



**Purchase of Service Expenditure**

**by Diagnosis, Ethnicity, Language, Residence and Age**

**June 30, 2024-July 1, 2025**

**Public Meetings**

**February - March 2026**



# Why We Are Here Today

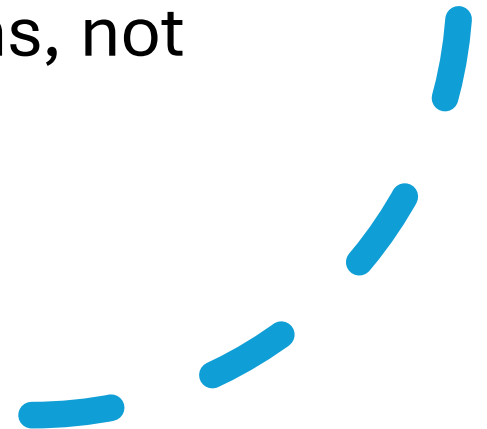
- The Department of Developmental Services (DDS) requires every Regional Center to share Purchase of Service (POS) data each year.
- This meeting is about transparency, understanding patterns, and improving equity in access to services.
- The goal is not to assign blame, but to better understand where barriers may exist and how services can be improved.

# What Is Purchase of Service (POS)?

- Purchase of Service (POS) refers to services that are paid for by the Regional Center.
- Expenditures show dollars spent — they do not represent need or quality of services.
- Authorization is the amount approved; expenditures are what was actually used.
- Per capita means the average amount spent per person.

# How to Read This Data

- Differences in spending do not automatically mean inequity or unfairness.
- Individuals have different needs, ages, and living situations.
- Some services cost much more than others.
- This data helps identify patterns, not individual circumstances.




# Goals for this Meeting

- **Review current trends and changes from past years so we can understand the actual needs and identify emerging needs.**
- **Share information with the community and discuss ways to promote equity and reduce disparities in rooted inequities.**
- **Gain community input about how to adequately address the ethnic and linguistic diversity of our consumers and families.**



# Why Age Matters When Looking at POS Data

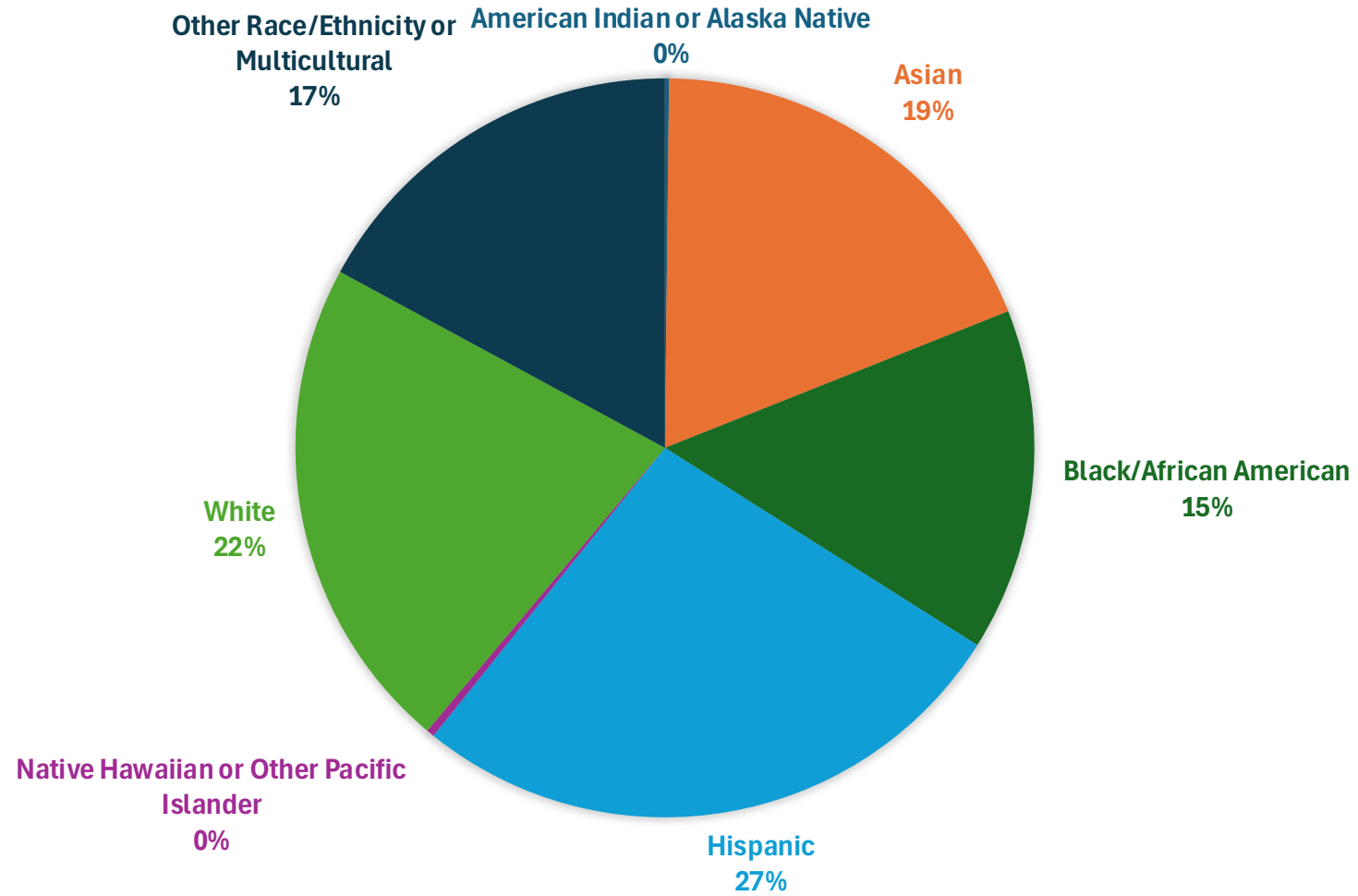
- Children ages 3–21 often receive many services through the school system.
  - Adults age 22 and older rely more heavily on Regional Center–funded services.
  - Adult services such as residential care and day programs are typically more costly.
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## Number of Consumers by Ethnicity and Age June 30, 2024 – July 1, 2025

ETHNICITY/RACE	ALL AGES	AGES 0 TO 3	AGES 3 TO 21	AGES 22 AND UP
American Indian or Alaska Native	55	*	26	*
Asian	5,699	889	2,962	1,848
Black/African American	4,545	452	1,764	2,329
Hispanic	8,129	1,823	4,389	1,917
Native Hawaiian Or Other Pacific Islander	104	**	52	**
White	6,604	527	2,244	3,833
Other Ethnicity or Race/Multicultural	5,182	1,074	3,041	1,067
<b>TOTALS</b>	<b>30,318</b>	<b>4,786</b>	<b>14,478</b>	<b>11,054</b>

\* And \*\*In accordance with California Health and Human Services de-identification guidelines, counts of one through ten and complimentary cells, have been suppressed.

# Consumers by Ethnicity and Race All Ages



# Ages 0 to 3

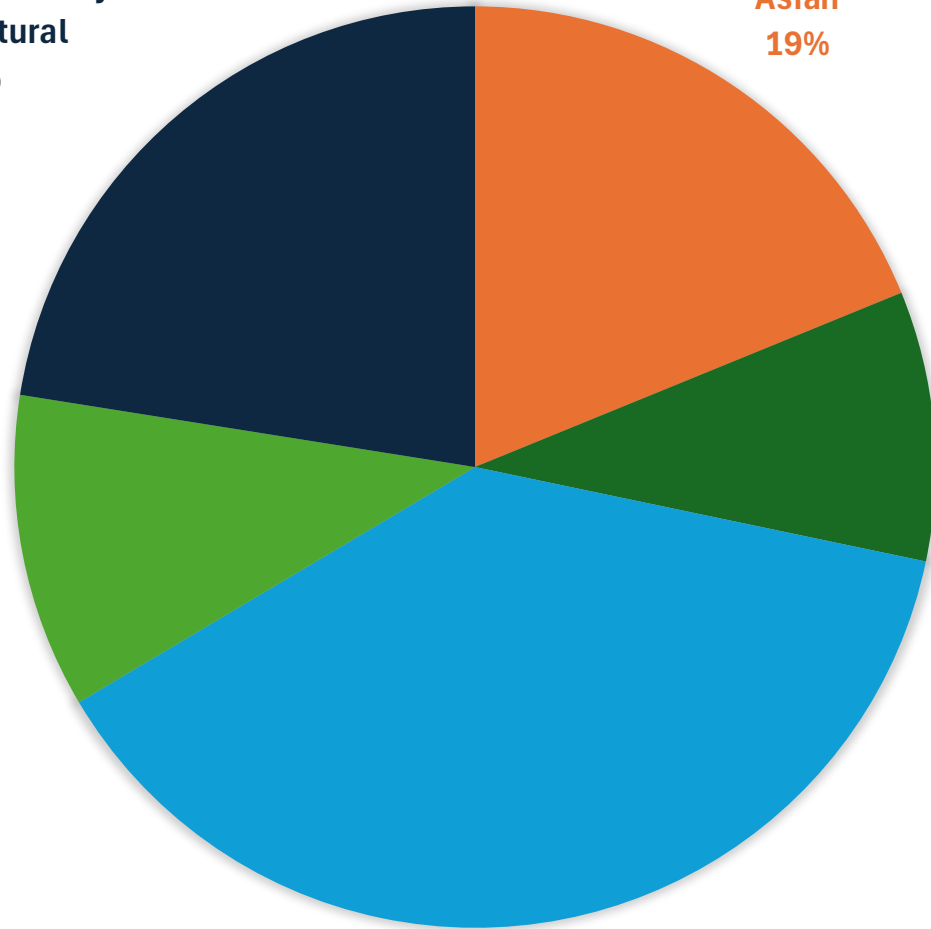
**Other Race/Ethnicity or  
Multicultural**  
23%

