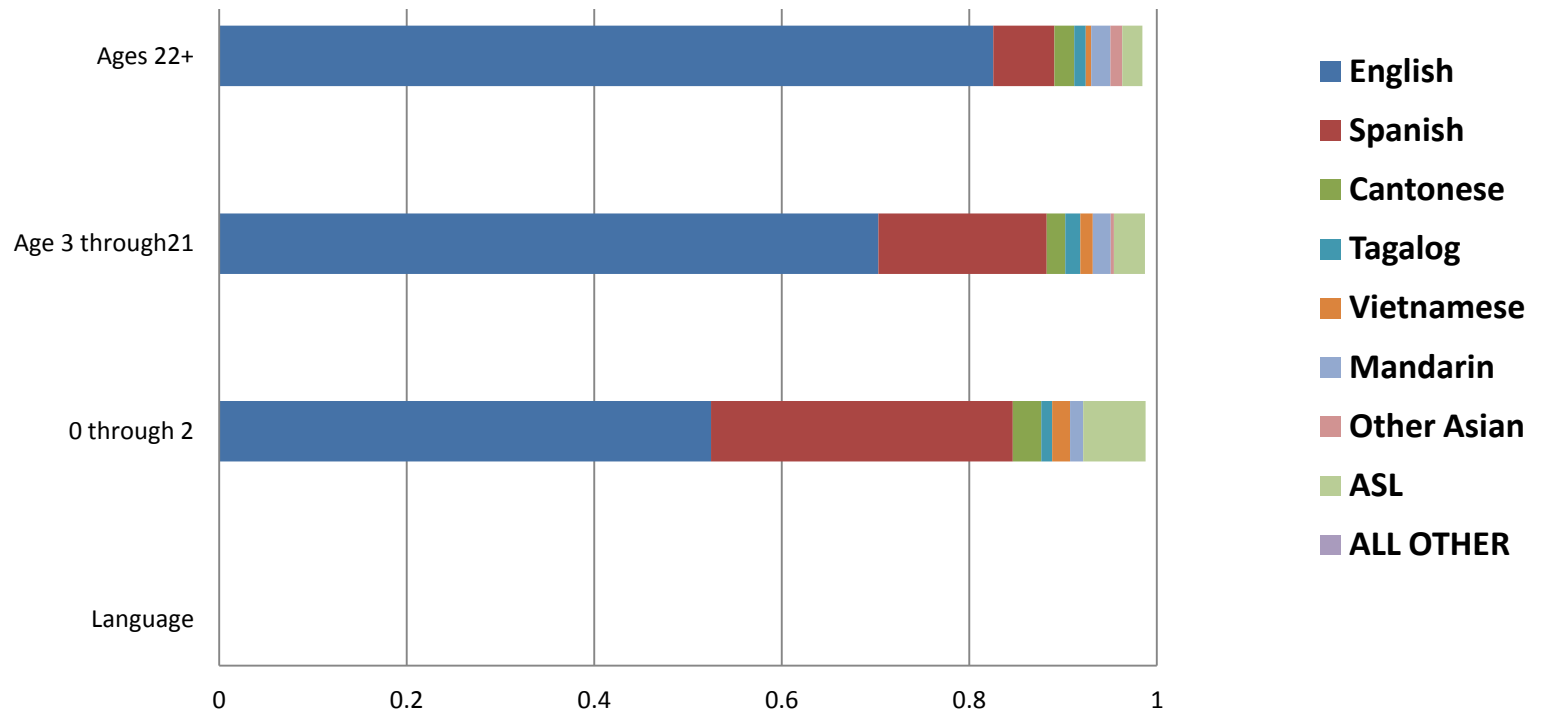
Ethnicity By Age



RCEB Primary Languages

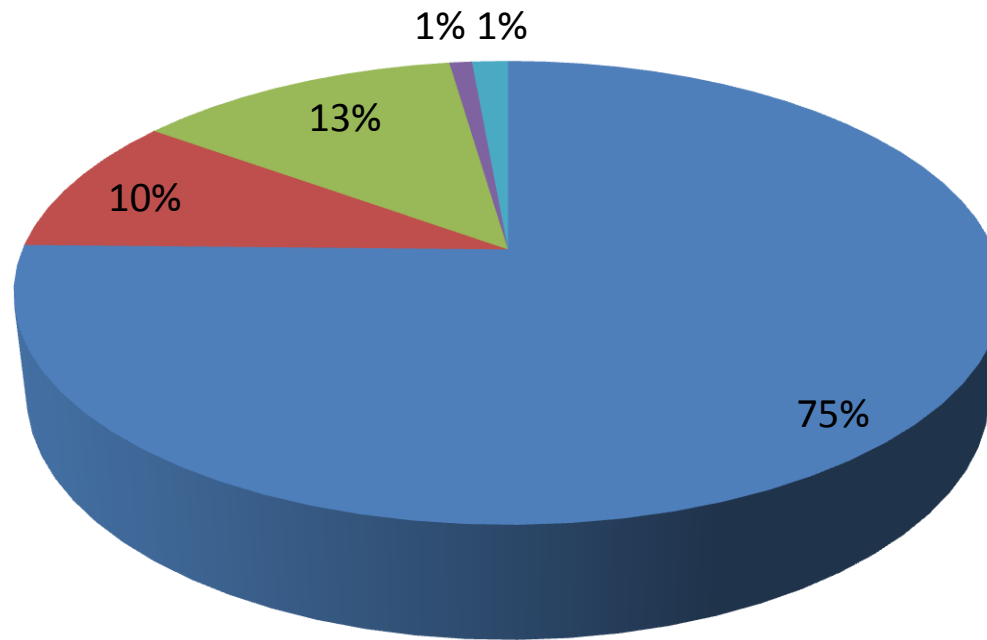


Language By Age

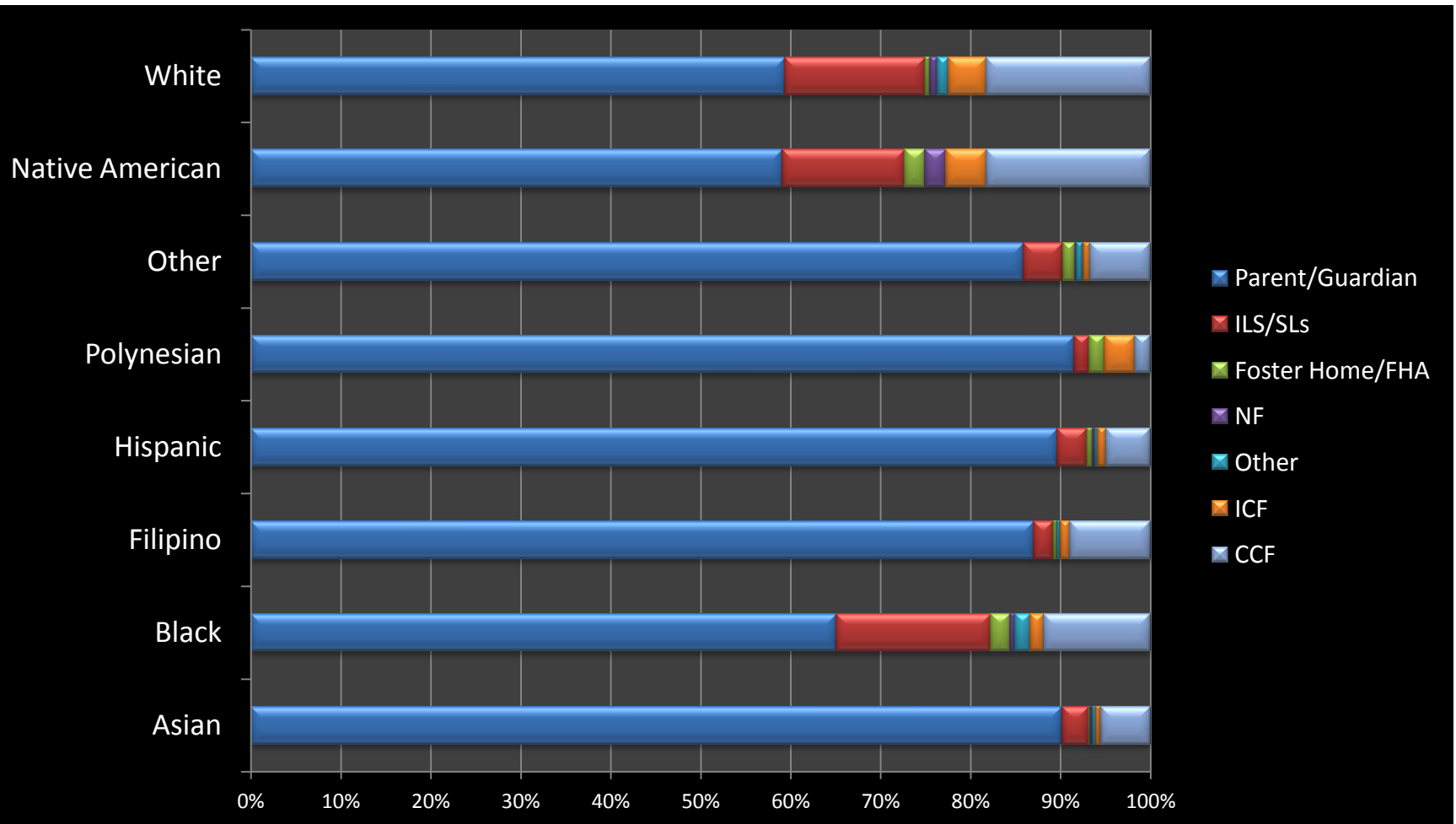


Overall Living Arrangements

