

Regional Center of the East Bay  
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## **Performance Report for Regional Center of the East Bay**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of the East Bay (RCEB) we served about 26,000 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in meeting most DDS compliance standards for audits, maintaining expenditure within our budget and participation in the federal Medicaid Waiver. Our intake and assessment timelines for individuals age 3 and older lengthened as the pool of qualified psychologists needed for initial assessments was not readily available. However, RCEB has experienced a recent improvement in this area which should impact progress in keeping up with eligibility moving forward. Supporting positive employment outcomes continues to be a priority as evidenced by the higher than average wages for adults in the Paid Internship Program consistent with wages in the larger community.

In reviewing our data on reducing disparities and increasing equity, we found few changes in expenditures for any groups compared to their percentage in the regional center population by age and from year to year. In this data, we continue to be especially interested in the data on children served both under Early Start and Lanterman. Expenditures in these groups are not significantly impacted by different residence types and these comparisons are more valid.

We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.rceb.org](http://www.rceb.org)

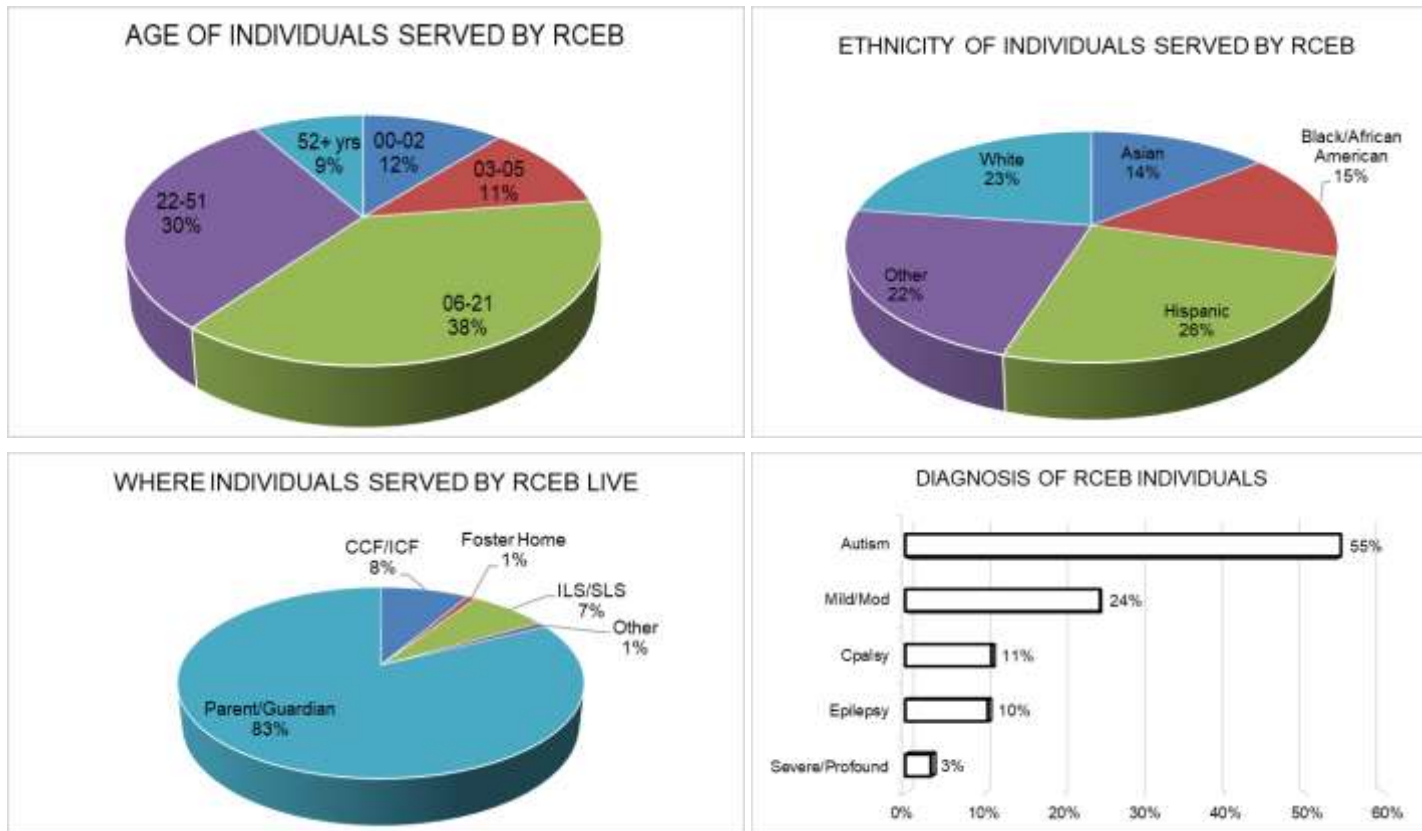
Or contact Ronke Sodipo at (510) 618-7708

