

Corrective Action Plan Revised 11.8.23 [see last notation dated 7/3/2024]

Page L of 4

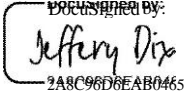
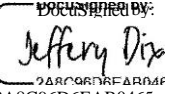
Vendor: Jaqui

Vendor Office Address: 675 HEGENBERGER RD
#209

Vendor HB0718

City: Oakland Zip: 94621

Immediate Danger Substantial Inadequacy Not Applicable

Citation & Deficiency	Corrective Action Planned: Who corrects; what done; who does it; who monitors. Objectives should be observable measurable realistic	Date to be Corrected	Date Completed & QA Signature to Verify
<p>This Corrective Action Plan is stemming from several issues over the past year. They include complaints from neighbors, allegations of abuse and neglect, failure to report abuse, voiced concerns from APS, and voiced concerns from family and people served by Jaqui.</p> <p>These include concerns with IPP implementation, successful accomplishments of goals via the IPP and support plan, health and safety, and funds been accounted for.</p>	<p>Jaqui will submit the vendor packet corrections to be vendored for behavior intervention services. Submission is to Steve Robinson and CC Jeff Dix.</p>	<p>11/30/23</p>	<p>Jaqui hired a BCBA as an alternative. This BCBA created behavior plans for clients in need of them and trained all staff on those plans.</p> <p>7/3/2024</p> <p>  <small>2A8C96D6EAB0465</small> </p>
	<p>Jaqui, with the behavioral consultant will identify the number of hours of behavioral services they need to support the people they are working with now. After that is determined, the list will be submitted to Mike Minton and Jeff Dix.</p>	<p>11/30/23</p>	<p>11/29/23</p> <p>  <small>2A8C96D6EAB0465</small> </p>

	Jaqui will prioritize needs and create behavior plans, until everyone who needs	11/30/23	1/26/24 DocuSigned by: Jqβ-nq
--	--	----------	--

This form is used to document a plan for correction per the Agreement to Provide Supported Living Services contract between a vendor and RCEB.

DocuSign Envelope ID: 4CCE4679-A8F4-40FB-A541-5D668D319069



REGIONAL CENTER of the EAST BAY

QA Unit/Community

Corrective Action Plan Revised 11.8.23

Services

Page Z of 4

	one, has one. Each plan will be submitted to Mike Minton, Jeff Dix, and the case manager		
	Jaqui will train their respective employees on the plans of the people they support. Proof of training will be sent to Mike Minton and Jeff Dix.	12/2/22	7/3/24 DocuSigned by: <i>Jeffery Dix</i> 2A8C96D6EAB0465...
 <hr/> Regional Center Representative			11.8.23 <hr/> Date
✓ Moratorium Imposed until successful completion of all items			
 <hr/> Program Representative Signature			11/15/2023 <hr/> Date