**Asian**  
19%

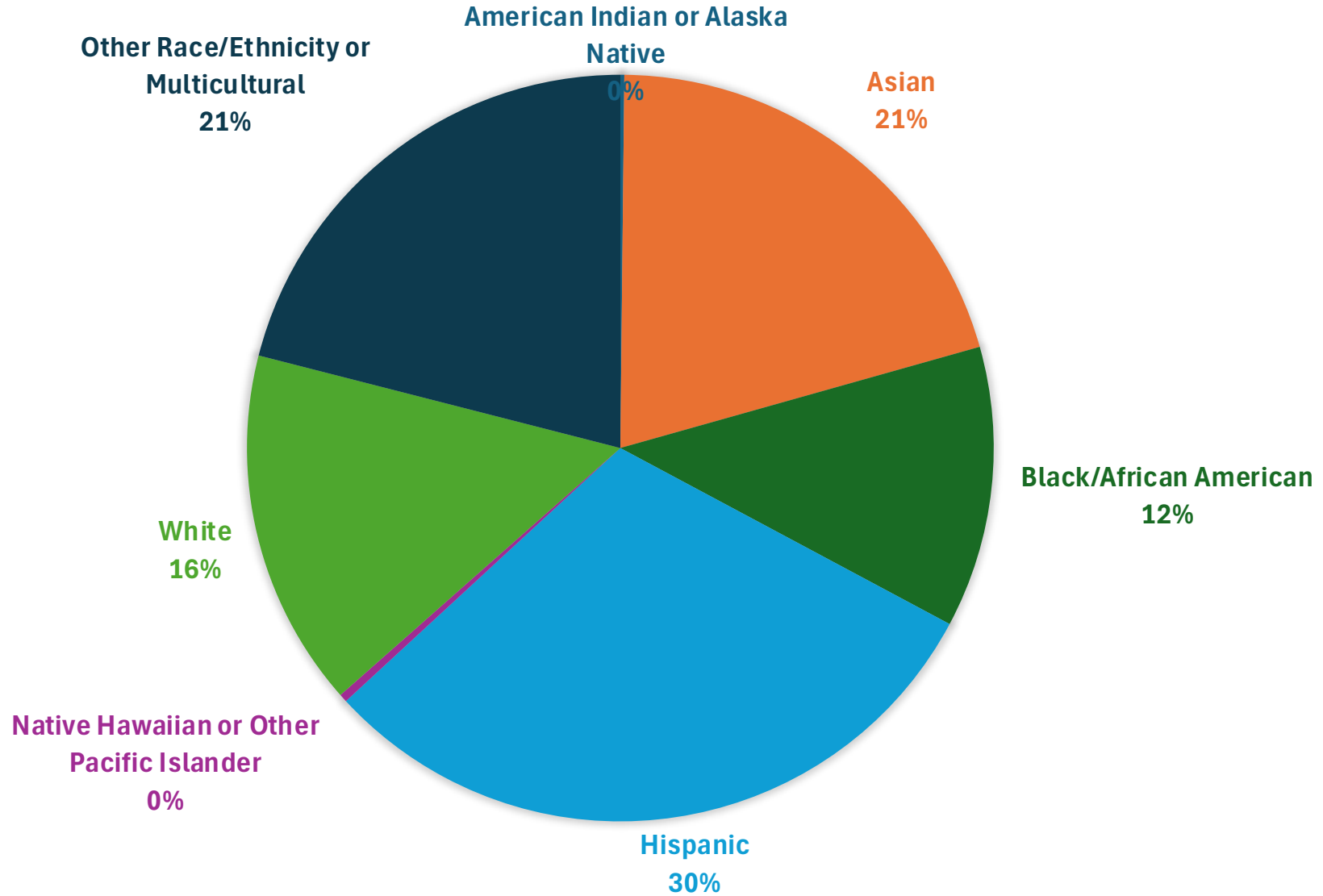
**Black/African American**  
9%

**White**  
11%

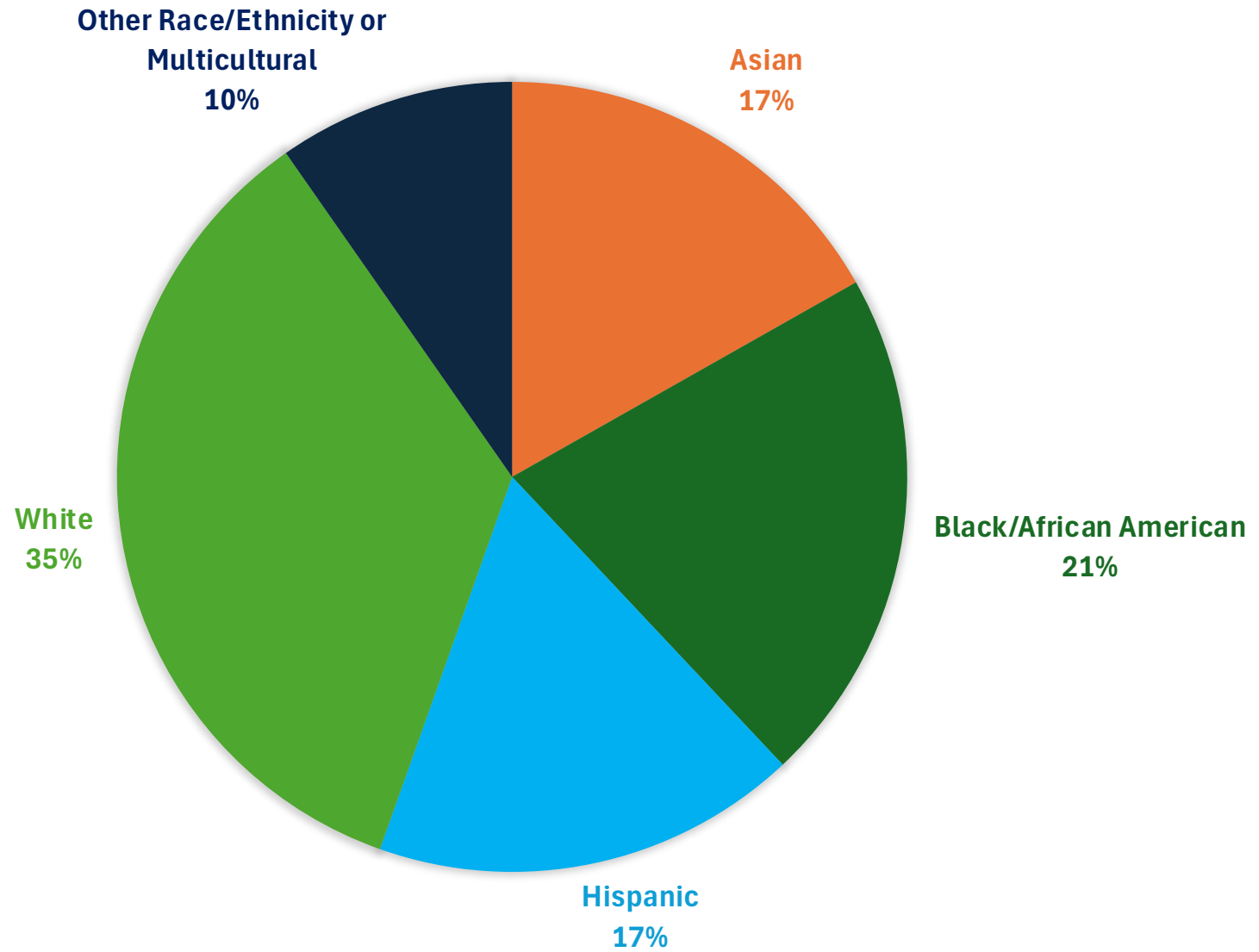
**Hispanic**  
38%



# Ages 3 to 21

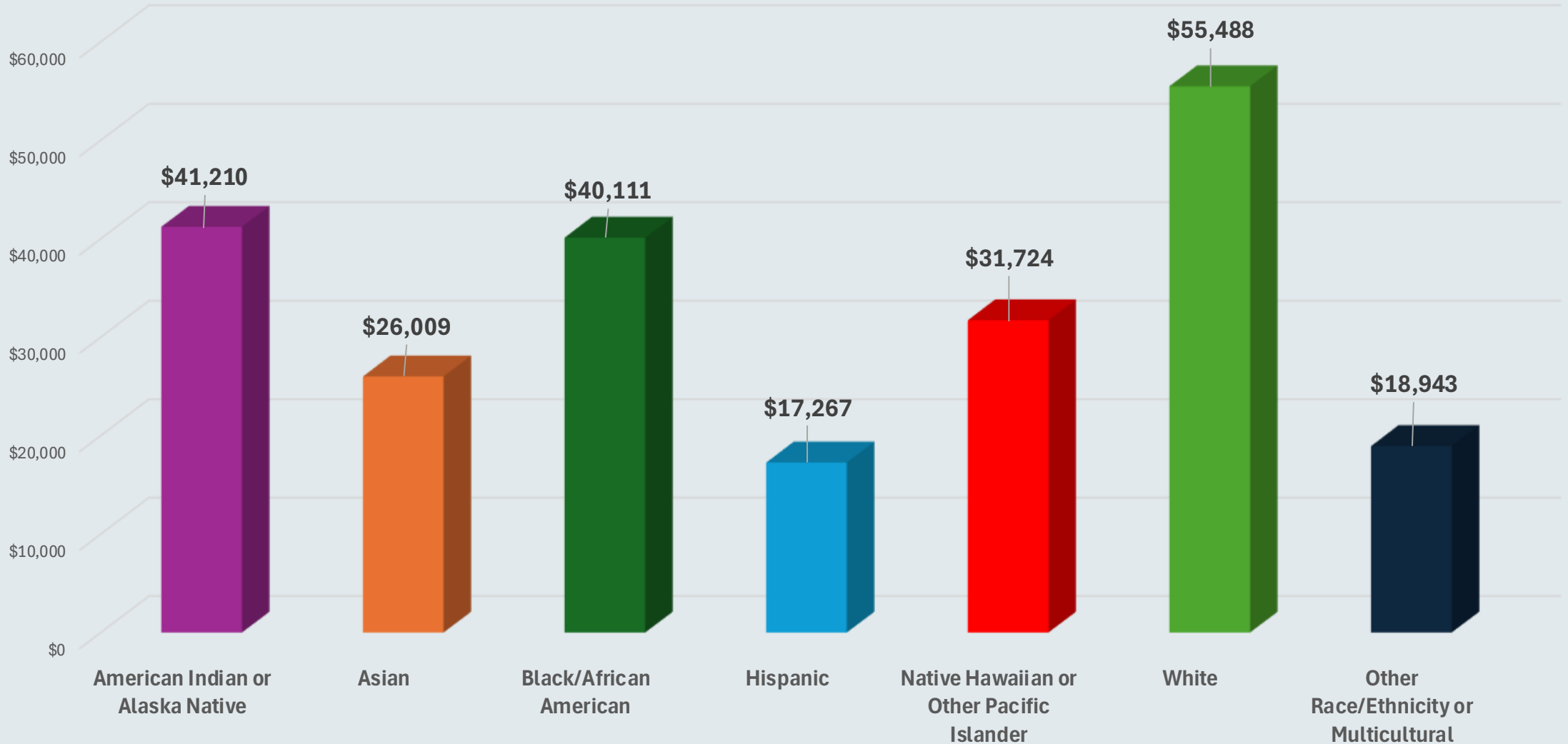


# Ages 22 and Up

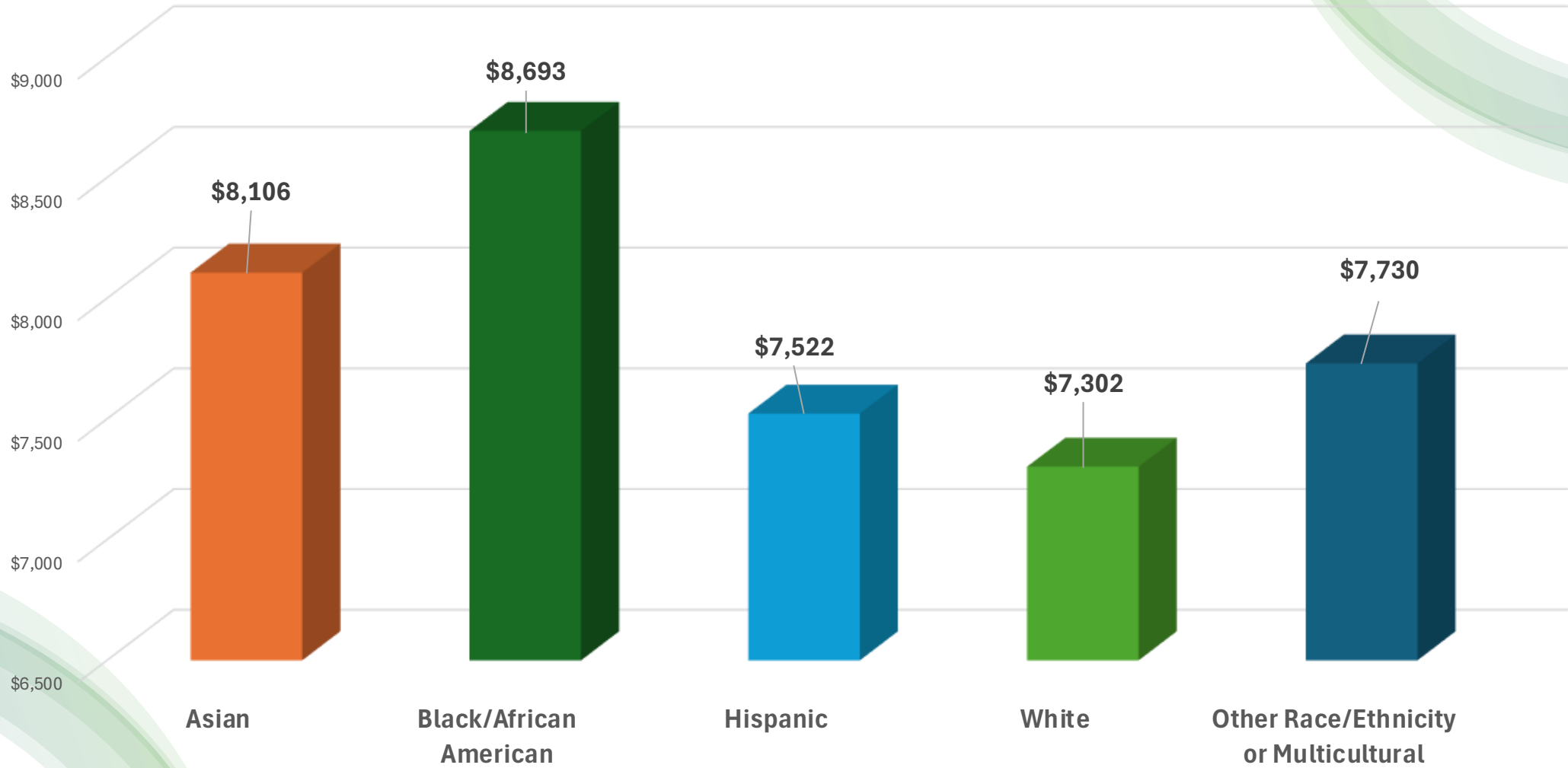