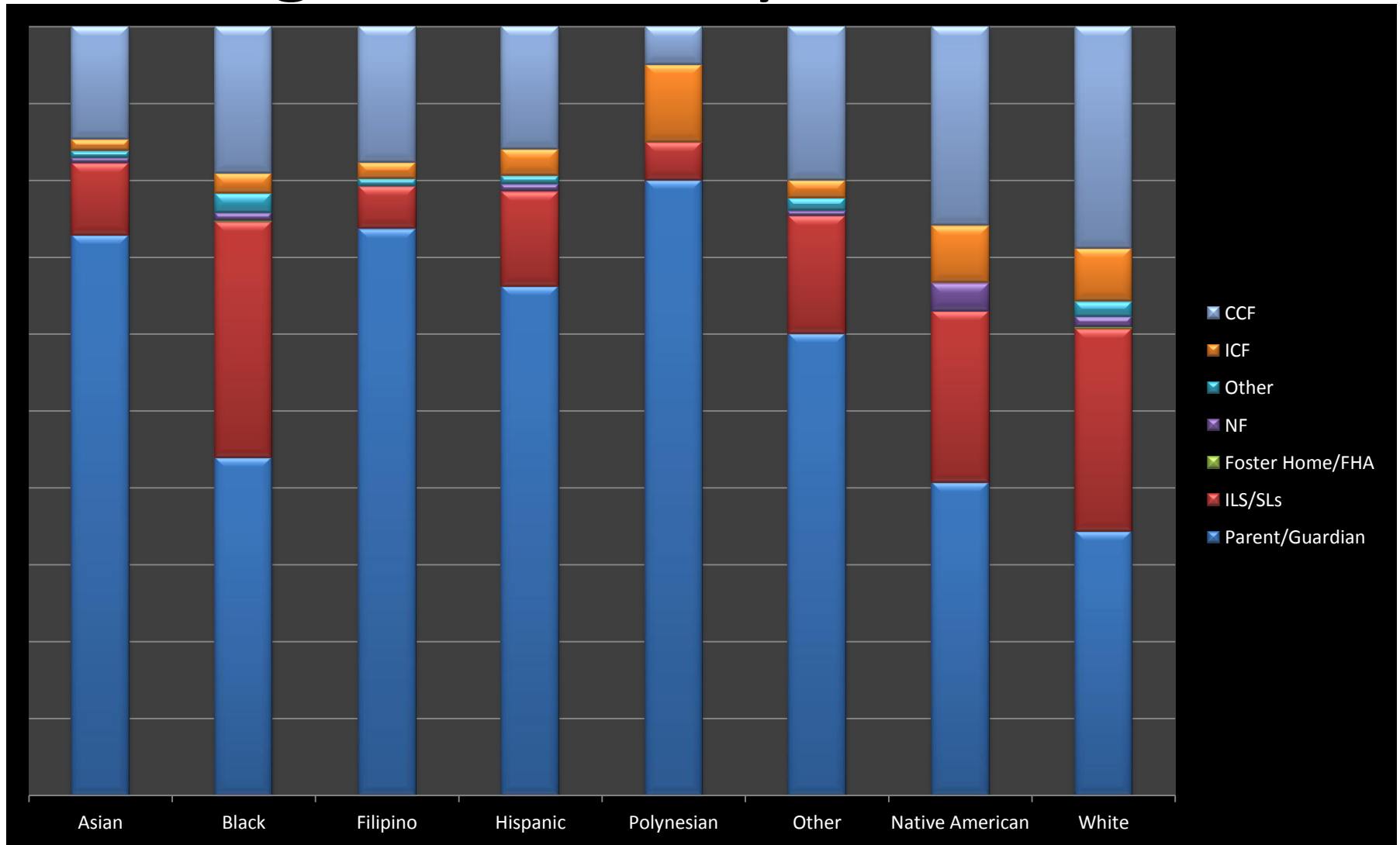
■ Parent/Guardian ■ ILS/SLS ■ CCF/ICF ■ Family Home/Foster Home ■ Other



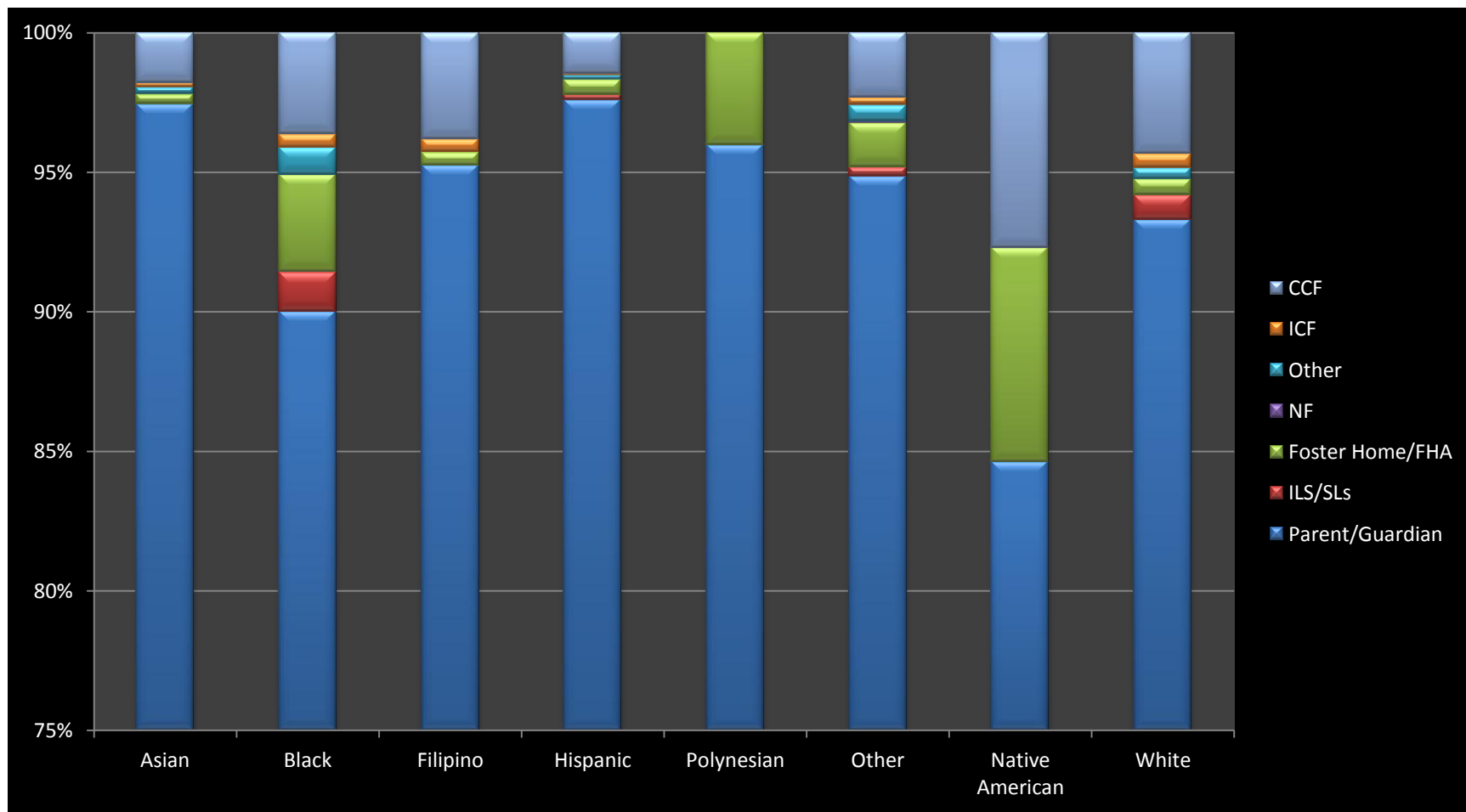
Residence Type By Ethnicity(13/14)



