



## Consumer Advisory Committee

### MEETING MINUTES

Date: Monday, August 12, 2024  
Time: 4:00 - 5:00 PM  
Place: Ralph Griffin Room A, San Leandro

Agenda Item	Notes
1. Welcome and Review of Today's Agenda	The meeting was called to order by Nyron Battles, Chairperson
2. Review of Last Meeting's Minutes	Shawn Costello read the minutes from the July 8 <sup>th</sup> CAC meeting.
3. Summary of RCEB Board Meeting	Nyron Battles & Dinah Shapiro gave their report from the RCEB Board Meeting held July 22 <sup>nd</sup> .
4. RCEB Director's Report	<ul style="list-style-type: none"><li>• The rate increase for service providers will go into effect in January 2025.</li><li>• RCEB continues to hire case managers, focus on lowering caseloads and train new staff in all departments.</li></ul>
5. Discussion/Resource Sharing	The group expressed their experiences with in-home care and ILS staff. They were encouraged to always notify their CM regarding any issues with services.

6. Next Meeting/Agenda	The next CAC meeting is scheduled for September 9, 2024
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Prepared by: K. Shuttleworth

ATTENDANCE

Present

- Dinah Shapiro
- Rose Coleman
- Shawn Costello
- Renee Perls
- Nyron Battles

Staff

- Michi Toy
- Christine Hanson
- Karen Shuttleworth

Guests

- Sara Desumala

Excused Absentees

- Lance Landis
- Patrick Morris