# Expenditure by Ethnicity and Age

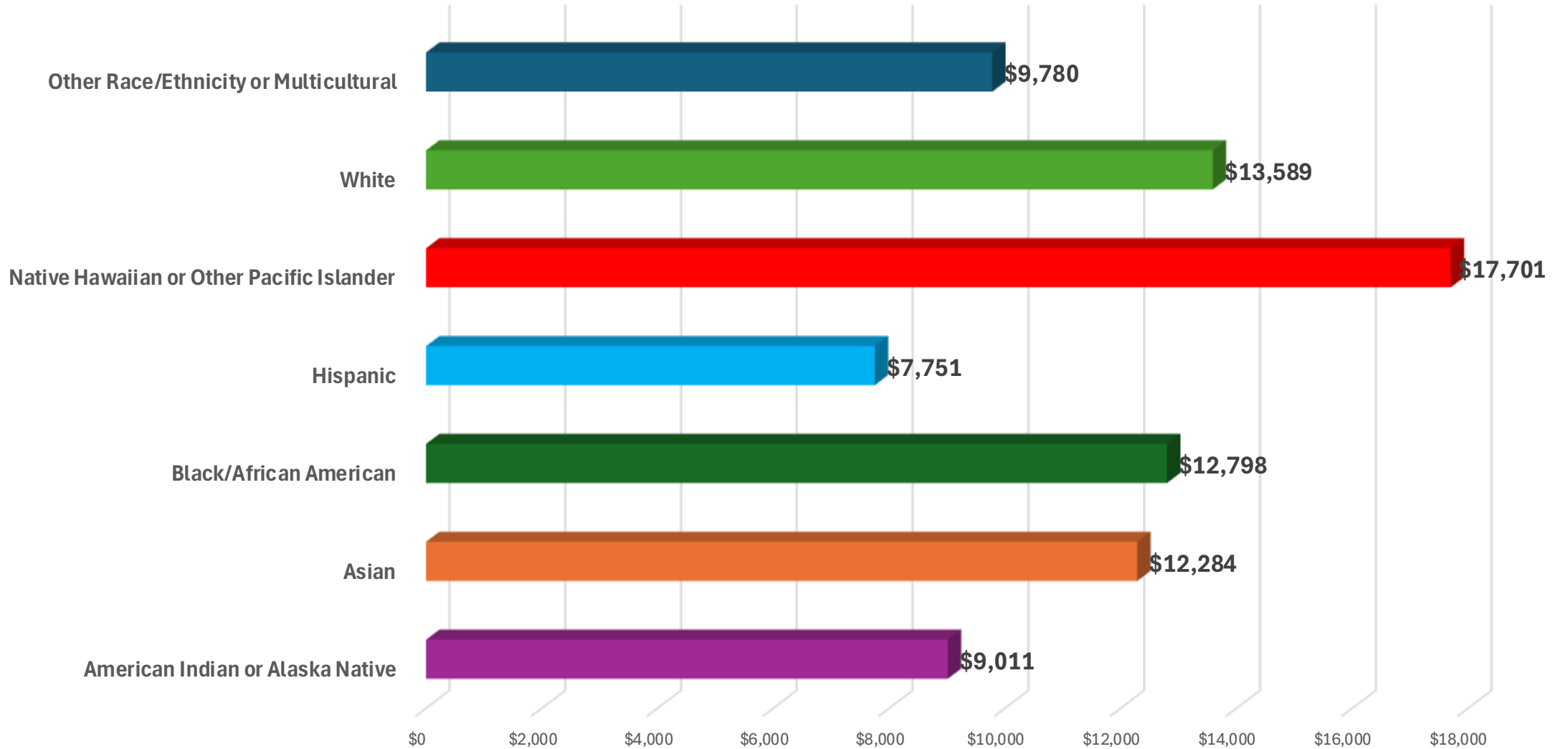
## All Ages



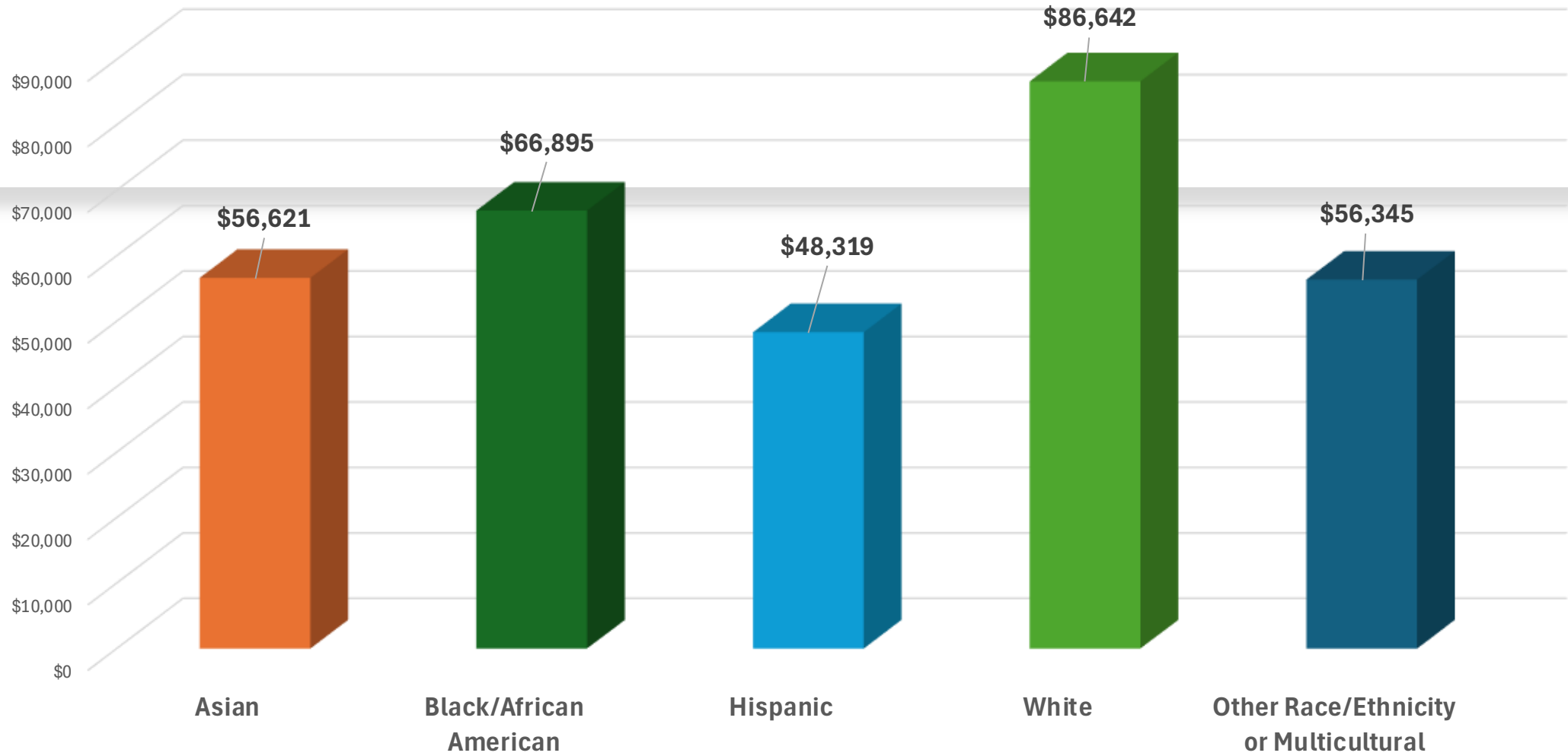
# Expenditure by Ethnicity and Age 0 to 3



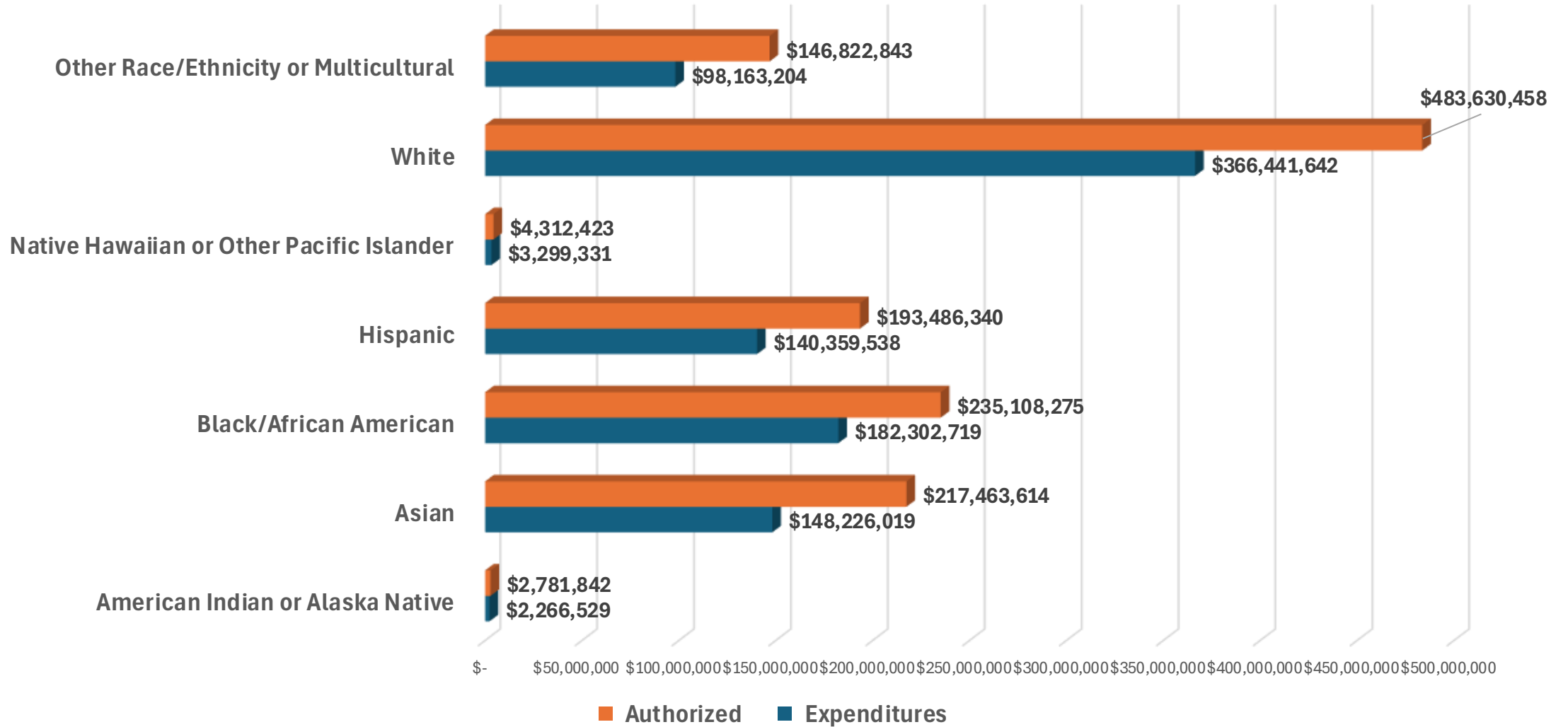
# Expenditure by Ethnicity and Age 3 to 21