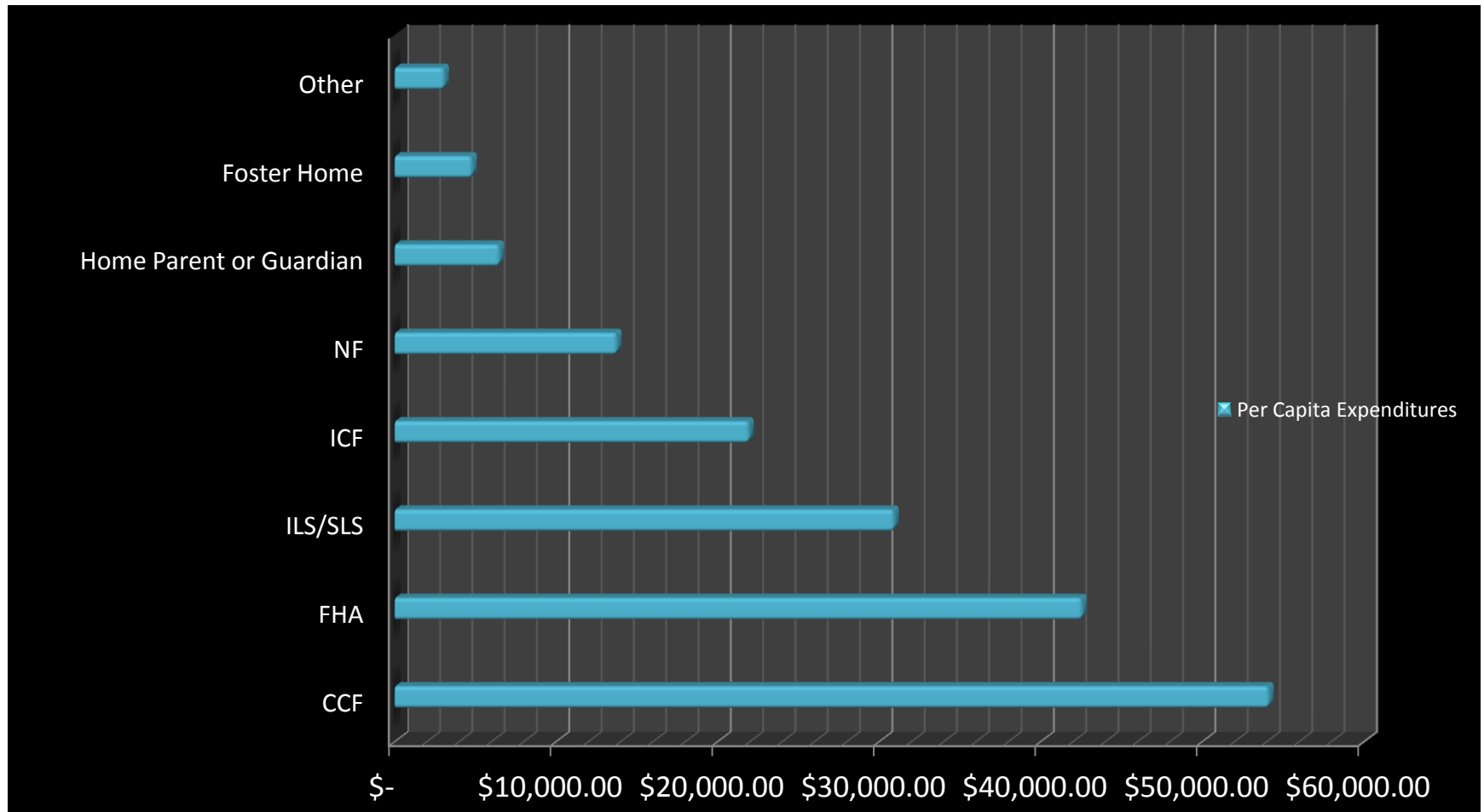
Ages 22 Plus By Residence



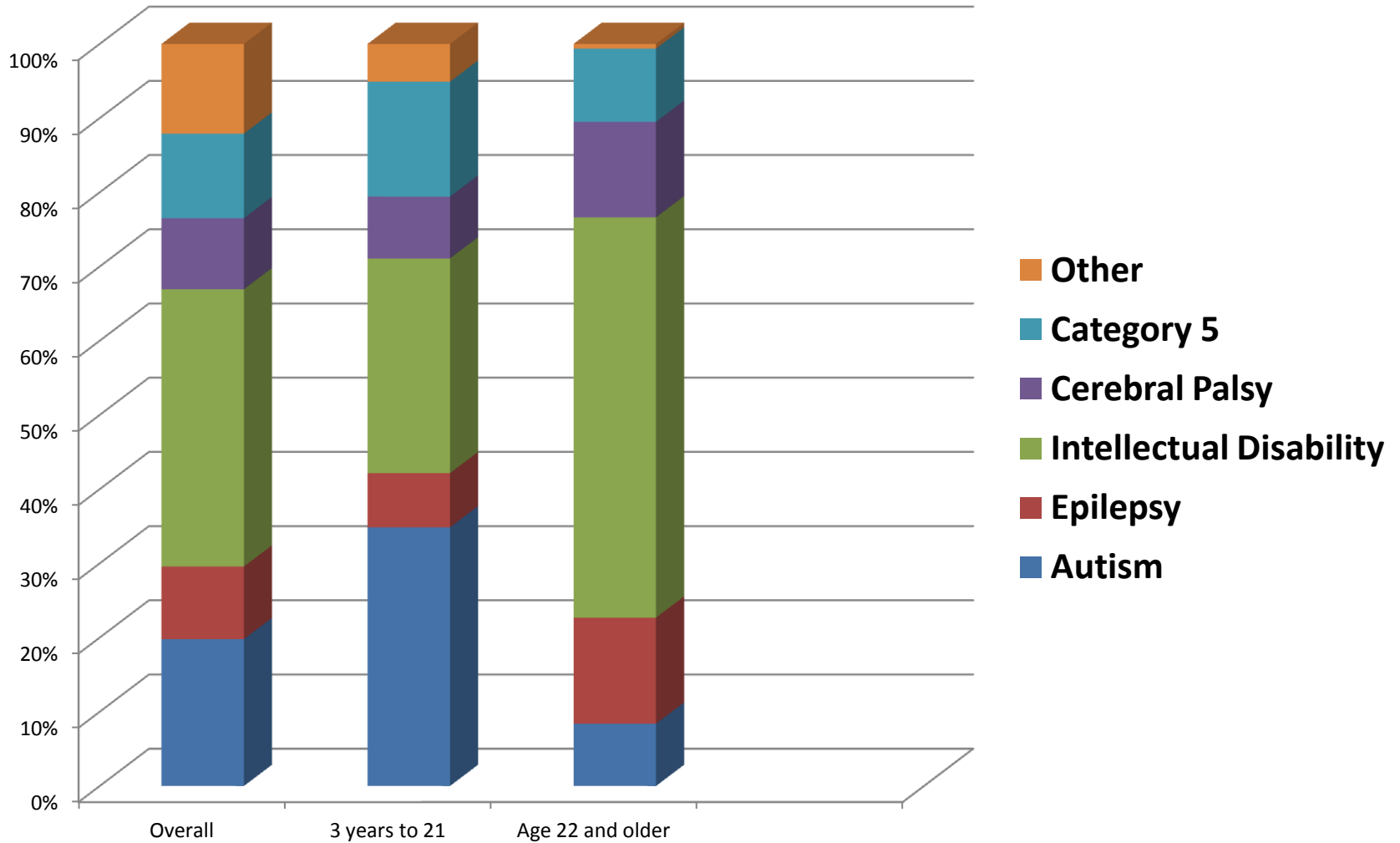
Ages 3 through 21 Years



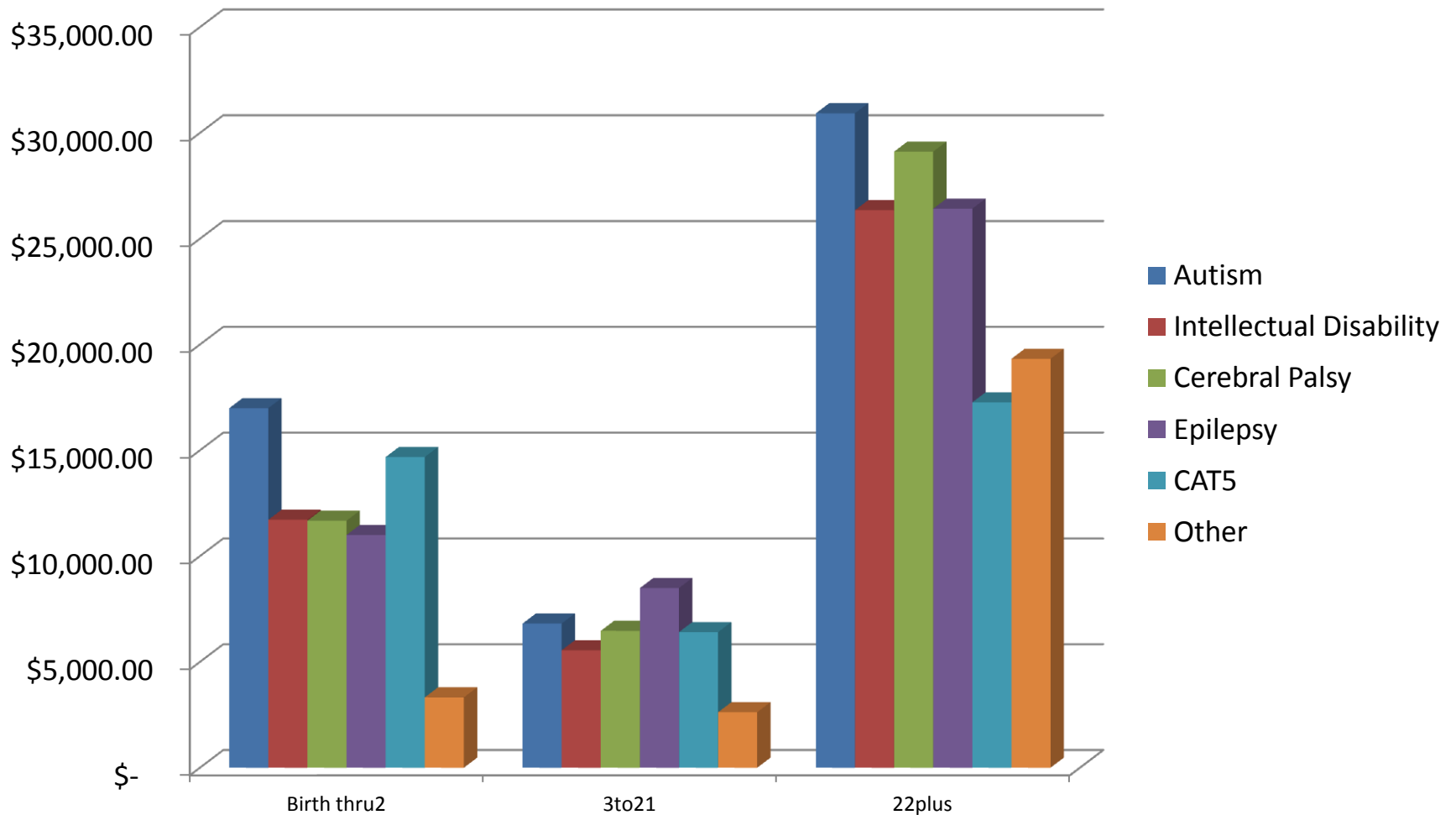
Expenditures By Living Arrangement



Diagnosis By Age

