



Board of Directors Meeting

Monday, October 28, 2024

Virtual Meeting

DRAFT

RCEB BOARD MEMBERS PRESENT:

Frank Paré, President/Supports & Services Co-Chair
Sadia Mumtaz, Vice-President/Diversity & Equity Co-Chair
Renee Perls, Secretary
Nyron Battles, CAC Chair/Diversity & Equity Co-Chair
Lisa Soloway
Brian Blaisch
April Key-Lee
Linda Stevens
Rose Coleman
Geneva Carlos-Valentino, PVAC Representative

ABSENT:

Teresita DeJesus
Dr. Steven Whitgob, Vice Treasure

STAFF PRESENT:

Lisa Kleinbub, Executive Director
Lynn Nguyen, Director of
Finance & Administration
Caylin Patterson, Director
Of Human Resources & Support
Services
Steve Robinson, Director
of Community Services
Chris Hanson, Associate Director
of Client Services/Adults
Elvia Osorio-Rodriguez, Associate
Director of Client Services/Children
Michael Minton, Manager
of Risk Management and Quality
Assurance
Ashley Harmon, Executive Assistant
Aida Pérez, RCEB Staff
Akilah Shahid, RCEB Staff
Amy Mauldin, RCEB Staff
Alexis McGowen, RCEB Staff
Ames Yang, RCEB Staff
Amy Luther, RCEB Staff
Ana Ochoa, RCEB Staff
Anna Llamanzares RCEB Staff
Arlette Jacome, RCEB Staff
Carmen Hernandez, RCEB Staff

Carolyn Asuncion, RCEB Staff
Chelsea Kalloway, RCEB Staff
Christopher Yen, RCEB Staff
Claudius Rafayana, RCEB Staff
Corani Robles, RCEB Staff
David Leon, RCEB Staff
Deena Abu-amara, RCEB Staff
Drew Dunitz, RCEB Staff
Genia Lindberg, RCEB Staff
Heather Jacobs, RCEB Staff
Cynthia Alonso, RCEB Staff
Eposi Tokeson, RCEB Staff
Ilyana Haynes, RCEB Staff
Jacqueline Orozco, RCEB Staff
Janet Holmes, RCEB Staff
Jeff Antonio, RCEB Staff
Jeff Dix, RCEB Staff
Jennifer Charles, RCEB Staff
John Danielson, RCEB Staff
Jorge Verduzco, RCEB Staff
Julia Pelayo-Rulas. RCEB Staff
Kalonny Skipper, RCEB Staff
Kathy Ferrer, RCEB Staff
Keshana Winston., RCEB Staff
Lauryn Grossman, RCEB Staff
Linda Ramirez, RCEB Staff

Linda Saechao, RCEB Staff
Lizeth Venegas, RCEB Staff
Marina Acosta, RCEB Staff
Marci Martinez, RCEB Staff
Maria DeSantis, RCEB Staff
Maria Ramirez, RCEB Staff
Maritess Jangar, RCEB Staff
Marquita Gladney, RCEB Staff
Martha Cordova, RCEB Staff
Myrelle Tumale, RCEB Staff
Rachel Kahler, RCEB Staff
Rafael Parada, RCEB Staff
Ruth Sagge, RCEB Staff
Samantha Briosos, RCEB Staff
Sara Katherine, RCEB Staff
Sean Milani, RCEB Staff
Sha Qiu, RCEB Staff
Shannon Thompson, RCEB Staff
Teresita C-Alvarado, RCEB Staff
Vanessa Ibanez, RCEB Staff
Victor Cardenas, RCEB Staff
Xavier Corena, RCEB Staff
Yesenia Ortiz, RCEB Staff
Yvonne Hui, RCEB Staff

GUESTS:	Vi Ibarra	Ben Chen, ACPHD	Marcie Lyn	
Chris Aguire/DDS	Sheraden	Carlos D. Cienfuegos	Mary	Beth
Wendell James	Nicholau/SCDDC	Chip Huggins	Lepkowsky	
Ann Pringle	FUFE	Dr. Gregory Holler	Tracy Harvey	
Maureen Fitzgerald	Sis. Wynnette Pleas	Francesca Percelle	Trish Sal	
Maria Ramirez	Jenica Hadley	Gilda Giron (She/her)	Haiyan	
Shannon	Amanda Pyle - GGRC	Kanaka Kannan	Nikki	
	Assata Olugbala	Patricia		
		Karen Williams		

CALL TO ORDER

Frank Paré called the regularly scheduled business meeting of the Regional Center of the East Bay to order at 7:04 pm. A quorum was established at 7:06 PM and the motions were revisited.