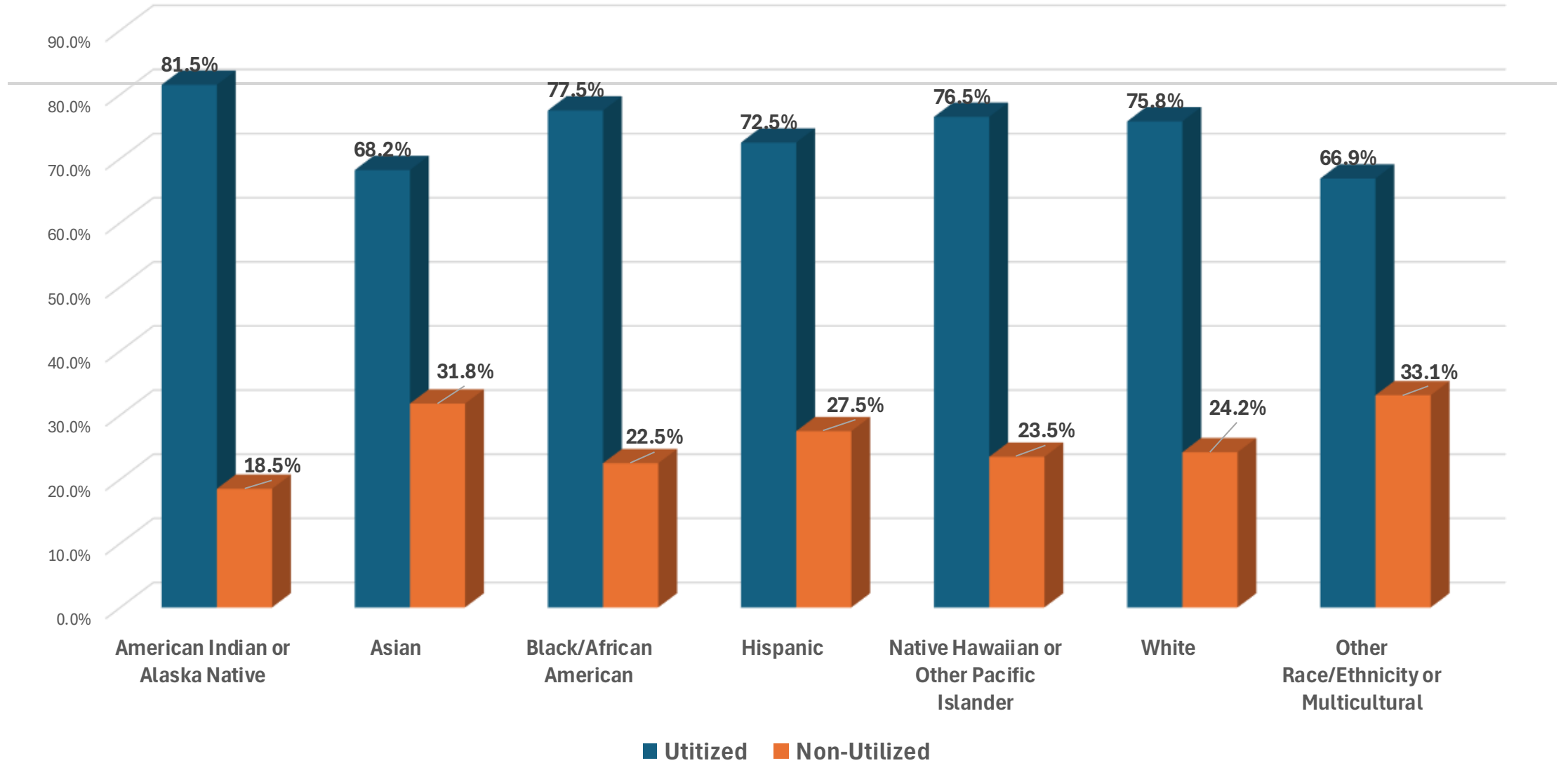
# Expenditures by Ethnicity and Age 22 and Up



# Total Annual Expenditures and Authorized Services by Race/Ethnicity – All Ages




# Utilization & Non-Utilization by Ethnicity/Race

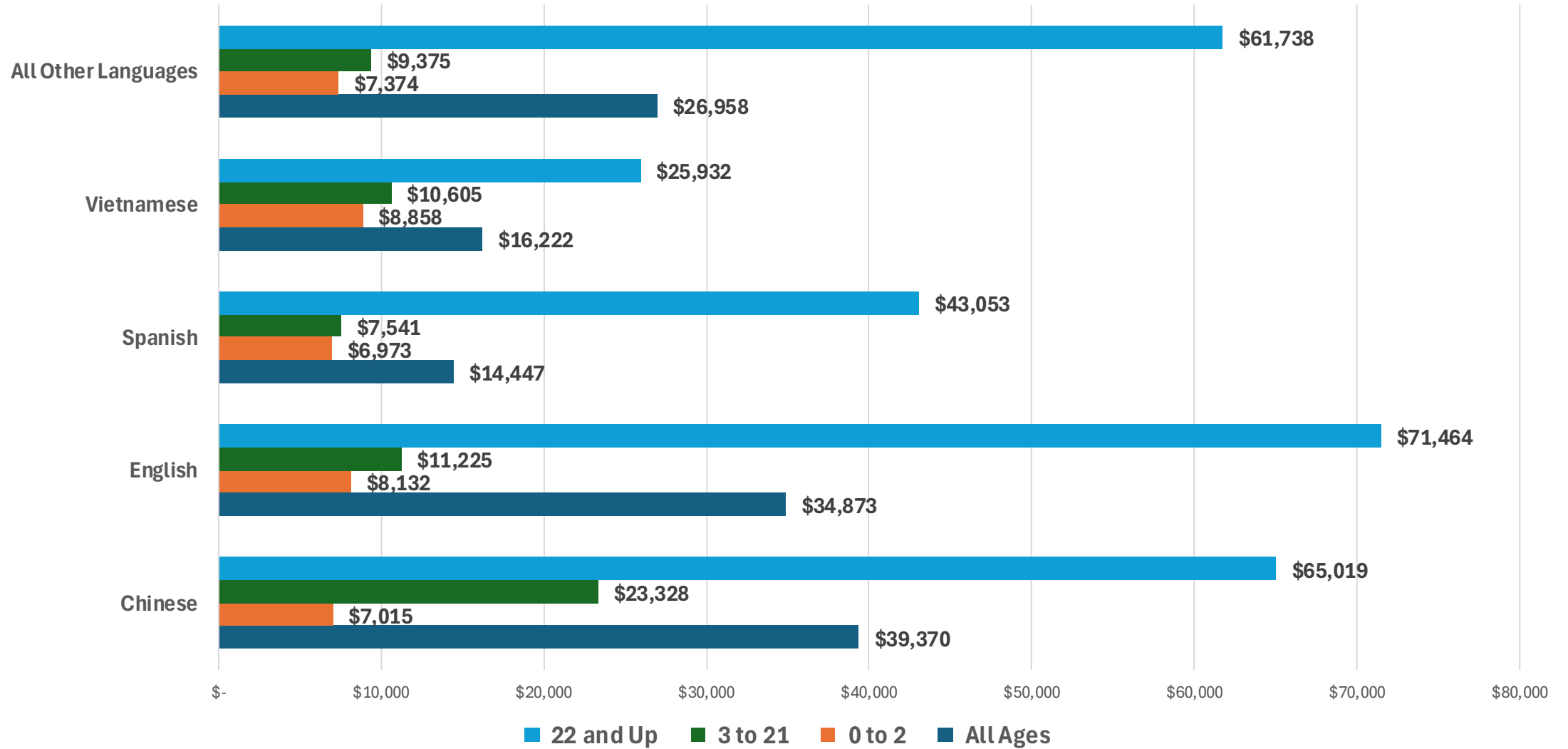




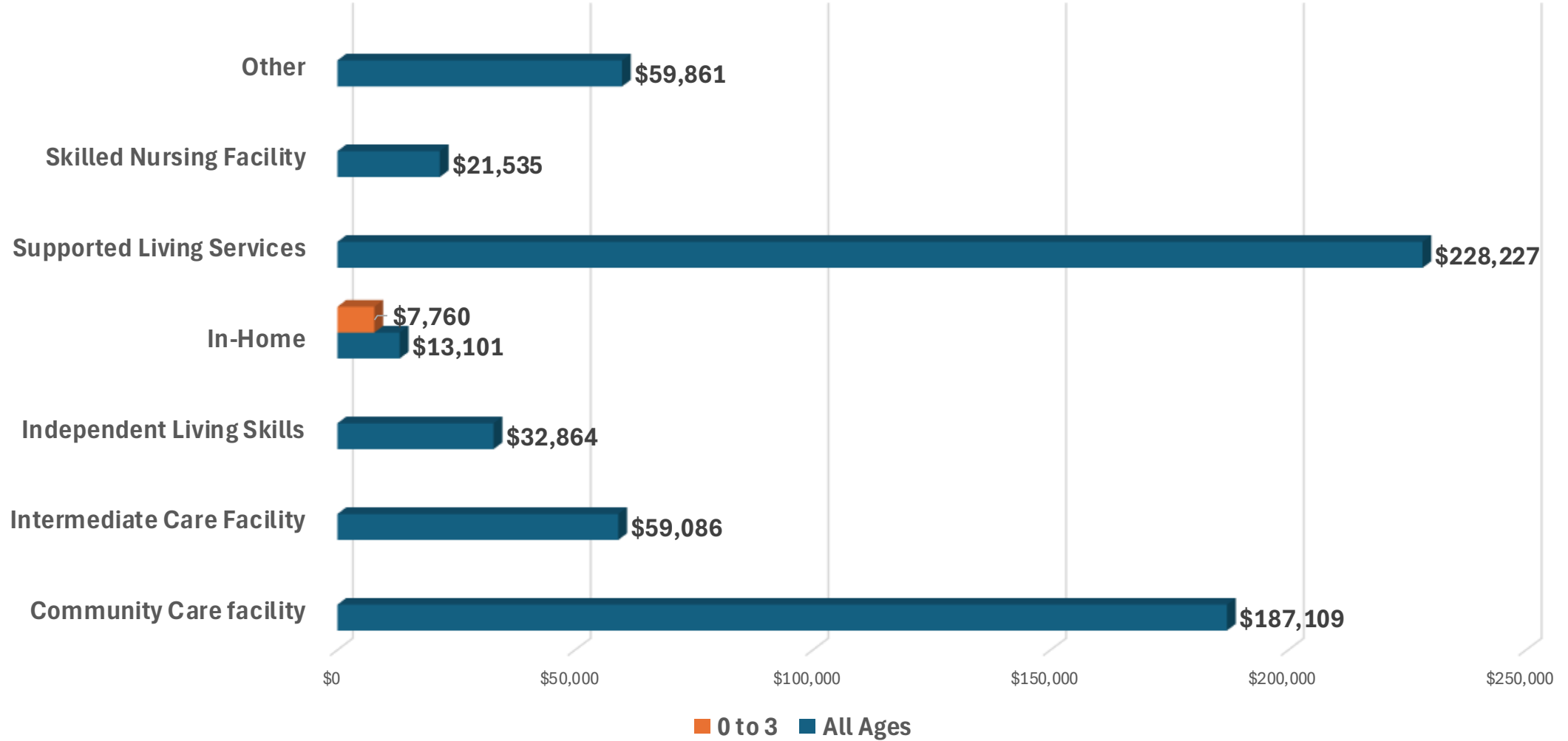
# Living Situation Affects Services and Costs