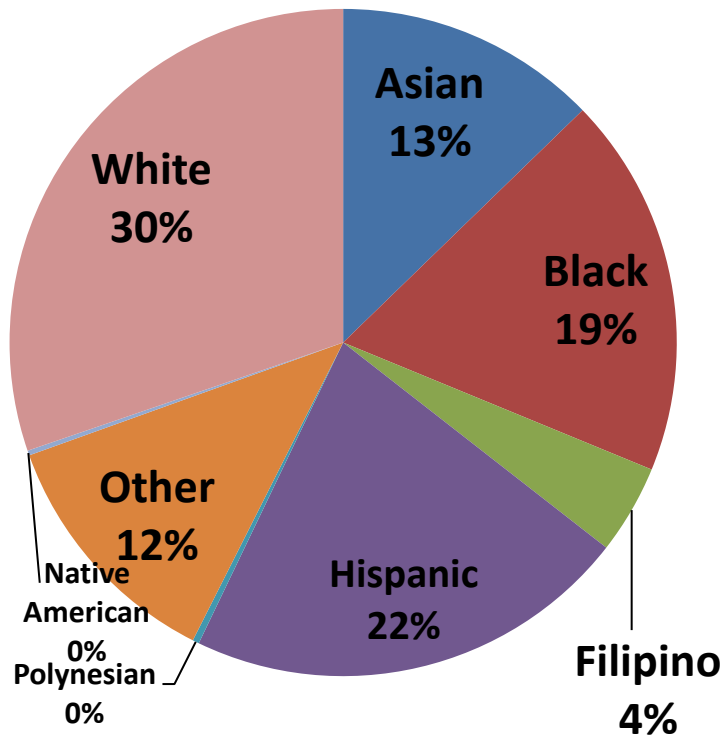


Expenditures By Diagnosis and Age

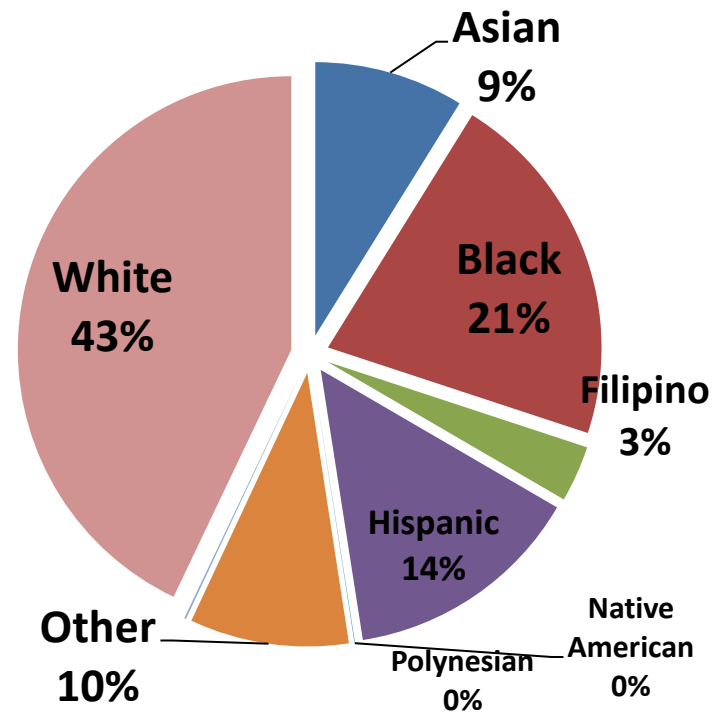


POS AUTHORIZATIONS 2013/2014

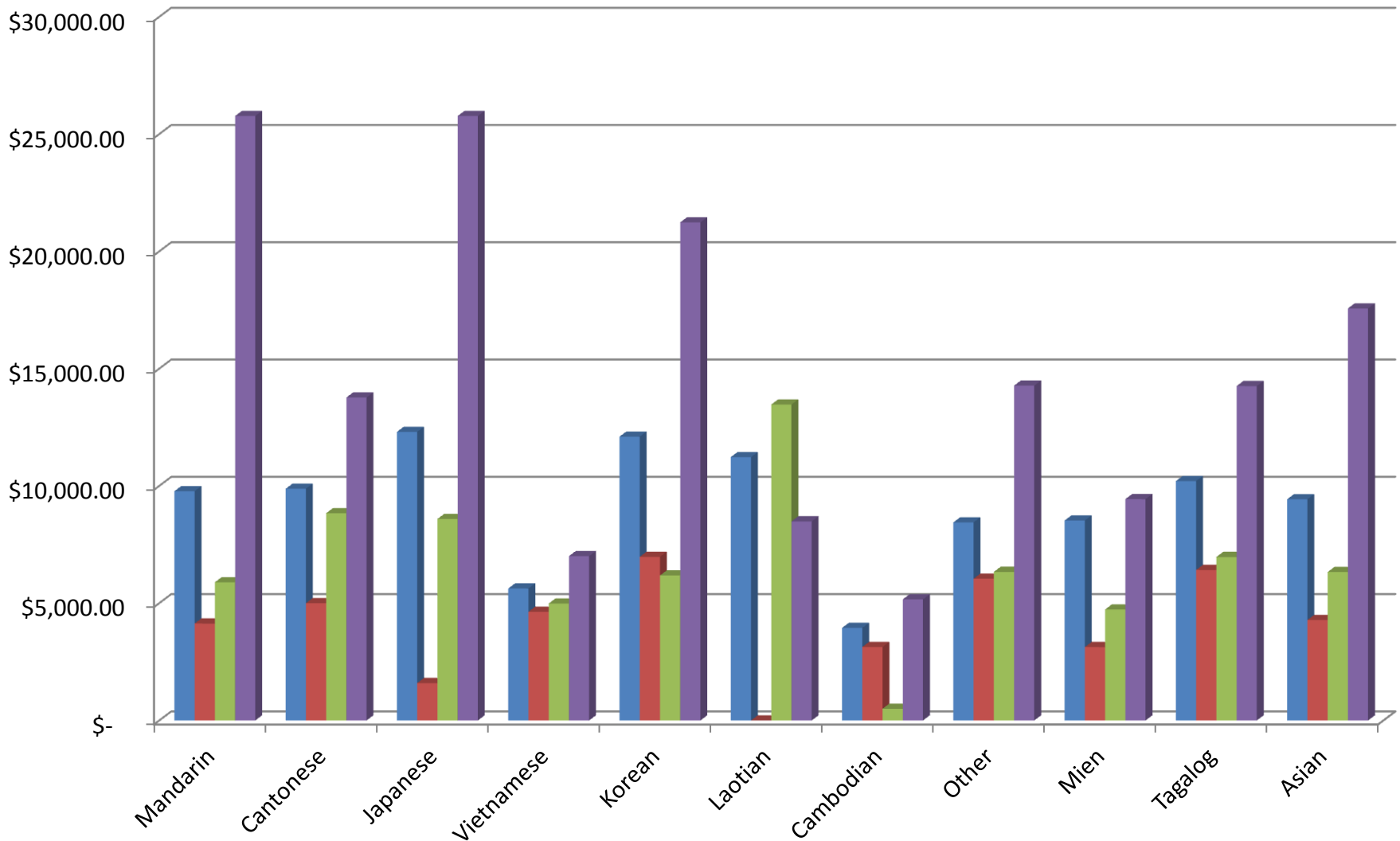
RCEB Population By Ethnicity