*Lisa Kleinbub*

Director, Regional Center of the East Bay

## Who uses RCEB?

These charts tell you about who RCEB individuals are and where they live.



## How well is RCEB performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing last reporting period, and the second column shows how RCEB was doing at the end of fiscal year 2024.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	RCEB	State Average	RCEB
Fewer individuals live in developmental centers	0.06%	0.07%	0.05%	0.06%
More children live with families	99.61%	99.40%	99.69%	99.58%
More adults live in home settings	83.01%	79.39%	83.86%	80.44%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.02%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.67%	1.75%	1.46%	1.44%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	92.26%	99.33%
Intake/Assessment timelines for individuals age 3 or older met	77.67%	70.53%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.71%	94.41%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	87.7%	90.1%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is RCEB doing at getting individuals working?

The chart below shows how well RCEB is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	RCEB	CA	RCEB	
<b>Individual Earned Income ( Age 16 to 64 years):</b> Data Source: Employment Development Department	<b>Jan through Dec 2022</b>		<b>Jan through Dec 2023</b>		
Quarterly number of individuals with earned income	31,413	2,252	32,132	2,326	
Percentage of individuals with earned income	15.40%	17.43%	15.20%	17.53%	
Average annual wages	\$13,198	\$15,896	\$14,251	\$17,120	
<b>Annual earnings of individuals compared to people with all disabilities in California</b> Data Source: American Community Survey, 2022 five-year estimate	<b>2021</b>		<b>2022</b>		
	\$30,783		\$29,382		
<b>National Core Indicator Adult In-Person Survey*</b>	<b>July 2017-June 2018</b>		<b>July 2020-June 2021</b>		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	20%	35%	N/A	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	<b>2021-22</b>		<b>2022-23</b>		
	<b>CA Average</b>	<b>RCEB</b>	<b>CA Average</b>	<b>RCEB</b>	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	1,527	60	2,650	117	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	12%	5%	10%	9%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$15.08	\$16.12	\$15.96	\$16.55	
Average hours worked per week for adults who participated in a Paid Internship Program	15	19	14	16	
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63	\$16.04	\$16.51	\$17.35	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	24	21	22	
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	25	68	804	41
	\$2,500	42	90	849	6
	\$2,000	55	87	1,031	52

\*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

## How well is RCEB doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Individuals	0%	0%	18%	15%	9%	9%	34%	35%	0%	0%	13%	13%	26%	27%
	Expenditures	0%	0%	18%	14%	8%	9%	32%	37%	1%	0%	14%	12%	28%	28%
3 to 21	Individuals	0%	0%	21%	21%	12%	12%	29%	29%	0%	0%	18%	17%	19%	20%
	Expenditures	0%	0%	20%	20%	16%	16%	21%	21%	0%	1%	24%	22%	17%	19%
22 and older	Individuals	0%	0%	15%	16%	21%	21%	16%	17%	0%	0%	37%	36%	10%	10%
	Expenditures	0%	0%	12%	13%	20%	20%	11%	11%	0%	0%	48%	47%	8%	9%