- Some individuals live with their families, while others live in supported or licensed settings.
  - Living arrangements can reflect family choice, cultural values, and individual needs.
  - Services for individuals living outside the family home generally cost more.
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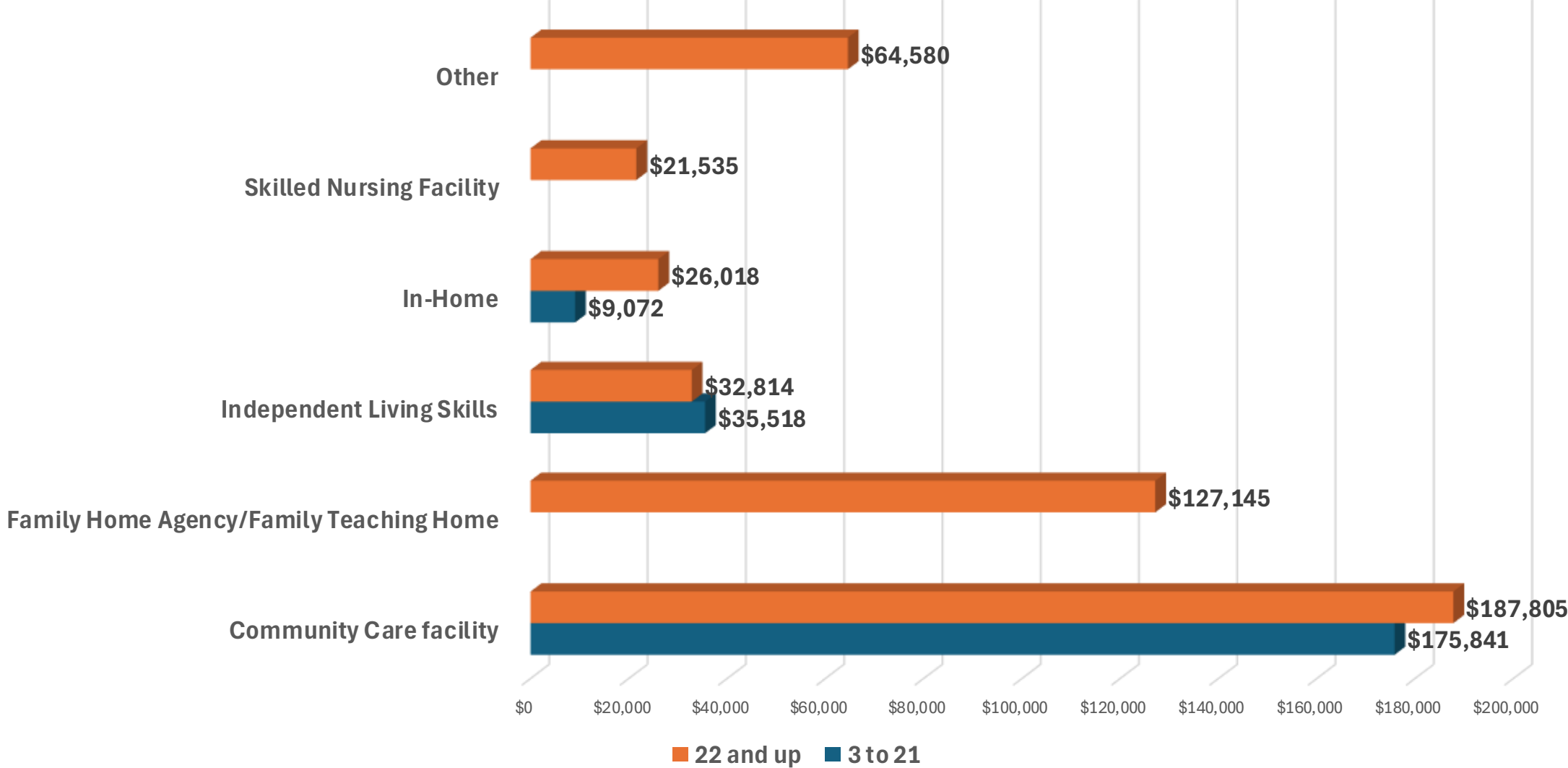
# Expenditure by Language and Age