CONSENT AGENDA / MINUTES

M/S/C “The Board moves to approve the October 28, 2024 Agenda as presented”
 [Nyron/Linda] Unanimous The motion was adopted

M/S/C “The Board moves to approve the September 23, 2024 Minutes with corrections to page 5”.
 (Frank/Nyron] Unanimous The motion was adopted

PUBLIC COMMENT

Regional Center of the East Bay uses Robert’s Rules of Order to guide our meetings. Robert’s Rules of Order is the most used manual of parliamentary procedure in the United States. Robert’s Rules of Order is designed to provide structure and guidance while facilitating the orderly operation of a meeting.

According to Robert’s Rules of Order, our board members are not allowed to comment, debate or respond to the public during our public meetings. There are other meetings such as our Diversity & Equity or Supports & Services meetings that begin at 5:30pm before the board meetings.

Arlette, RCEB Chapter President would like to raise awareness regarding staff feeling overwhelmed with their caseloads and Increase in intakes. She would also like to thank Lisa for allowing the Union to provide input for the Executive Director role. Arlette presented a list of requests from the board:

1. “We want to request or demand that you provide a union staff advisory position or positions on the board with voting or non-voting, preferably voting. To insure the board has the union/staff perspective of what’s going on in the day to day and to ensure that we can collaborate in ways that are fruitful for everyone”.
2. “We also want to request that management create a policy for social rec. to help exceptions workload”.
3. “We also want to request streamline POS’s and Exceptions”.
4. “We also want to request that you create service procedures for situations that currently do not have them”.
5. “We also want to request that you create SDP Only caseloads with a caseload Cap where current case managers can volunteer if they would like to be on the SDP Caseload”.

Wendell James, addressed the SLS Contract’s that are being presented and voted upon this evening and the vacancies he has within his program.

Daniel Lopez, Union Member discussed challenges around technology and our (RCEB) system changes. Daniel also addressed his challenges with transitioning from a Transition Case Manger to Young Adult caseload along with a new supervisor. Feeling overwhelmed with a caseload of 127 during that time. He also agrees SDP Case Managers should be created as often times a new SDP case requires everything to be dropped and prioritized.

Jeff Dix, Union Member continued listing the requests that Arlette started:

1. “SDP Only caseload with a Caseload cap of 1-62 and non SDP Caseloads reduced by 5”.
2. “We also recommend hiring additional staff for single role positions and providing crisis intervention training for our support staff and reception staff”.

Jeff discussed the core staffing formula being outdated, with caseloads exceeding the state/federal caps. Departments including Intake, Clinical, Accounting, and Support Staff, are also understaffed and still required to meet deadlines. Union staff are reporting to Jeff the need for mental health leave, accommodations, or fear of losing their jobs and not being able to serve their clients to the standard they want to be serving them.

Marquita Gladney, addresses the concerns her coworkers are experiencing. Although Marquita’s background better prepared her for some of the fires that she experienced as an assessment counselor. Marquita’s suggestion would be to communicate better with families regarding more realistic expectations and turnaround times during the process.

Alexis McGowan, would like to express and raise consciousness regarding the workload and high caseloads, addressing how high caseloads remove the ability to provide the quality services that they would like to provide to clients and families.

Ruth, discussed her perspective regarding training for new hires taking longer than when she was trained. Training is now taking longer than 6 months and extending probation. This causes caseloads to remain at a higher number. Senior case managers need assistance. Ruth mentioned supervisors and fellow Case Managers are not properly trained to even train the new hires. Ruth also discussed the DDS qualifier lowered to 25% during COVID and expressed the need to move this back to 33%.

Drew Dunitz, SEIU Member spoke on Caseload Ratio’s (personally has had a caseload over 100 for the last 3 years) – disservice to the children and family we serve – not receiving services. Hearing were hiring so caseloads can go down but have not seen any change in his caseload. Here to ask that the demands were sharing be taken into consideration.

