



RATE REFORM VENDORED HOMES LEVEL CHANGES

Spring 2025

The background features a black field with dynamic, flowing waves of color. On the left, there are vibrant green waves that curve upwards and then downwards. On the right, there are warm orange and yellow waves that curve downwards and then upwards, creating a sense of movement and depth. The waves appear to be layered, with some in the foreground and others receding into the background.

RCEB INTRODUCTIONS



OUR AGENDA TODAY

How we got here

The changes in levels

Changes around staffing

Changes around consultations

Next Steps

DocuSign Rate letters

Questions

OUR AGENDA TODAY

Our ultimate goal is to start figuring out what all this means. There are questions we don't even know yet let alone have answers.

Dec 31, 2025 implementation.

*I will also post these slides on the website



OUR AGENDA TODAY

As we go,

I will be putting a few links in the chat to forms etc.

RATE REFORM

In March of 2019, a rate study was submitted to the Legislature to address the sustainability, quality, and transparency of many services for individuals with I/DD.

The rate study addressed a number of areas, including but not limited to,

- evaluating alternative rate setting methodologies,
- the number and types of service codes,
- and recommendations for simplifying and making service codes more reflective of the types of services provided.

THE DECEMBER 20, 2024 DIRECTIVE FOR RESIDENTIAL SERVICES

https://www.dds.ca.gov/wp-content/uploads/2024/12/D-2024-RateReform-011_ResidentialServices.pdf

SERVICE CODES

Unlike many programs, the service codes are remaining the same.

Owner Operated

Homes Serving Adults – (service code 905)

Homes Serving Children – (service code 910)

Staff Operated

Homes Serving Adults – (service code 915)

Homes Serving Children – (service code 920)

CHANGES TO LEVELS

Current Service Level	New Service Level
Level 2	Level 2
Level 3-4B	Level 3
Level 4C-4E	Level 4
Level 4F-4H	Level 5
Level 4I	Level 6
New	Level 7

Even if your level goes down, your rate is still higher than now

CHANGES TO LEVELS

To be designated as Service Level 7, the facility must meet at least one of the following criteria:

- The facility is leased from a Department-approved Housing Developer Organization (HDO).
- Staffing hours required based on the contractual agreement or approved program design exceed the Service Level 6 staffing requirement.
- Consultant hours required based on the contractual agreement or approved program design exceed the Service Level 6 requirement.
- Staff qualifications outlined in the contractual agreement or approved program design are beyond a direct service professional. This includes registered behavior technicians, certified nursing assistances, licensed vocational nurse, licensed psychiatric technicians.

CHANGES TO STAFFING

This staffing table represents the total direct supervision hours needed per week based on the number of residents if all individuals are present in the home 24 hours a day, seven days a week. Basic staffing is 168 hours.

Residential Facilities Serving Adults and Children							
Number of Weekly Hours Per Resident Census							
Service Level	1 Resident	2 Residents	3 Residents	4 Residents	5 Residents	6 Residents	7+ Res.
2	168	168	168	168	168	168	28*
3	168	168	168	180	200	240	40*
4	168	168	186	220	255	305	50*
5	168	180	195	260	309	371	61*
6	168	204	258	312	366	420	70*

-You can subtract when people are gone to day program

-ASP and In-Home Day Program is in addition (more) to this.

*This number represents the hours added for each individual beyond the 6th resident in the home, starting with the 7th resident.

CHANGES TO STAFFING

Awake Staff

Direct care staff at all service levels must be awake at all times, including throughout the night.

Service Levels 2 or 3 may be granted an exception by the vendoring regional center if all individuals' IPPs indicate awake staff is not required.

We will create an exception process.

CONSULTATION HOURS

T17 56040, 54319, 54342. Consultant Qualifications.

Consultant services provided by Service Level 4 facilities (now 3,4,5,6) shall be appropriate to meet individual consumer service needs.