# Expenditures by Residence and Age

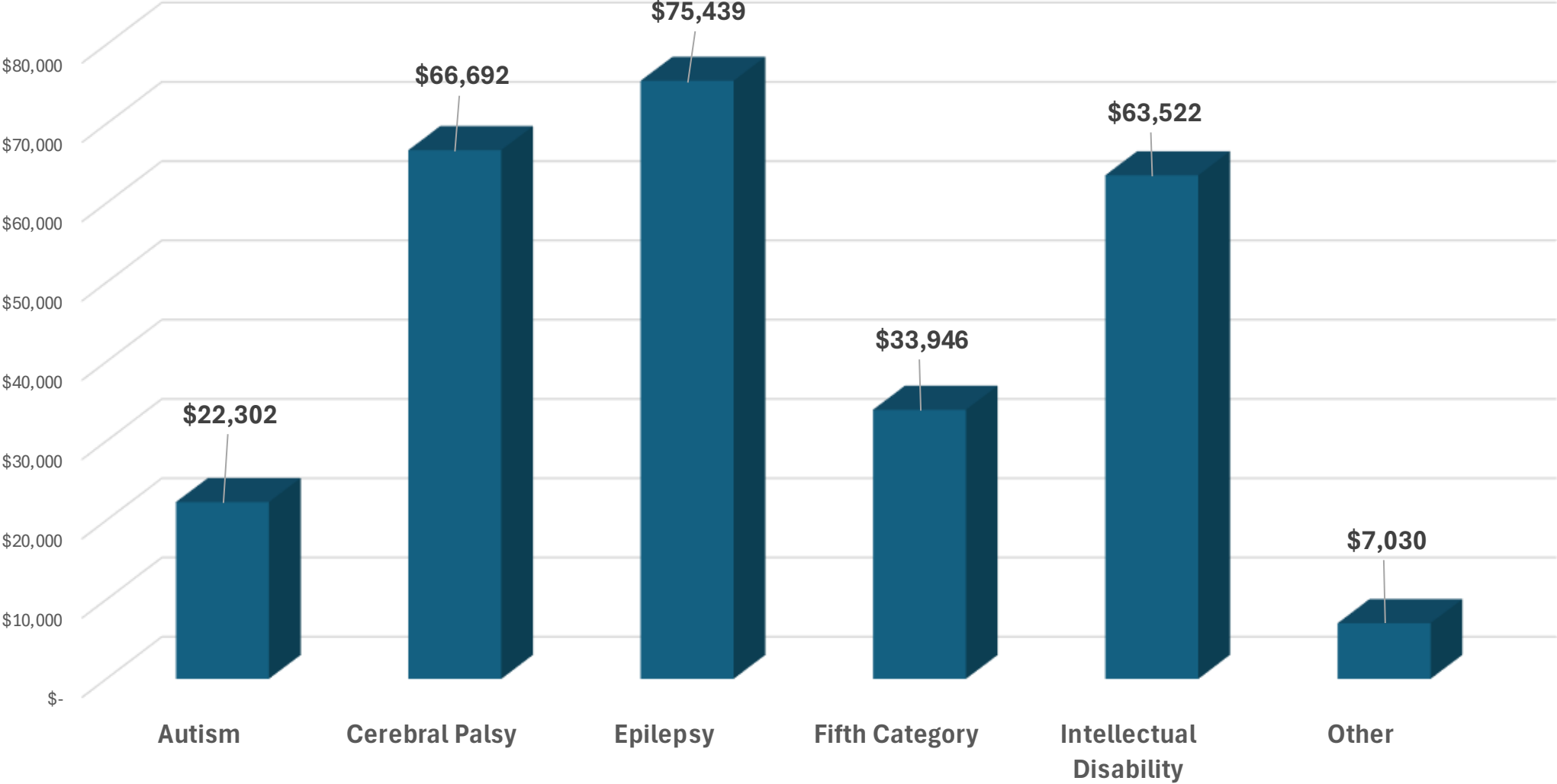


# Expenditures by Residence and Age

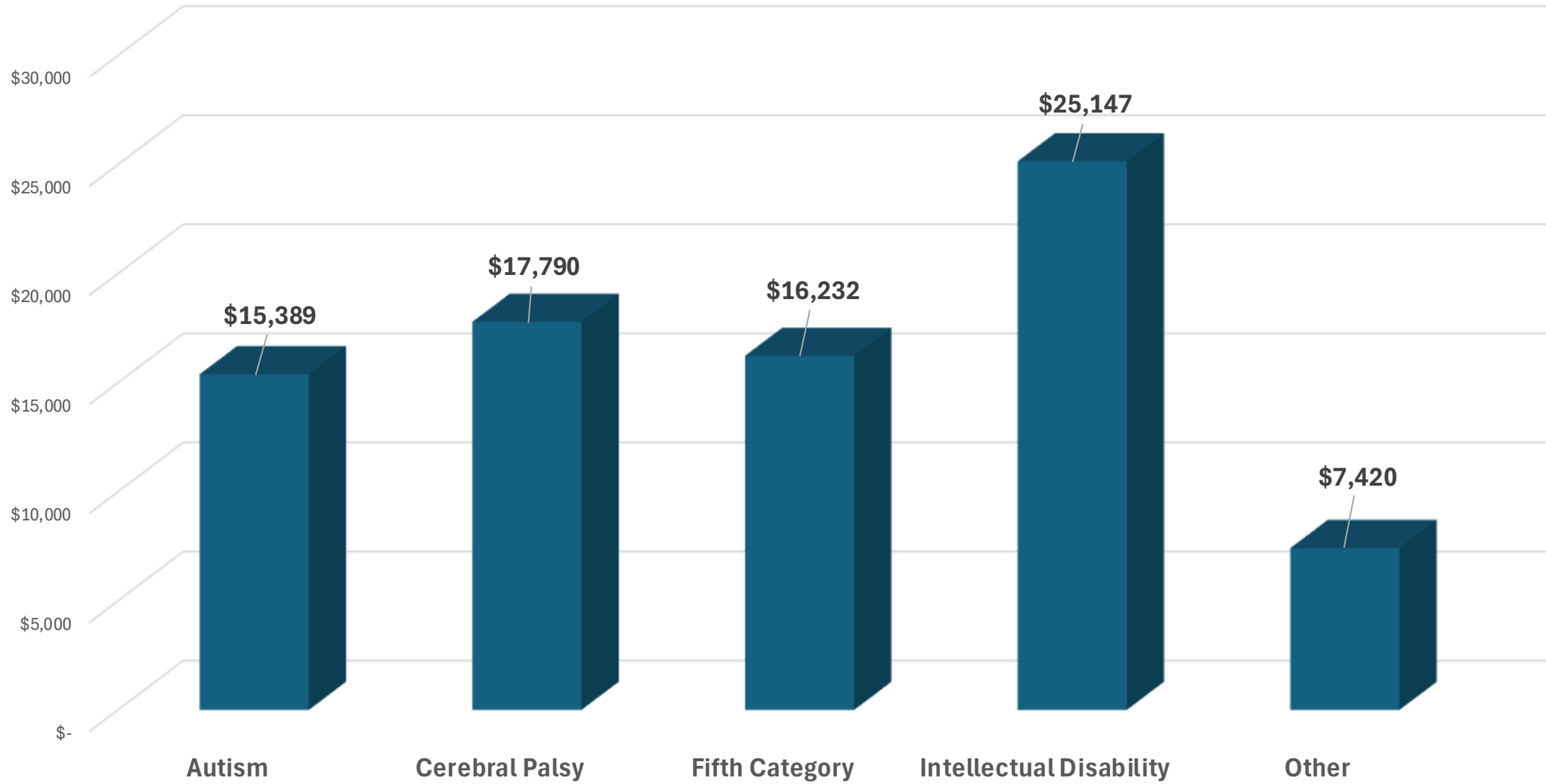


# Expenditures by Diagnosis and Age

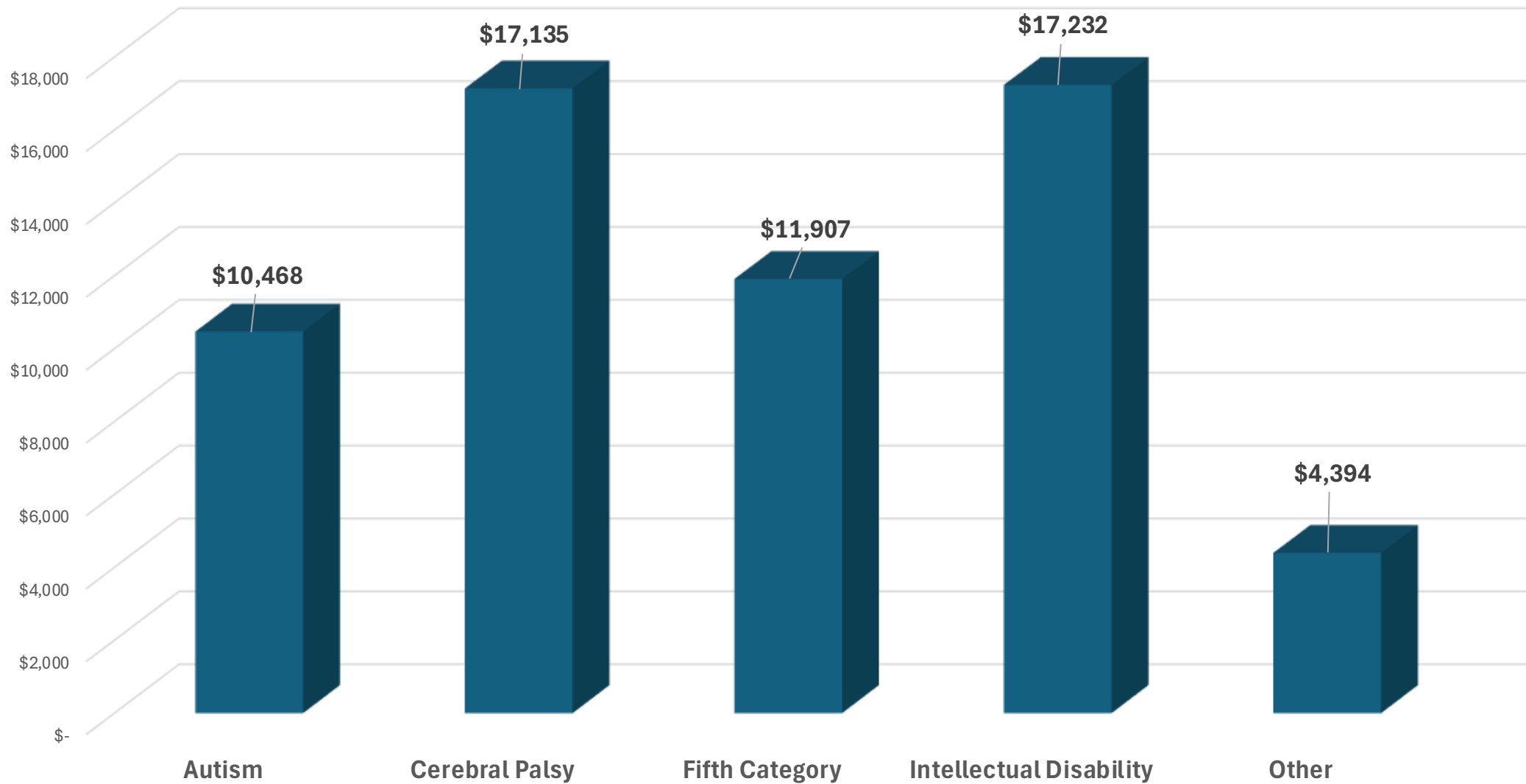
## All Ages



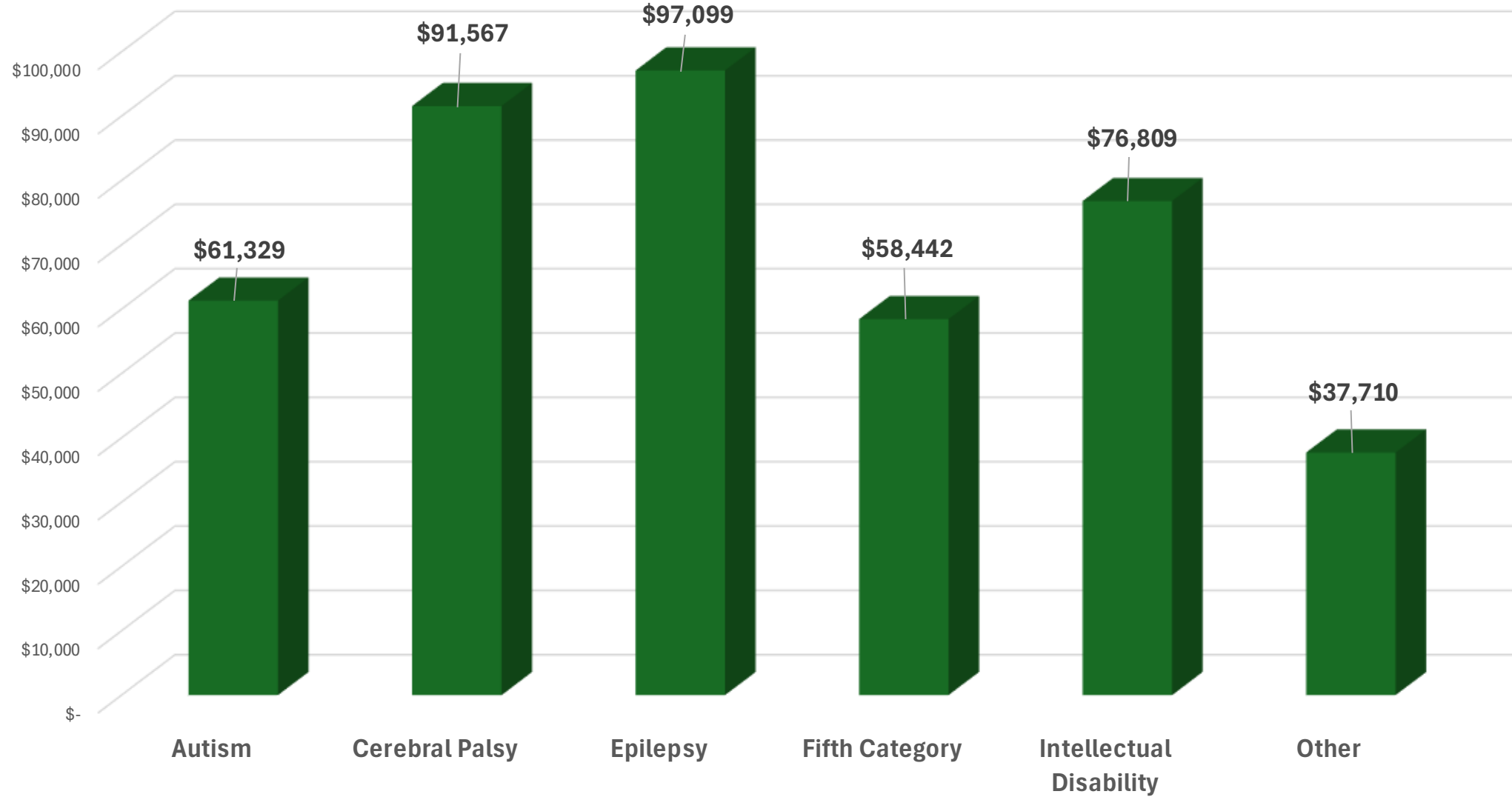
# Expenditures by Diagnosis and Age 0 to 3




# Expenditures by Diagnosis and Age 3 to 21



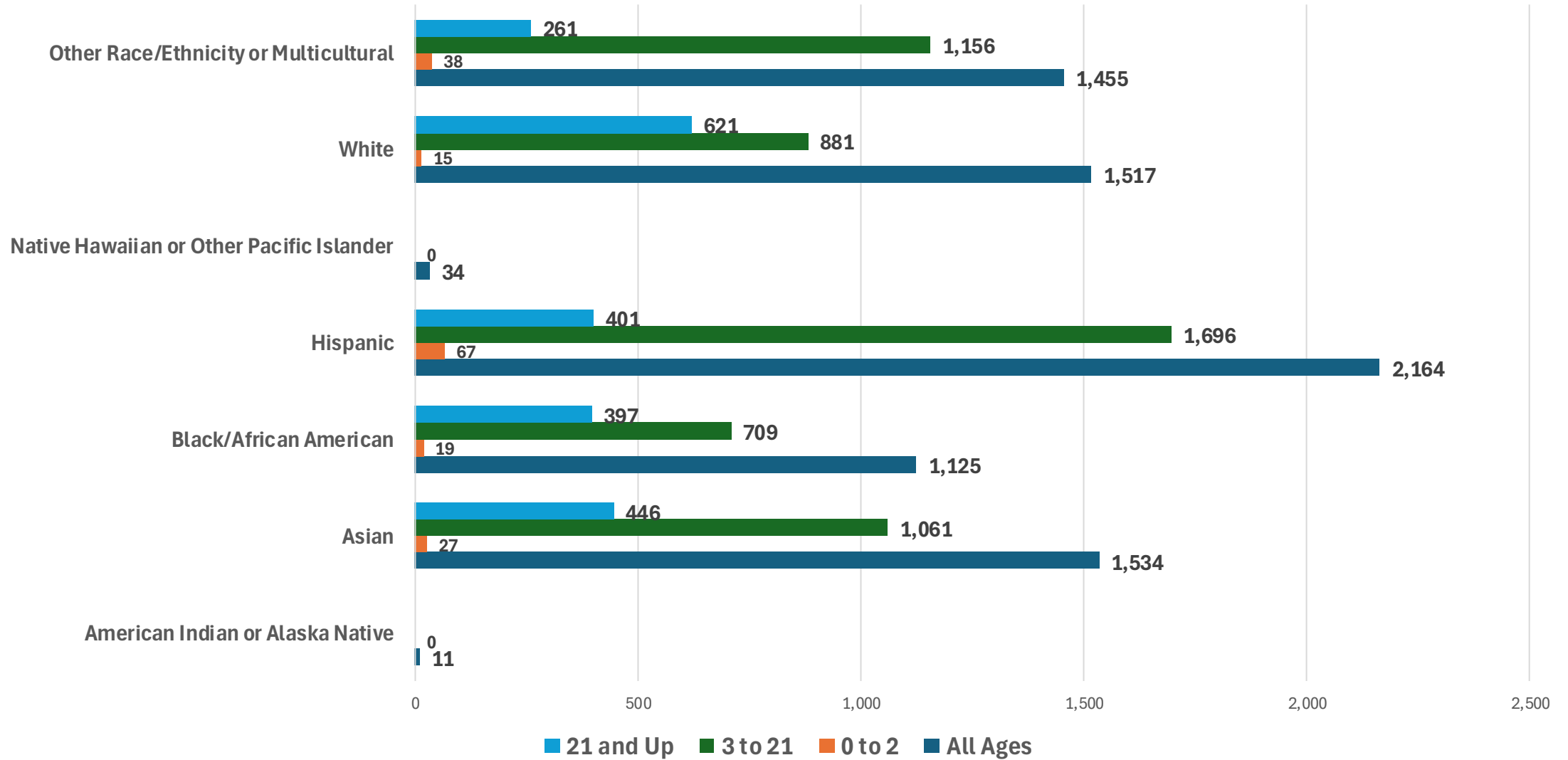
# Expenditures by Diagnosis and Age 22 and Up