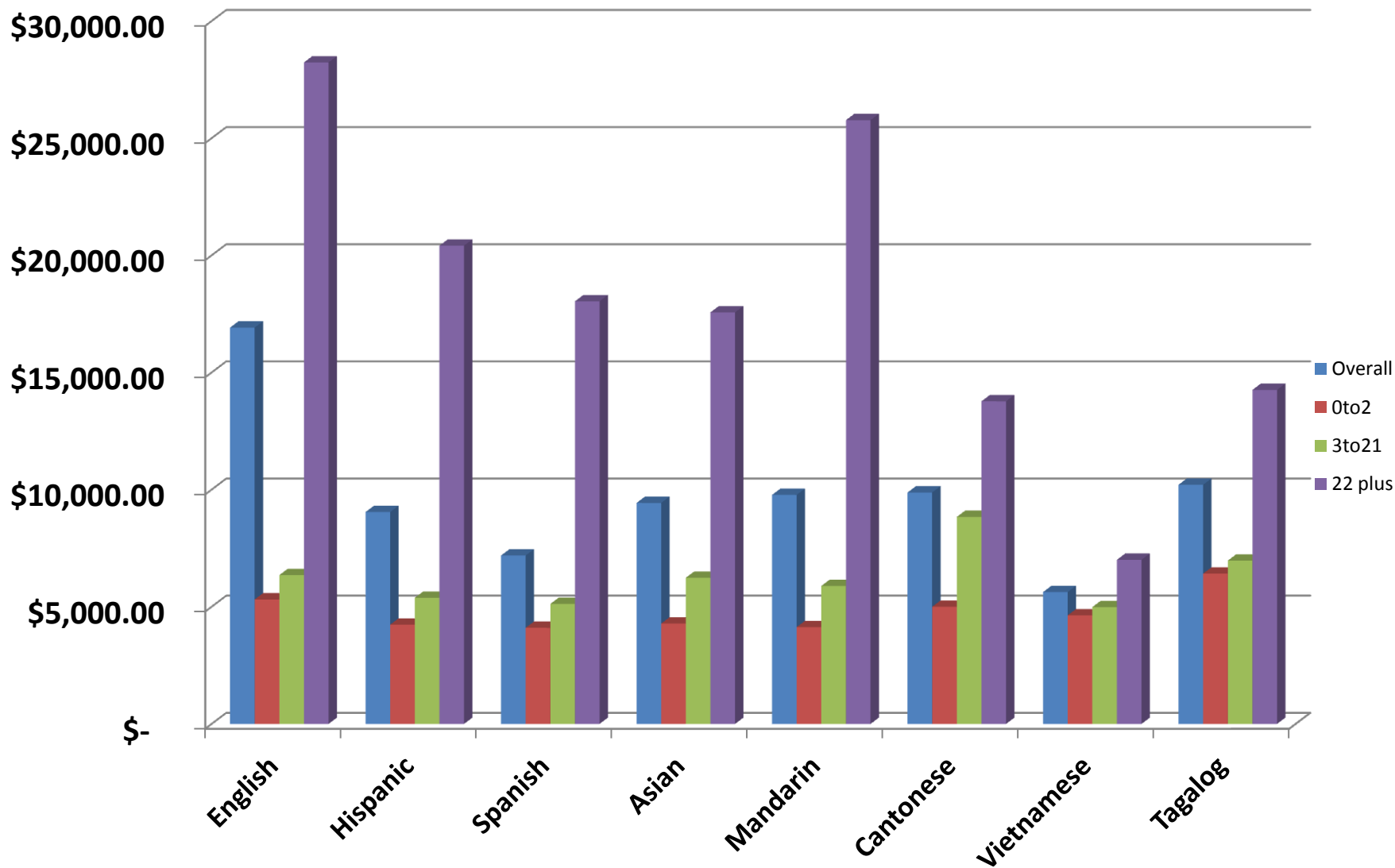
Authorizations By Ethnicity



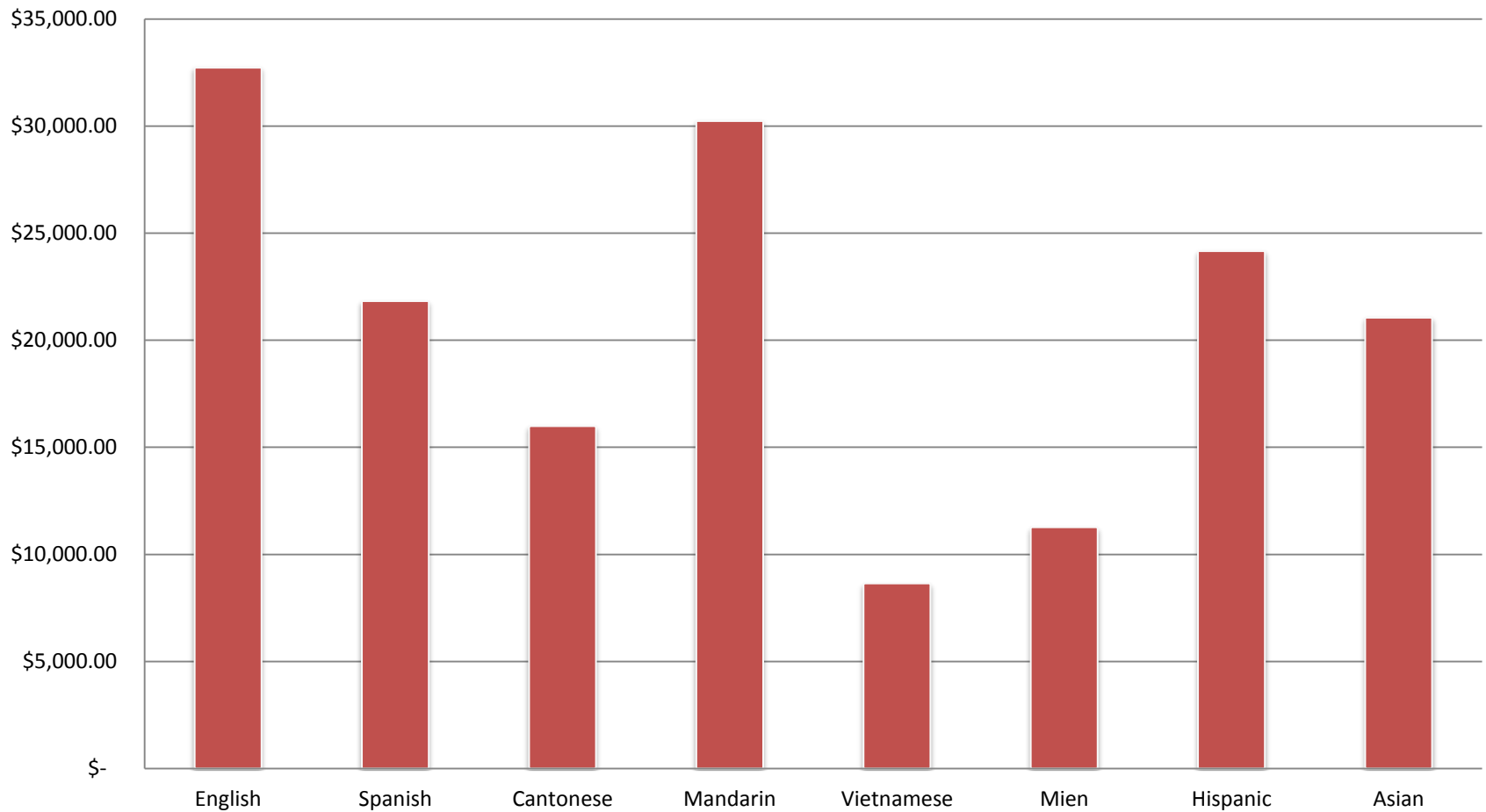
Expenditures By Age and Language



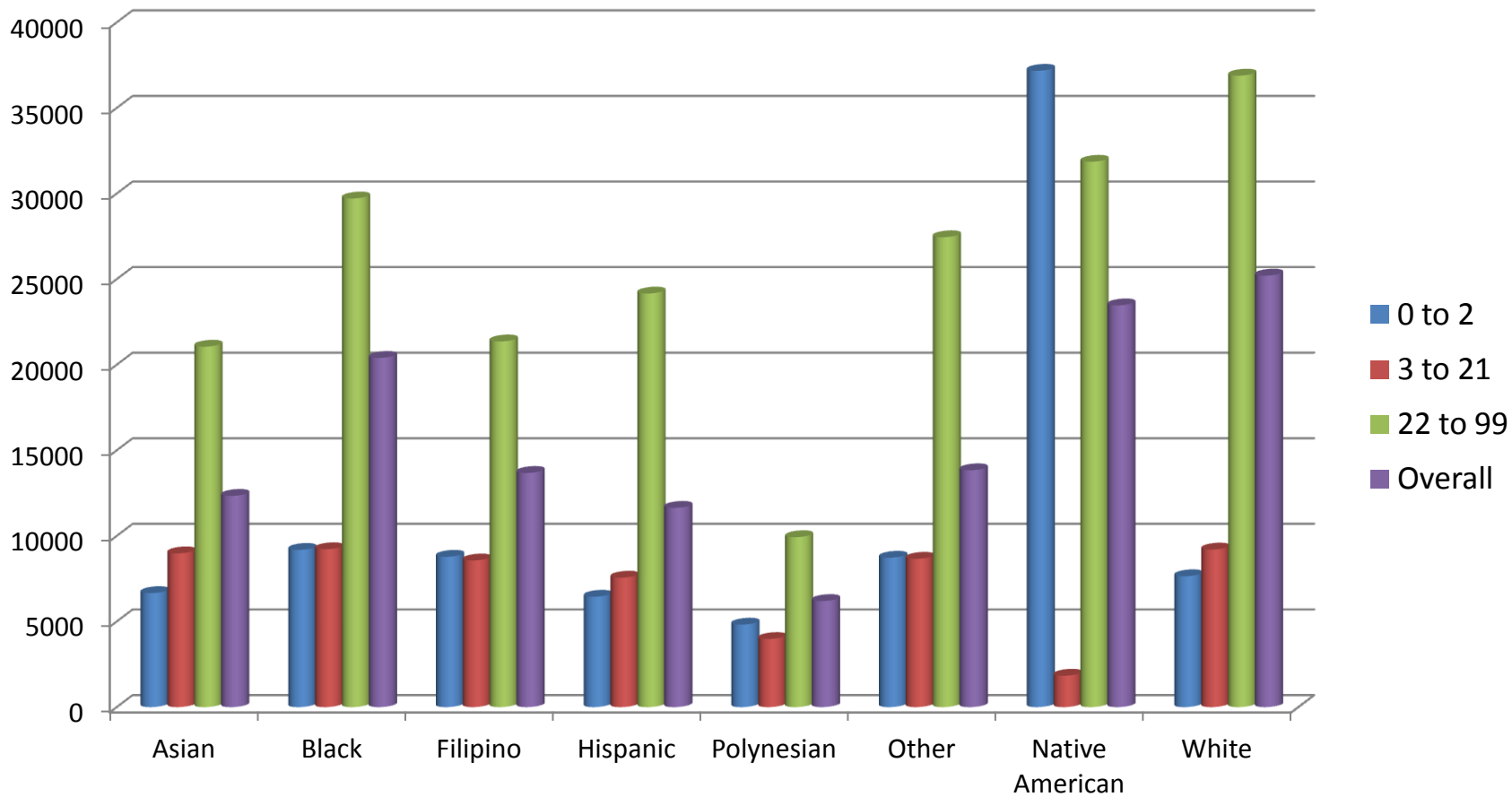
Expenditures by Age ,Language ,Ethnicity