Budget and Finance Committee – Lynn Nguyen
INDEPENDENT AUDIT REPORT FOR FISCAL YEAR 23-24

RCEB received a draft audit report for the Fiscal Year 23-24 from AGT, the Agency’s independent auditors. Because we were unable to schedule a meeting for AGT to meet with the Budget and Finance Committee in October, AGT will meet in early November and present to the Board at the November Board meeting.

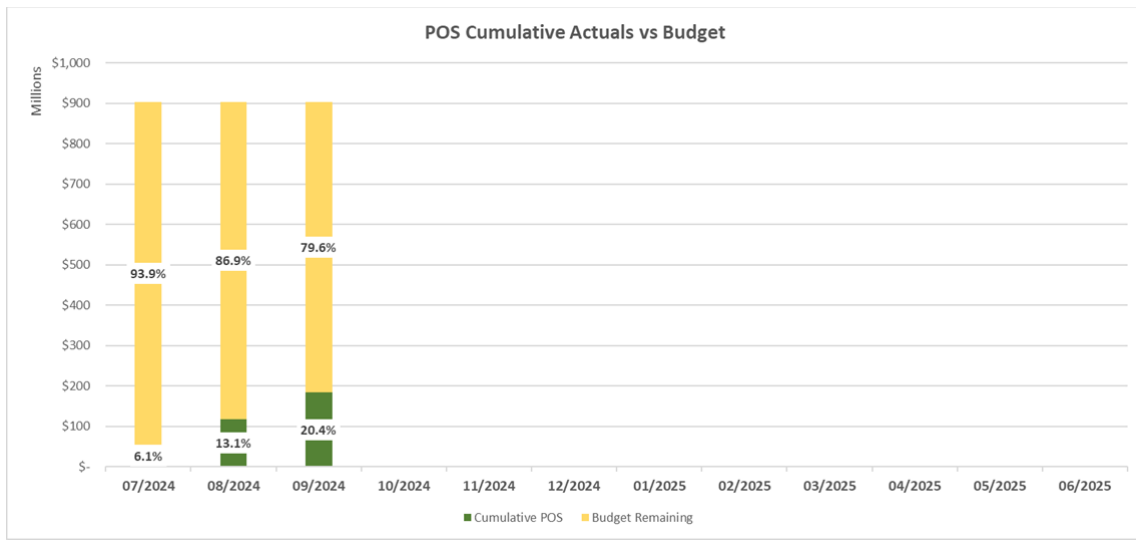
PURCHASE OF SERVICE (POS)

In the A-1 amendment, RCEB received a total of \$903M in Purchase of Services (POS) funding. This is a net increase of \$144M (or 19%) over last year’s E-1 allocation. For CPP/CRDP allocation, RCEB only received \$100k in the A-1 allocation. RCEB has submitted the plan proposal to DDS and is waiting to receive approval and funding in the A-2.

The total \$903M Purchase of Services allocation for FY 24-25 included POS allocation including new caseload growth of 1,573 consumers, continuation funding for rates increase due to minimum wage increases and Part C. We received \$114.2M for policy allocation, which includes \$113.7M for the Service Provider Rate Reform for the expected rate increase on January 1, 2025 and the remaining \$580k was for Community Based Services increases for competitive integrated employment incentives and paid internship program.

Through September 2024, we have expended 20% of the POS budget, which is comparable to 21% for previous year at this time. Staff will report back to the Budget and Finance committee at the November Board meeting when the Purchase of Services Expenditure Projection (PEP) report has been completed. A detailed Purchase of Services summary will be provided to the Board at that time.

The graph POS **cumulative** Actuals versus Budget shows POS expenditures trending month-over month compared to the overall budget for FY 24-25.



OPERATIONS

As reported last month, the A-1 contract amendment provided **nearly all** of our Operations allocation for the year for \$86M, which is a net increase of \$8M (or 11%) over last year’s E-1 allocation.

OPS funding was allocated by utilizing updated budget caseload growth of 1,573 consumers and other statistics as applied to the core staffing formula. OPS allocation included rent and other Policy items totaling \$27M, including Specialized Home Monitoring, continuation of ABX2 1 increase, SB826 HCBS compliance, Emergency Coordinator, Enhanced Service Coordinator for low or no POS, Deaf Specialist, Provisional Eligibility, Rate Reform implementation, Self Determination implementation and participant support and Language Access and Cultural Competency funding.