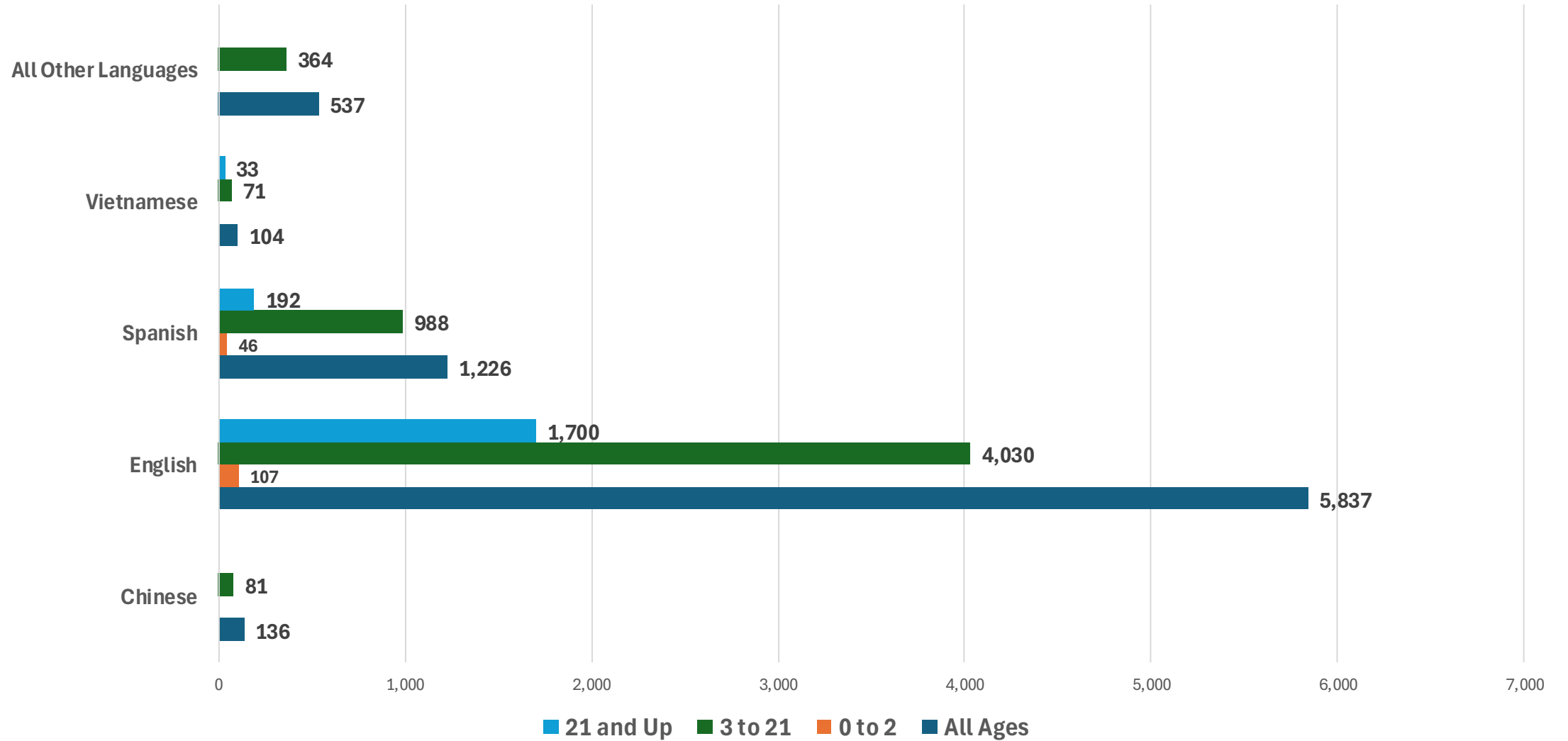
# What Does 'No Purchase of Service' Mean?

- 'No POS' does not necessarily mean 'no support.'
  - Some individuals receive services through schools, Medi-Cal, IHSS, or other generic resources.
  - RCEB reviews this data to identify where additional outreach or support may be needed.
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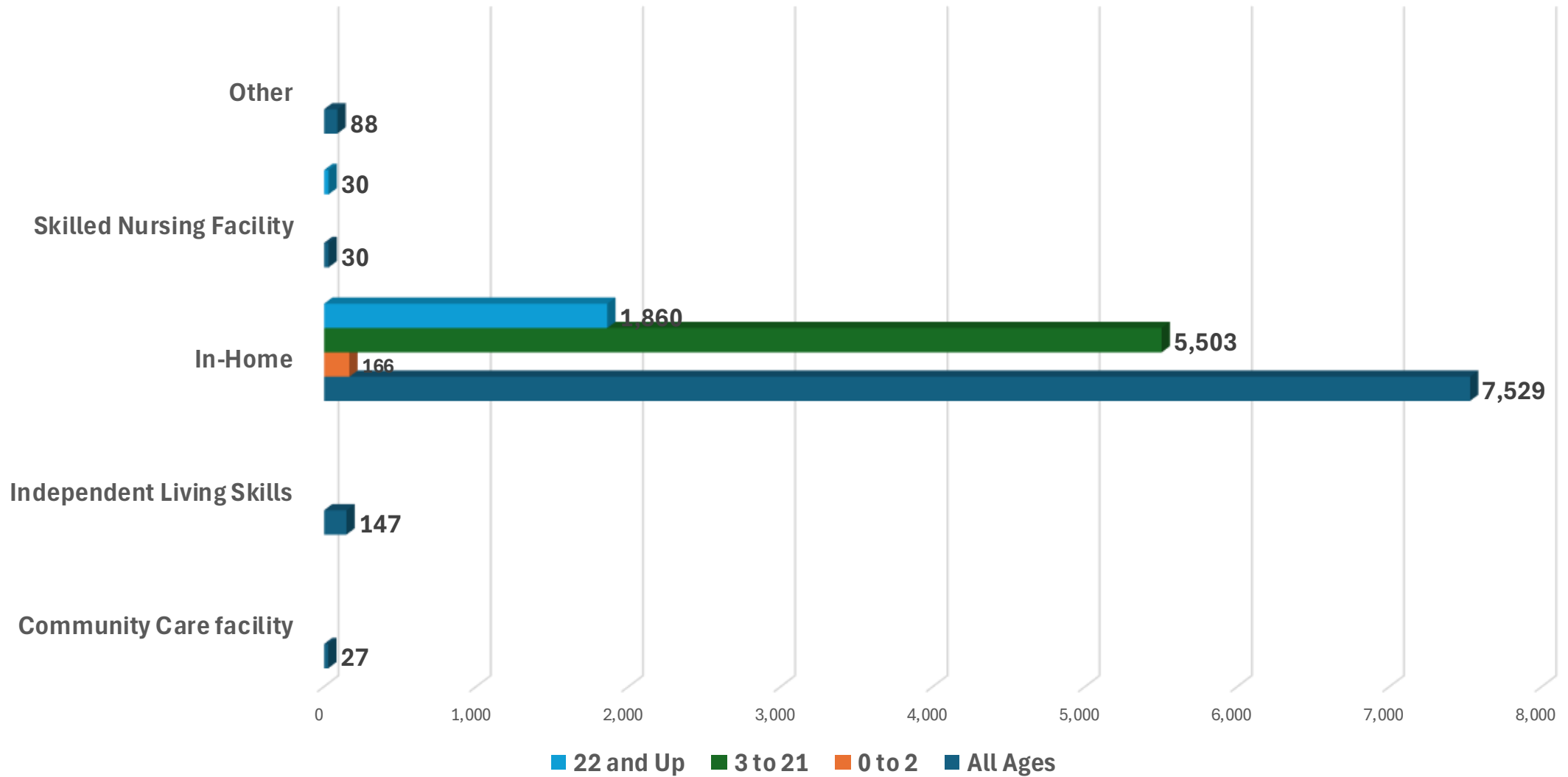
# No Purchase of Service Expenditure by Race/Ethnicity and Age



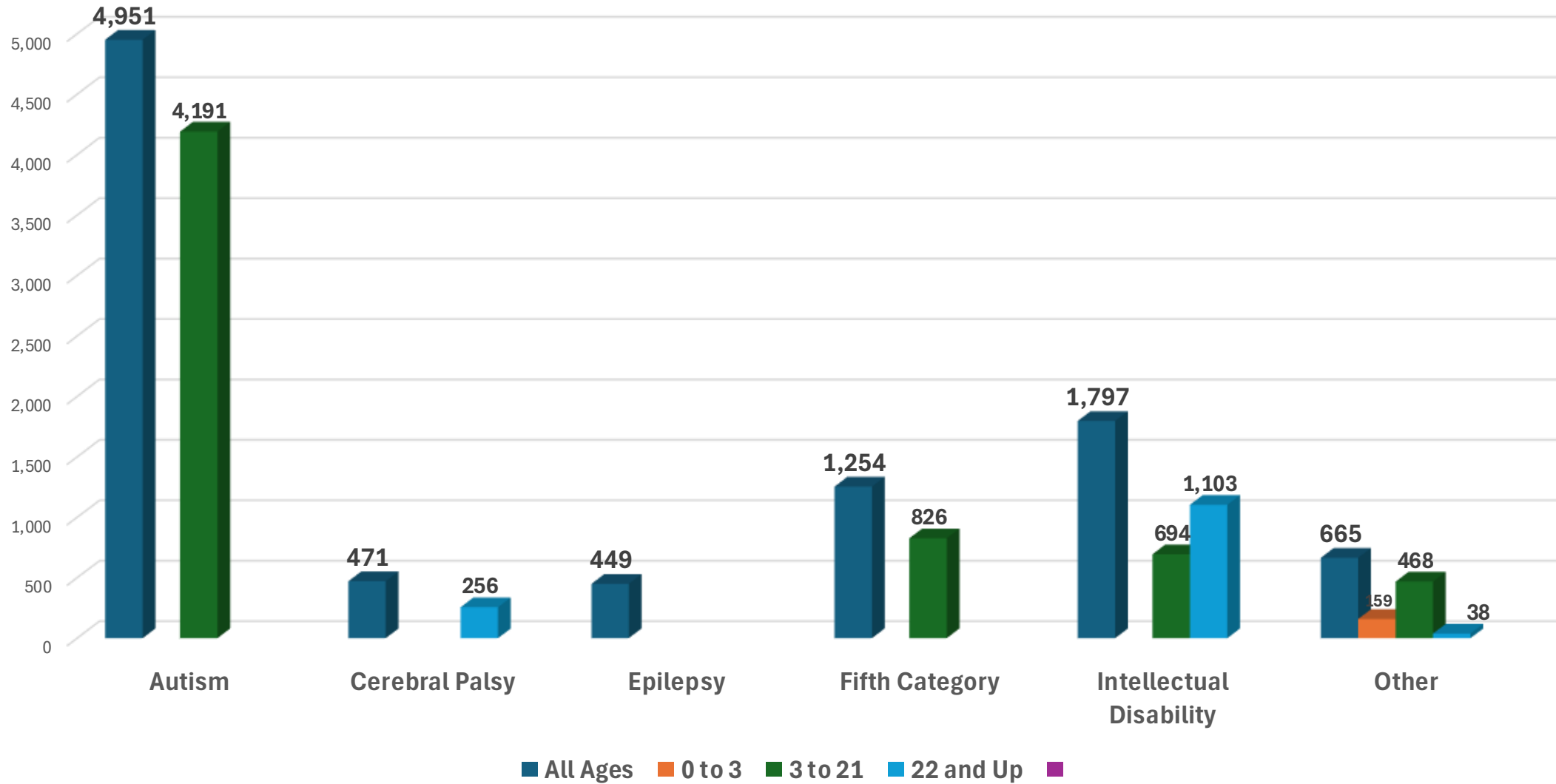
# No Purchase of Service by Language and Age