The purpose has been always to build more expertise into the supports the home provides.

For example, if someone living in the house is diabetic and is struggling with their diet, a home might use a dietician to help create different menus and strategies of support.

This has also always been individualized. For example a dietician wouldn't work for someone who has no issues with food.

A home might have one or several consultants

CONSULTATION HOURS

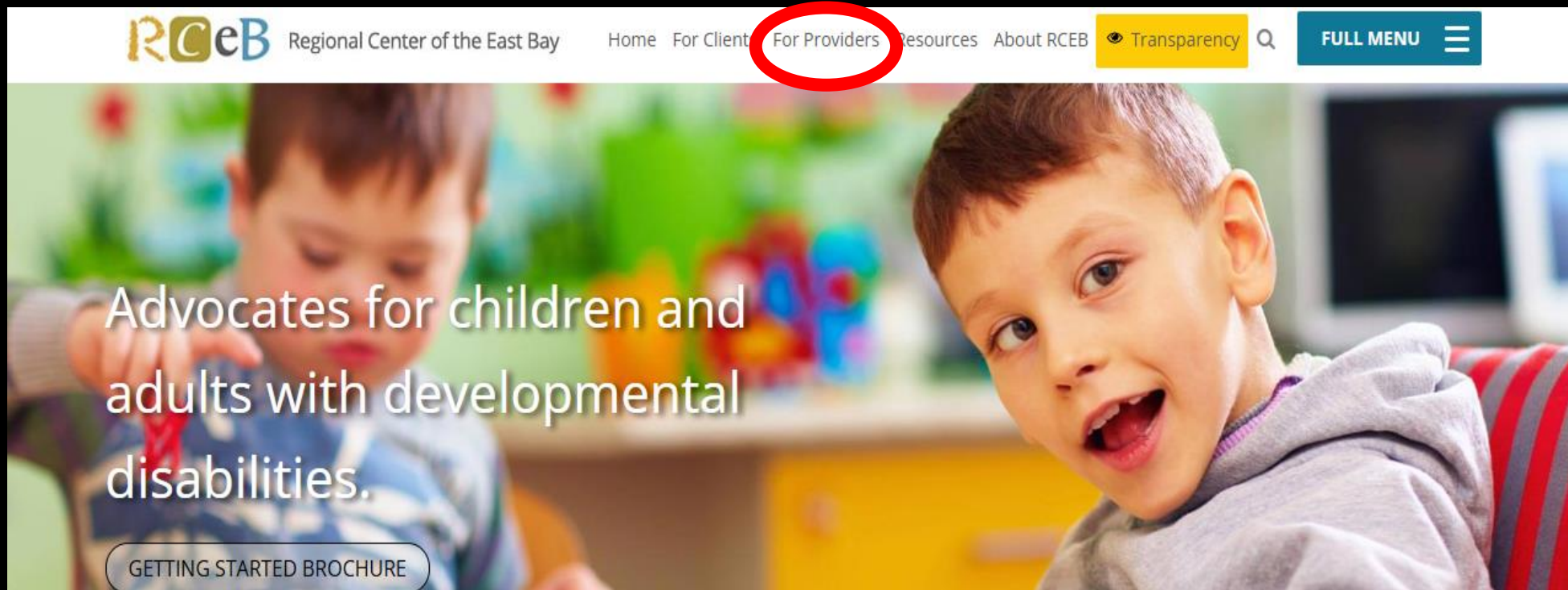
Potential Areas

- Art Therapist
- Behavior Management Consultant
- Behavior Analyst
- Dance Therapist
- Music Therapist
- Recreational Therapist
- Speech Therapist
- Dietary Services (Dietitian only)
- Occupational Therapy
- Physical Therapy
- Mobility Training Services
- Nursing
- Clinical Psychologist
- Counseling Services

The consultants can create/write plans like behavior plans, strategies for diets, special and menus. They could provide an actual service like 1:1 or group. They could also train staff how to support people.