In comparison to previous year’s E-1 allocation, RCEB did not receive funding for the H&S waiver assistance for non English clients or the SDP/Participant Directed Services support funding. RCEB received the Language Access and Cultural Competency funding in the A-1, which is earlier than in the E-2 for last year.

At this time, the Department has not finalized the allocations for our Community Placement Plan (CPP) and Community Resource Development Plan (CRDP). The A-1 only provided a preliminary 50% or \$1.2M for regular and ongoing staffing for CPP/CRDP funding

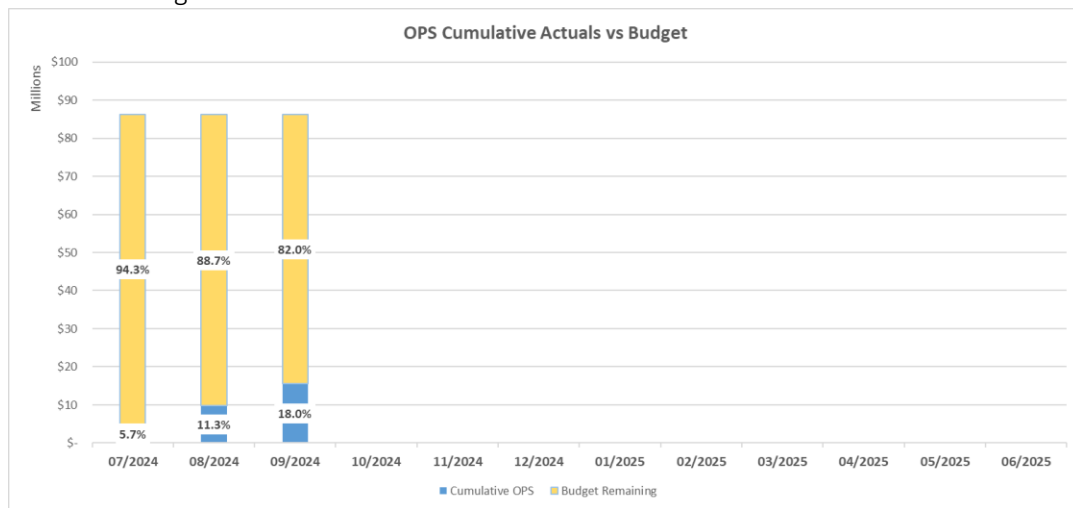
RCEB has completed and provided a detailed Operation budget to the Budget and Finance Committee with certain highlights as follows:

- Total personnel services was budgeted at \$76M or 88% of the OPS budget.
- Total operating expenses was budgeted at \$10M or 12% of the OPS budget. This is net of interest revenue and other income.
- Salaries and wages cost projected to increase by 21% due to 85 increase in headcount to 560 employees from previous year, and projected growth of additional 150 positions to reduced caseloads and other clinical and administrative support.

- Health benefits cost increases by 31%, mostly due to additional cost for growth positions and increase in carrier's rates.
- Facility rent increases by 5% from previous year due to rent escalation and 3,840 sq ft. additional space in Concord in Jan 2024.
- Insurance cost increases by 12% which is mainly due to a 30% rate increase in general liability insurance while cyber insurance rate has stabilized.
- ARCA dues increase 42% for increasing costs that ARCA has not passed through to Regional Centers for several years.

Through September 2024, we have expended 18% of the total Operations budget of \$86M, which is comparable to the 16% for previous year at this time.

The graph OPS cumulative Actuals versus Budget below shows OPS expenditures trending month-over-month compared to the overall budget for FY24-25.



Mr. Paré requested clarity around increasing staff over this last year as mentioned in the report (85 positions) and an additional (150 positions) to be filled. Ms. Nguyen confirmed. Positions will be filled as rapidly as best possible.

Mr. Paré requested projections on how this will directly influence current caseloads (as staff mentioned earlier as a concern) once the additional 150 staff are hired.

Ms. Kleinbub addressed the decrease in caseloads since May of last year. Caseload numbers will be ran again first of November and we continue to monitoring frequently. We are currently focusing on reducing caseloads for children under 6 years old while also reducing the caseloads for those who are monitored at four times a year (Quarterly in out of home settings). The funding Regional Center receives from the State of California will ever be enough for us to meet caseloads ratios in the high cost Bay Area. Over the last year Regional Center has grown by 1600 people served.