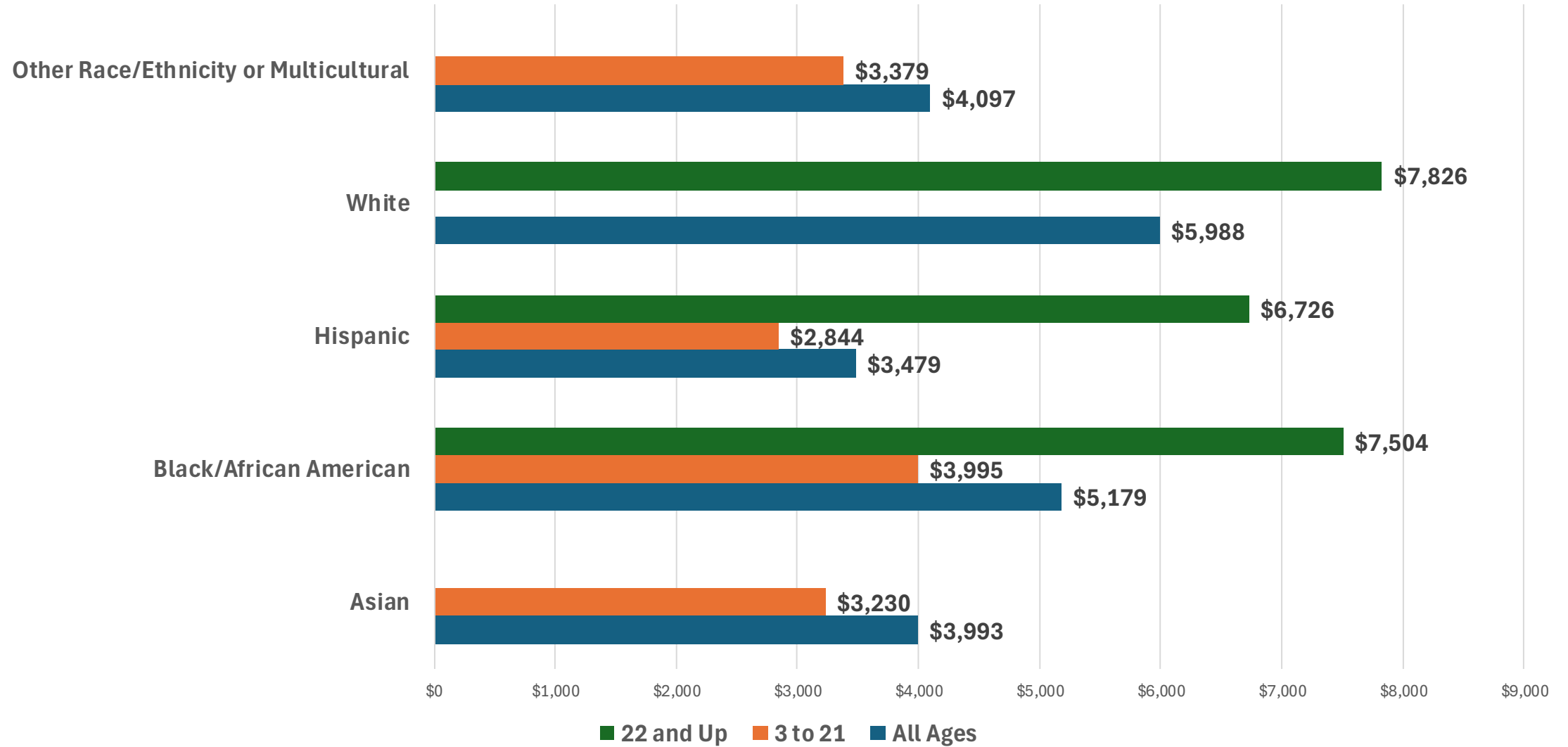
# No Purchase of Service by Residence and Age



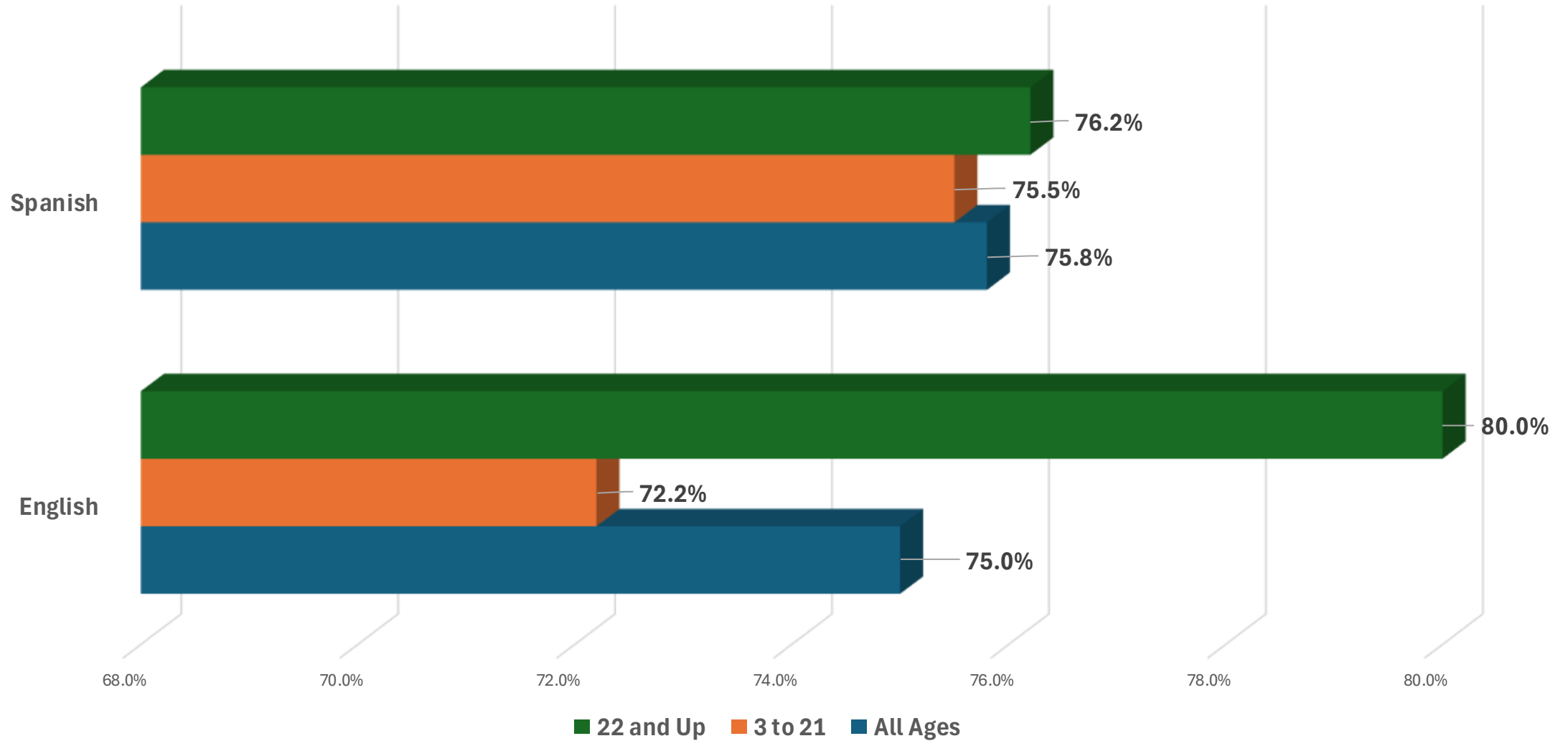
# No Purchase of Services by Diagnosis and Age



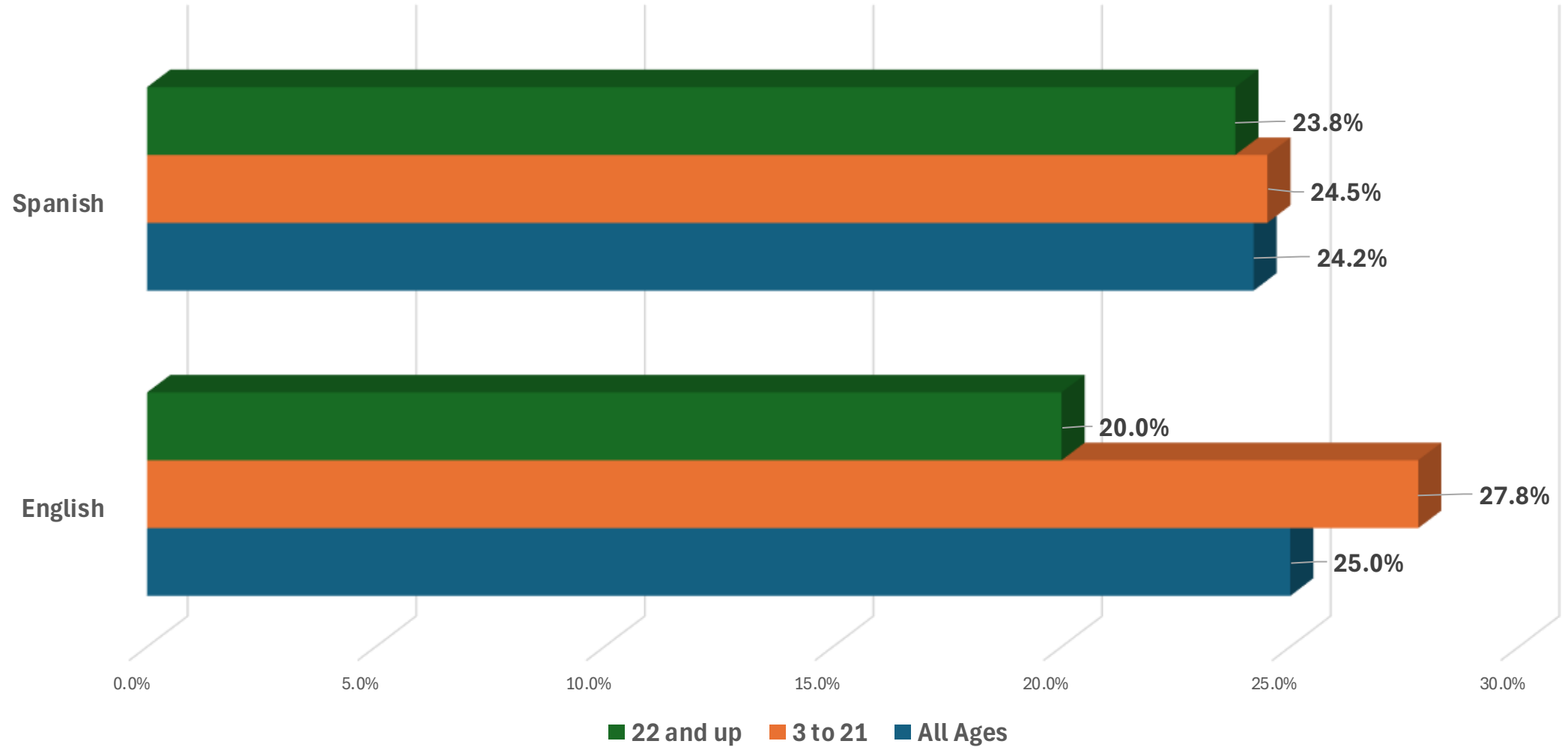
# Purchase of Services – Social Recreational



# IPP Translation Requests Completed Within 45 Days



# IPP Translation Requests not Completed Within 45Days



# Ongoing Efforts

## The Service, Equity and Engagement Team

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Fanta Nelson,  
Director

Mariana Varela,  
Manager

Su Mei Wu, Walter  
Jones, Millicent  
Hough, Jairo  
Guiza, Specialists

Yvette Smith,  
Case Manager

Paola Osorio,  
Administrative  
Assistant

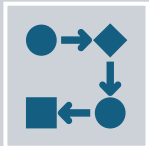
# How RCEB Is Responding



RCEB uses Purchase of Service (POS) data and community feedback to identify gaps in access.



These efforts focus on language access, outreach, and support for families with low or no POS.



This work is ongoing and continues to evolve based on community input.

# Ongoing Efforts: Community-Based Partnerships

Partnerships with trusted community-based organizations.

Outreach and education tailored to community needs.

Support connecting families to services and resources.

# Ongoing Efforts: Building Trust & Engagement

Participation in community events and outreach activities.

Engagement that is culturally and linguistically responsive.

Family feedback helps guide improvements.

# What Comes Next



POS data is reviewed each year.



Community feedback from this meeting helps shape future efforts.



Reports and information are available on the RCEB website.

# Ongoing Efforts

Listening  
Sessions

Community  
Events

# Ongoing Efforts

- **Multiple Community Based Organizations are implementing projects through the DDS' Service Access and Equity (SAE) Grant**
- **Through the Language Access and Cultural Competency Grant (LACC) RCEB is implementing several initiatives such as: Providing translation of documents, interpretation, community events, community engagement**

# Ongoing efforts

- RCEB employs staff who are bilingual in many languages including, Cantonese, Vietnamese, Mandarin Spanish, Farsi, ASL and others.
- RCEB contracts with La Familia, a delegate agency to serve hundreds of consumers and families who speak Spanish

# Ongoing Efforts

## Enhanced Caseloads

- For consumers/families with No POS or low POS
- 1 to 40 Ratio. Support and Education so Individuals and Families get needed services both from regional center and from generic resources. Clients/families stay on caseload for about one year.
- RCEB has 6 of these caseloads.

# What Do You Think?

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What regional center services do you need/want that are not available to you or your family member?

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What would make a difference?

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What are your unmet needs?

For more Information please visit:

<https://rceb.org/about-us/public-information/expenditure-reports/>

Feel free to send additional comments, questions or suggestions to the following email address:

[writetous@rceb.org](mailto:writetous@rceb.org)

**Thank you!**