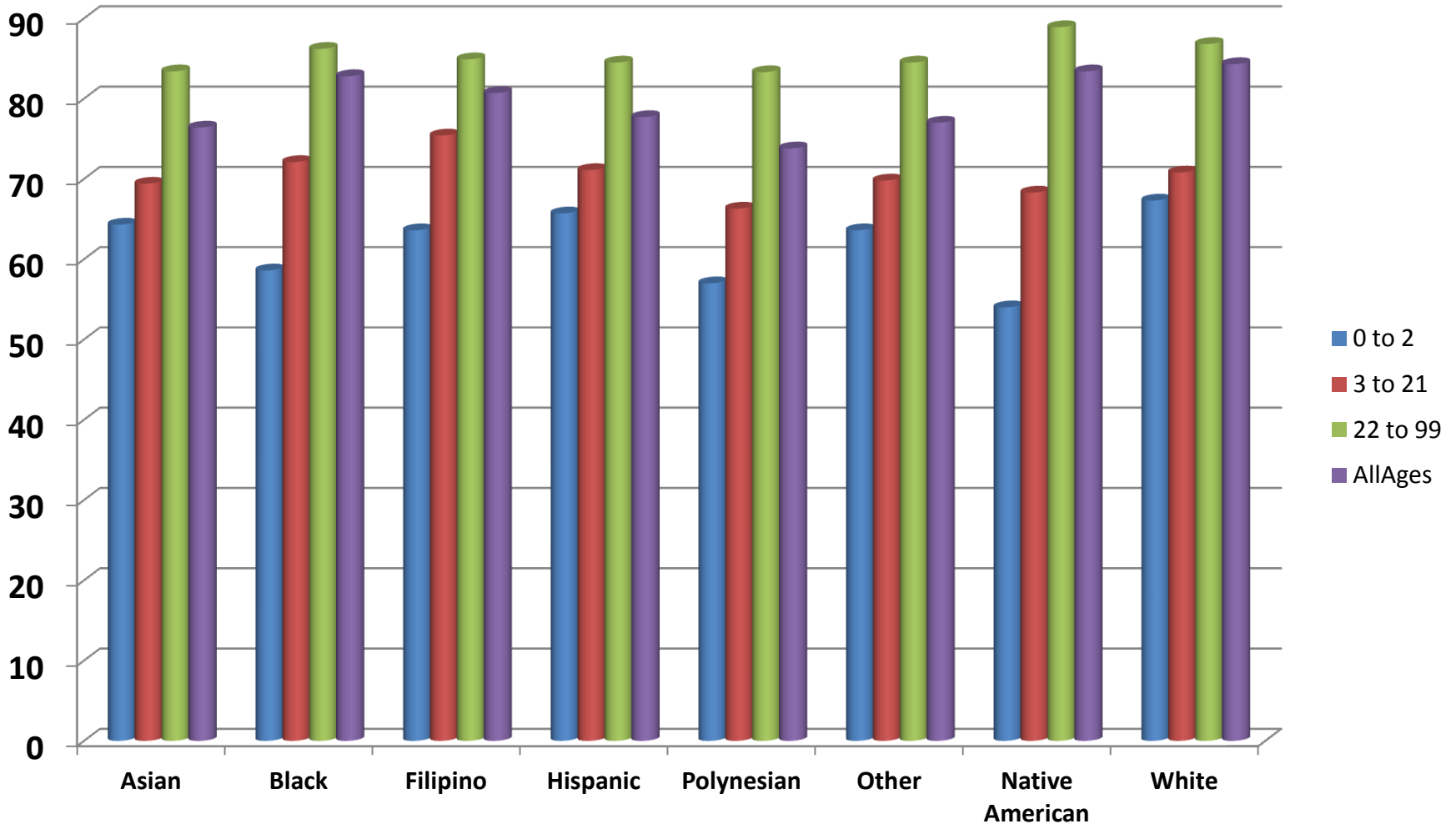
Purchase of Service and Language



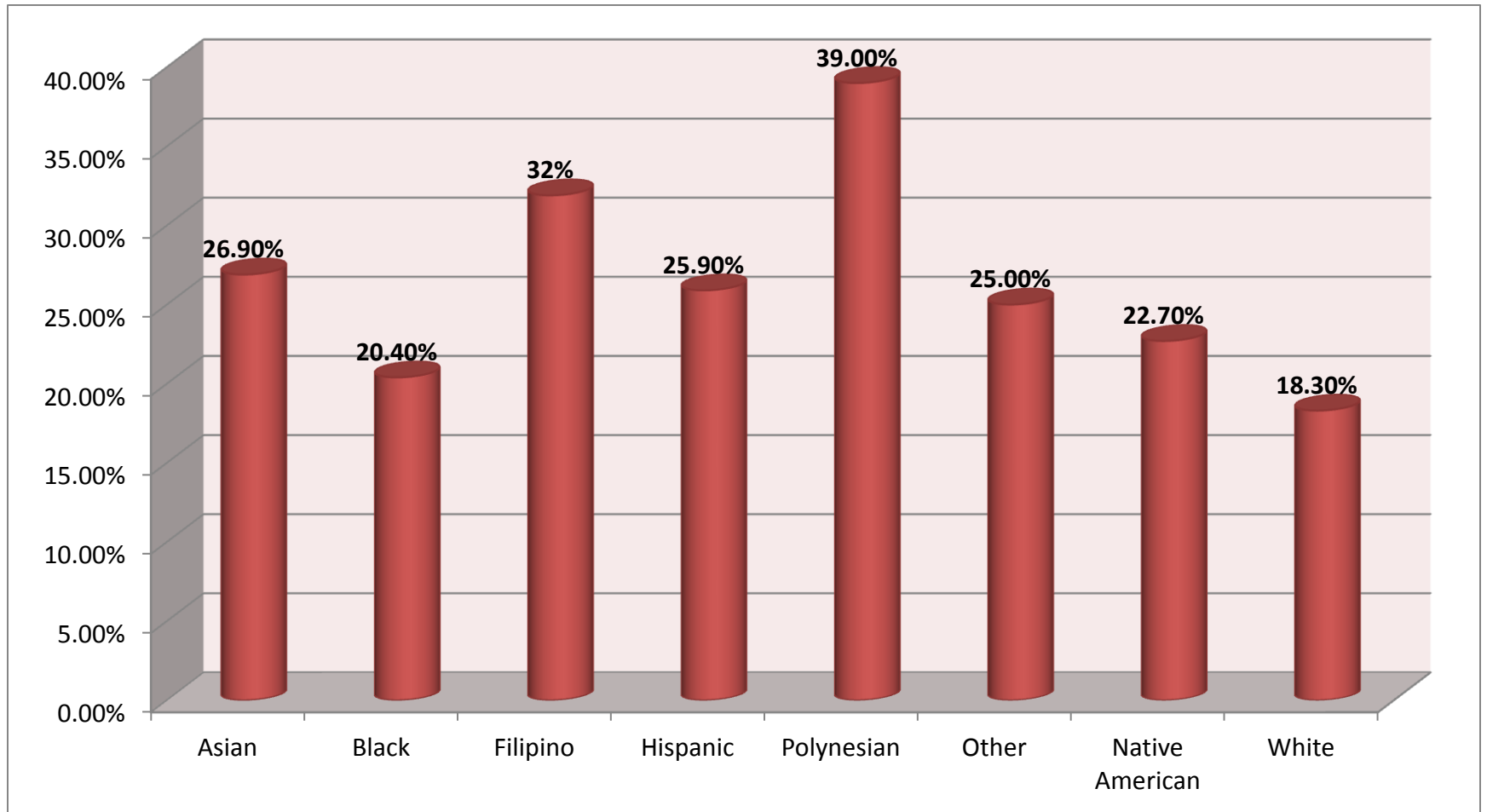
Authorized Per Capita



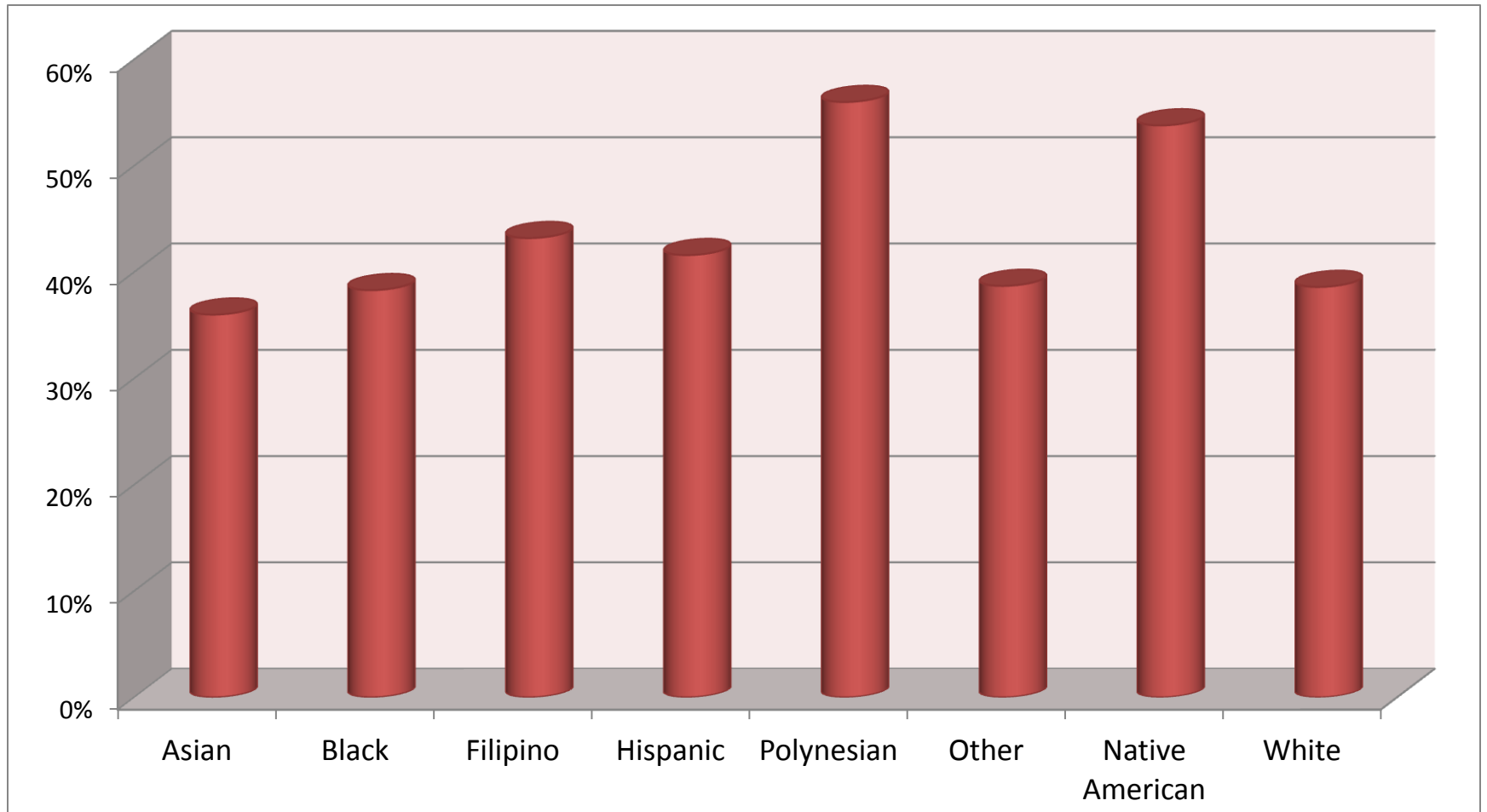
Utilization Percentages



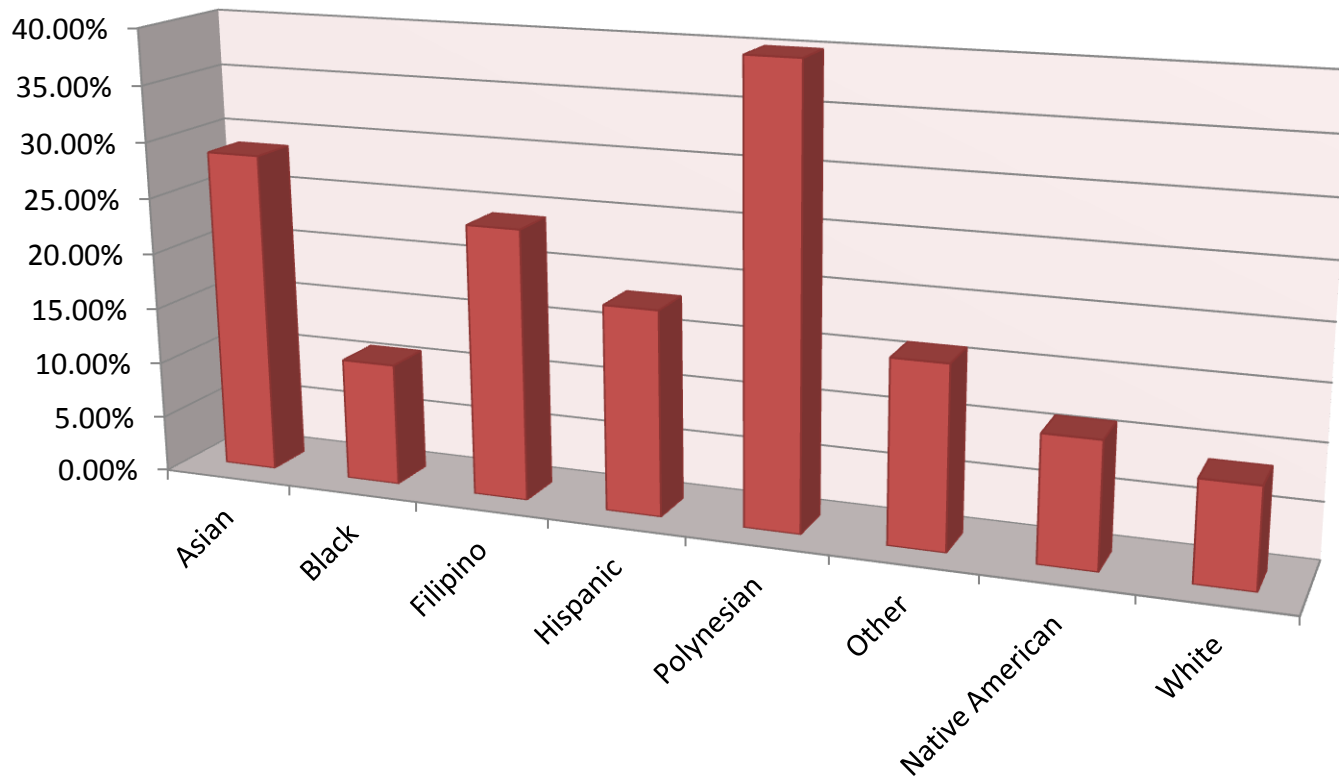
Overall No Purchase



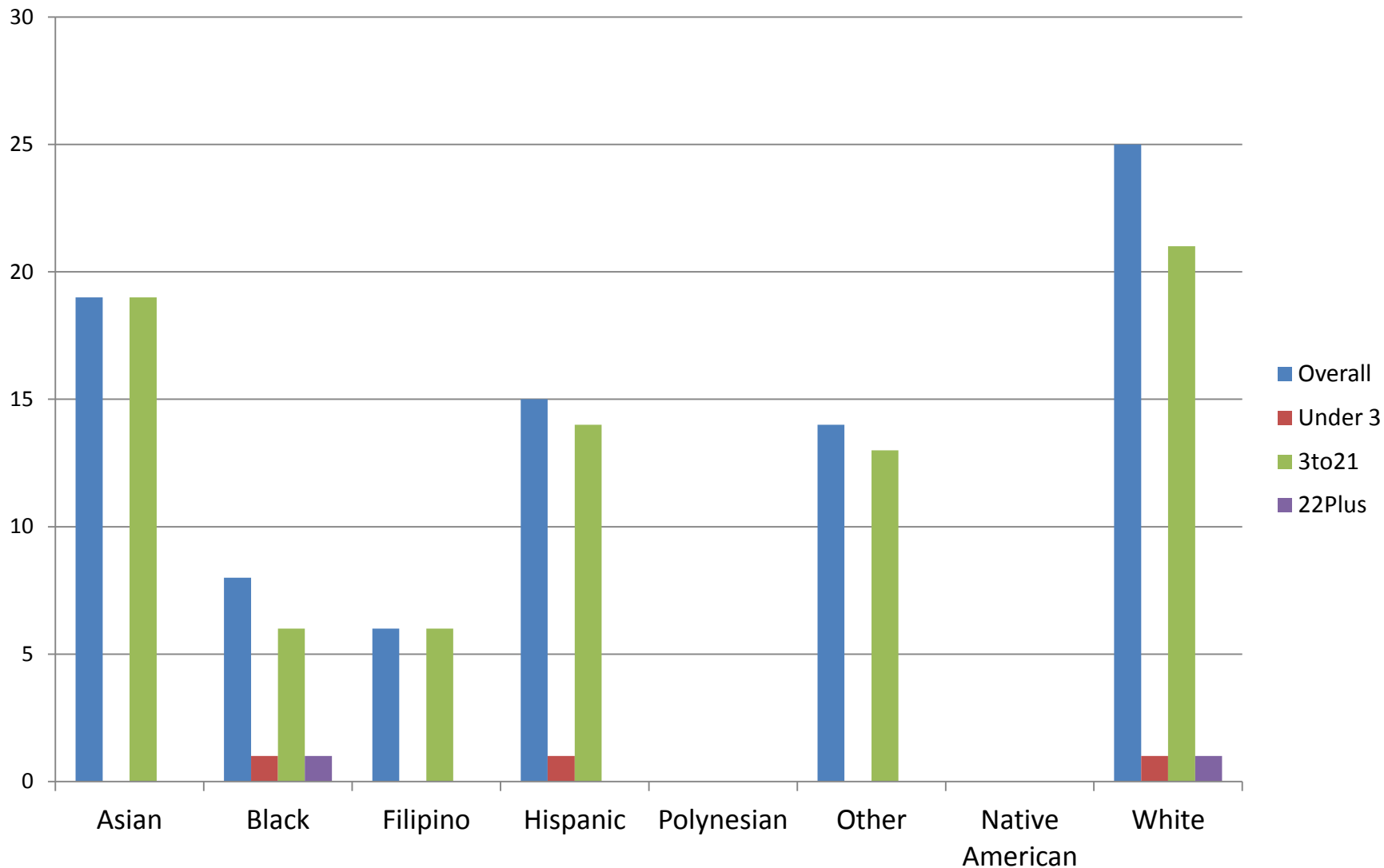
No Purchase Kids



No Purchase of Service Adults

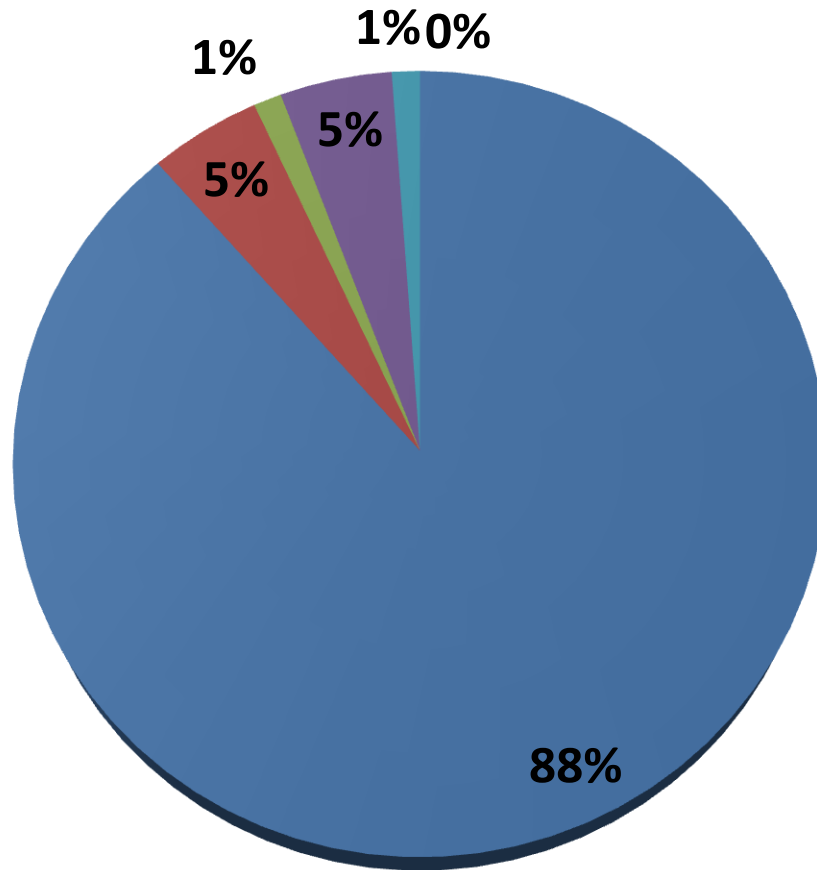


Insurance

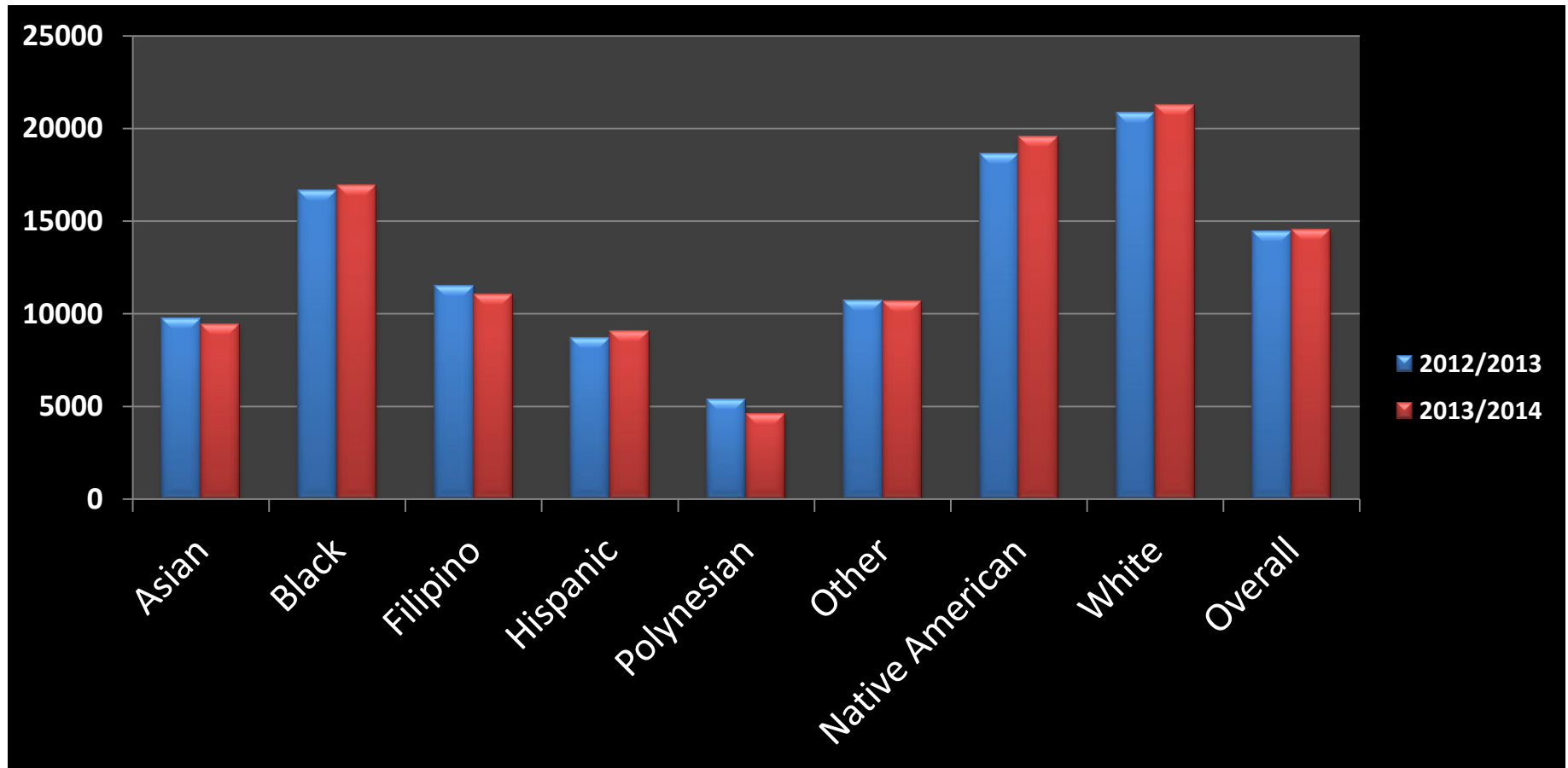


Insurance By Diagnosis

■ Autism ■ ID ■ Epilepsy ■ Cat5 ■ CP ■ Other



Year to Year Comparison



Ongoing Efforts

- Utilization of two delegate agencies to insure the availability of case managers who are bilingual to serve individuals who are monolingual in either Spanish or an Asian language
- RCEB employs staff who are bilingual in Spanish, Farsi and ASL.
- RCEB 's performance contract has historically contained optional local public policy objectives to support family conferences that support our culturally diverse community

Steps Taken

- Diversity and Equity Committee established by the RCEB Board

Subcommittees

Web Design

Support Groups

Training Needs

Summary

- The data only reflects the authorization outcomes of IPP/IFSP meetings. It doesn't show what other resources were utilized including education, employment, insurance, and Medi-Cal.