Per capita purchase of service expenditures by individual's primary language  
(for primary languages chosen by 30 or more individuals only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2021-22	2022-23	2021-22	2022-23
English	18,816	20,413	\$24,656	\$27,310
Spanish	4,253	4,493	\$8,400	\$9,546
All Other Languages	473	444	\$7,365	\$9,104
Cantonese Chinese	458	452	\$21,863	\$25,793
Mandarin Chinese	299	297	\$16,288	\$22,194
Vietnamese	291	293	\$11,164	\$12,267
Tagalog	274	285	\$21,234	\$24,935
American Sign Language	149	172	\$47,511	\$61,083
Arabic	151	155	\$5,664	\$6,201
Hindi (Northern India)	115	113	\$7,915	\$11,648
Farsi (Persian)	109	111	\$24,114	\$23,011
Other Asian	91	85	\$10,233	\$13,363
Korean	84	85	\$20,872	\$24,410
Portugese	43	63	\$5,236	\$7,017
Cambodian	50	51	\$15,453	\$13,719
Urdu (Pakistan India)	49	48	\$16,216	\$16,509
Other Indo-Iranian Language	43	46	\$11,140	\$15,125
Mien	41	41	\$9,717	\$9,392
Other Latin	30	33	\$6,446	\$8,353

Per capita purchase of service expenditures by individual's primary language

(for primary languages chosen by 30 or more individuals only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2020-21	2021-22	2020-21	2021-22
English	17,703	18,816	\$24,102	\$24,656
Spanish	3,890	4,253	\$8,314	\$8,400
All Other Languages	447	473	\$6,727	\$7,365
Cantonese Chinese	465	458	\$19,132	\$21,863
Mandarin Chinese	278	299	\$15,622	\$16,288
Vietnamese	293	291	\$9,663	\$11,164
Tagalog	283	274	\$19,889	\$21,234
Arabic	152	151	\$5,772	\$5,664
American Sign Language	145	149	\$54,017	\$47,511
Hindi (Northern India)	102	115	\$8,329	\$7,915
Farsi (Persian)	109	109	\$29,645	\$24,114
Other Asian	95	91	\$9,770	\$10,233
Korean	90	84	\$17,634	\$20,872
Cambodian	51	50	\$13,042	\$15,453
Portuguese	43	43	\$4,801	\$5,236
Urdu (Pakistan India)	51	49	\$14,634	\$16,216
Other Indo-Iranian Language	49	43	\$7,614	\$11,140
Mien	41	41	\$7,697	\$9,717
Russian	35	32	\$12,530	\$8,516

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Child Family Survey: 2021-22**)

Ethnicity/Race	RCEB	All California Regional Centers
Total Respondents	275	5,589
Race Unknown	71%	62%
American Indian/Alaska Native	N/A	80%
Asian	63%	64%
Black/African-American	50%	67%
Native Hawaiian/Pacific Islander	N/A	87%
White	56%	62%
Other	38%	58%
Hispanic or Latino	55%	65%
Mixed Race	55%	67%
Overall	56%	65%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Adult Family Survey: 2021-22**)

Ethnicity/Race	RCEB	All California Regional Centers
Total Respondents	497	8,302
Race Unknown	65%	64%
American Indian/Alaska Native	100%	79%
Asian	69%	73%
Black/African-American	64%	76%
Native Hawaiian/Pacific Islander	50%	66%
White	61%	74%
Other	0%	62%
Hispanic or Latino	74%	76%
Mixed Race	43%	73%
Overall	64%	74%



Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Family Guardian Survey: 2021-22**)

Ethnicity/Race	RCEB	All California Regional Centers
Total Respondents	481	4,670
Race Unknown	34%	48%
American Indian/Alaska Native	50%	67%
Asian	79%	81%
Black/African-American	70%	72%
Native Hawaiian/Pacific Islander	N/A	100%
White	85%	82%
Other	50%	79%
Hispanic or Latino	71%	73%
Mixed Race	77%	78%
Overall	78%	78%

Notes
Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese
Native Hawaiian/Polynesian category includes Guamanian, Native Hawaiian, Other Pacific Islander, and Samoan
White category includes Russian and White
N/A means that there were no respondents for the category
National Core Indicator survey responses reflect only the opinion of the regional center individuals that responded to the survey. For more details on the National Core Indicator survey, contact the regional center.

**Want more information?**

To see the complete report, go to: [www.rceb.org](http://www.rceb.org)

Or contact **(510) 618-6100**