CONSULTATION HOURS

This list and what their qualifications are and ideas about what they might do is listed on the RCEB website under the provider tab.



CONSULTATION HOURS

For Providers

- Appeal & Complaint Process
- Business Associate Agreement
- eBilling System
- Become a Service Provider
- > Forms for Service Providers
- > Announcements
- > Request For Proposals
- Service Provider Portal
- Special Incident Report

v Forms for Service Providers

- DSS Forms
- Facility File Forms
- Residential Record Forms

Consultant Considerations for
Level 3,4,5 and 6 Homes

CONSULTATION HOURS

After you know who you would like to use, you will be sending the resume, certificates, and education etc. to Rebecca Churchill Sterling, RCEBs Clinical Supervisor at:

rchurchillsterling@rceb.org

She will need to verify the certificate, license etc. and make sure their background meets Title 17 requirements.

This information is also on the “Consultant Considerations” form as well.

CONSULTATION HOURS

Service Level	Semi-Annual* Hours per Individual
Level 1	0
Level 2	0
Level 3	8
Level 4	12
Level 5	16
Level 6	16
Level 7	Customized

Number of hours X the number of people living in the home per 6 months.

For example, a Level 3 home with 6 people would need $8 \times 6 = 48$ hours total with 8 hours dedicated to each person living in the house.

CONSULTATION HOURS

Reports:

We do not know what DDS will expect as reports for Level 3s.

Historically, Level 4s, based on the IPP goals, created annual ISPs (Individual Service Plans) with quarterly reviews. The ISP “fleshed out” the IPP goals with more detailed goals and objectives.

Level 2 &3s did semi-annual and annuals based only on the IPP goals

CONSULTATION HOURS

Reports:

The question is:

will T17 be changed to where Level 3s need to start ISPs and quarterlies or will the previous Level 4A and 4Bs stop and just do annual and semi-annual reviews of the IPP goals.

Until we know, 4As and 4Bs, please keep doing what you have been doing.

CONSULTATION HOURS

1. Look at the list on the website.
2. Think about the people who live in the home and what extra expertise you would like to support them.
 - someone would like to make friends or be more social- a Recreation Therapist
 - someone would like to go more places alone or than you can always provide transportation- A Mobility Trainer

Remember, they could provide an actual service but will most likely create plans and train DSPs or a combination.
3. Talk to your peers get/share ideas.
4. We don't have a master list of people you can use. Start brainstorming where you might find these consultants
5. If you are ready though, don't hold back
6. After a few months, we will hold some work shops to check in and help.

RATE LETTERS

You will receive a letter via DocuSign. It will include:

VENDOR NUMBER	SERVICE CODE	New Service Code	SUBCODE	RATE
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b. Residential Services: Only complete for residential service providers.

Current Level: _____ New Residential Service Level: _____

RATE LETTERS

SIGNATURES:

Contractor Representative

Signature

Printed Name

Title

Date

RATE AND SERVICE ALIGNMENT REVIEW REQUEST FORM

If:

There is an issue with the calculation of your rate adjustment, You disagree with your service alignment. Why do you disagree and what is the suggested suggested service alignment?

- You disagree with variables for example, staffing ratios, program hours, etc. used to
- determine the rate adjustment, if so, what variables and what is the alternate value? Please note variables are based on services as of March 2022 or date of
- vendorization for providers vendored after March 2022.
- Another reason not listed above

https://www.dds.ca.gov/wp-content/uploads/2025/03/Rate_Review_Form_Effective_January_1_2025.pdf

NEW RATES AS OF JANUARY 2025 DDS WEBSITE

https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.dds.ca.gov%2Fwp-content%2Fuploads%2F2025%2F02%2FRCEB_Rate_Models_Effective_Jan2025_20250213.xlsx&wdOrigin=BROWSELINK



QUESTIONS