- The data doesn't tell us about unmet needs
- We do know there are limited resources in certain geographic areas as well as limited resources with certain linguistic/cultural capacities
- Data raises many more questions that need exploration.

Summary

- Age and Living Arrangement Have the Largest Impact on Expenditures
- Our population is ethnically somewhat different than the overall Alameda and Contra Costa population.
- The ethnic diversity of our younger consumers is much greater than for older consumers.

Summary

Our data doesn't provide information on family socioeconomic or educational status.

Poverty , parents working multiple jobs, frequent moves can all impact the ability to access services.

Your Input

- If you are viewing this on the web, please use the comment link to share your input

What Do You Think?

- What regional center services do you need/want that haven't been available to you or your family member?
- What would make a difference?
- What are your unmet needs?

Public Meetings

- Scheduled Meetings:
- **March 7, 2015 at 10:30 AM Translation in Cantonese/Mandarin/Vietnamese, and Mien**
- Garfield School
- 1640 22nd Avenue
- Oakland, CA
- **March 18 at 4:00 PM Translation in Spanish**
- Regional Center of the East Bay /Contra Costa County Office
- 2151 Salvio Street, Third Floor
- Concord, CA
- **March 26, 2015 at 10:30 AM Translation in Spanish**
- Regional Center of the East Bay /Alameda County Office
- 500 Davis Street
- San Leandro, CA
- **March 28, 2015 at 4:30 PM Translation in Cantonese , Mandarin ,and Korean**
- FCSN
- 2300 Peralta Blvd
- Fremont , CA
- **March 20th through 31st**
- Virtual Meeting
- A Video sharing the data will be available on our web site from March 20th through 31st. You will be able to provide comments through an online form.

Additional Meetings

- March 21, 2015: Sycamore Congregational Church, El Cerrito. Translation in Japanese and Tagalog
- April 25, 2015: Congresso Familiar Conference, Oakley California. Translation in Spanish

Disparities

- Language
- Residence Type
- Age

Overview of Comments

- Resources Not Available. Both language and location. Family concerns about residential placements not meeting language cultural needs
- Wish there were lists of providers
- Web Based Rating System
- Gaps at Transition
- Gaps getting Services in Place
- More Information About Services so they know what is available
- Recreation Not Longer Available.
- Transition
- Some programs such as out of home respite not broadly available