



*Cultivating Connection - Empathetic Stewardship - Seizing Opportunities - Intentional Adaptability*

## **SUPPORTS & SERVICES COMMITTEE**

Date: Monday, April 28, 2025 Location: Virtual Zoom Time: 5:30 – 7:00 p.m.

Join Zoom Meeting

<https://us06web.zoom.us/j/82933130822?pwd=uJaRmdThoCgkSxIVAkTLzE2f2rw2cU.1>

Dial by your location: +1 669 900 6833 US (San Jose)

Meeting ID: 829 3313 0822 Passcode: 056868

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### **A G E N D A**

➤ Check-in (FP - 10 mins.)

#### **THE MISSION THAT GUIDES US:**

Driven by the belief that everyone deserves to lead a life of their choosing, RCEB partners with individuals with intellectual and developmental disabilities, their families, and the community, to create opportunities for independence and fulfillment.

#### **THE VISION THAT INSPIRES US:**

We envision a future where individuals with intellectual and developmental disabilities live and work, doing what they love, without limitations!

➤ Updates: (15 mins)

1. Homelessness & Housing Initiatives

- Housing Update – Jeff (RCEB)
  - Address of the scope of the challenge
  - Update on steps being taken

2. Policy Updates & Implementation

3. Last meeting there was an allegation brought forward about threats by a staff person to close a case if the parent continued to raise concerns

➤ Senior Caregivers (15 mins)

1. What steps are taken to ensure client-care continuity when their parent-caregiver passes away?

➤ Quality Assurance & Corrective Action: (15 mins)

1. Purchase of Service – For the programs that do not have any specific QA or corrective action plans regulated under Title 17:

1. What happens when service providers fall short of service-delivery expectations?
  1. What options exist for working parents when their service provider is inadequate or fails to follow through with the services approved by the board?
  2. How are similar situations handled for clients without [family] advocates?
2. Who should be responsible for tracking service delivery failures so to determine if the provider's contract should be renewed by the board.

➤ Proposed Veterans Services Summit – Collaboration Support Initiative (10 mins)

1. Dr. Clyde Lewis - Office of Ethnic Services Administrator - Alameda County Behavioral Health

➤ Next steps – Action Items / Person Responsible / Due Dates (5 mins)