Mr. Blaisch requested clarity around Health Care Projection/Increase. Ms. Nguyen will report during next month's board meeting. During last Union Negotiation, we increased the employer contribution to employee's health care costs. That increase is also factored into the report, including retirement contributions.

Ms. Mumtaz requested clarity around the 42% increase that were paying to ARCA. Ms. Nguyen explained how RCEB pays ARCA and over the last few years, ARCA has not increased rates and are doing so now. All Regional Centers pay into ARCA. The actual dollar amount that is budgeted for is \$138,000 compared to the previous year of \$97,000.

EXECUTIVE DIRECTOR'S REPORT - Lisa Kleinbub, Executive Director

Legislative Updates

AB1147 Addis Bill - Disability Equity, Transparency, and Accountability Act

This bill would make various changes to the Lanterman act for purposes including gathering relevant data and providing increased oversight of regional center operations and performance.

Ms. Kleinbub reported the Governor did sign and this subjects all Regional Centers to the California Public Records Act, which means anyone could request records and reports from the regional centers. We do not produce private information (HIPAA-protected information). This will change some of our operational procedures and we will prepare for this. This will be required by January 2026. Systems will be developed in preparation for this new undertaking.. Another part of this bill requires stating in January is that there will be a limit of \$15 for gifts received by staff. Our Regional Center has never allowed people to accept gift and we have a policy for this. The other is that senior management staff at Regional Centers cannot hire family members as employees at the Regional Center. Will gain clarity as information is provided.

SB2391 – Expanded ability for Regional Centers to pay for Rent. This will require Regional Center to consider the high likelihood of homelessness as one factor leading where regional centers can support a rent subsidy due to health and safety.

Mr. Blaisch commented on the difficulties to stay in contact with people who are nearing homelessness or currently homeless and to be able to support during these times. Ms. Kleinbub discussed the efforts from Regional Center to assist in this area, currently developing a Request for Proposal (RFP) with our Language Access and Cultural Competency Funds (LACC) for both an outreach and assessment of the homeless services in both our Counties. As well as making sure that all of those providers, both Counties and faith-based organizations are aware of how to refer people and receive training on who is a part of Regional Center. This aligns with our current Housing Specialist position and efforts.

Mr. Paré addressed the Helping Hands Process to receive assistance when in need and how will this new SB 2391 eliminate or reduce the subjectivity. Ms. Kleinbub confirmed before her retirement, we will share an updated Helping Hands policy.

Also clarified that SB 2391 uses Regional Center's Purchase of Service (POS) funds. The Executive Director will sign off and only individuals who are living in their own apartments, this is under he supported living section of the regulations.

A Bill passed to allow pharmacies to add flavoring to medicine, which is important for those we serve. Previously only special pharmacies were able to complete this process, called compounding.

Regional Center Training for Standardized IPP

By December 2024, Ms. Kleinbub expects to have the updated/exact template for both the Individual Program Planning (IPP) Signature Page along with the Individual Program Planning (IPP) Report. Training will be provided for both Regional Center Staff and people we serve and their families. These will take place in January and in different places/formats.

DDS Provider Portal

Service Provider Rate Increase

Ten percent of the full rate for service providers in multiple categories that were part of the rate study will be based on quality measures. For the first one to two years, the quality incentive for the last ten percent will be based on whether the provider participates in the Provider Directory. Service providers need to go into the Provider Portal and fully verify their information once this portal is live. The Provider Directory will be a state-wide directory of providers and will include information relating to how providers are connected to each other, information on

services provided, names of the operator, as well as many other pertinent details. DDS' s goal is to make it a very public facing directory where families can find information they want by searching through it themselves. This Quality incentive measure will go live tomorrow (October 29, 2024). The rate increase implementation will be on January 1, 2025. Due to a delay in DDS Reports, we will expect a delay in completion of certain service codes, but rates will go back retroactively.

Policy Review

Next month expect to review a policy regarding DDS Conservatorship, which effect a small number of people served by Regional Center. When a person we serve does not have a family member to be their conservator and they are at risk DDS will act as their Conservator. About a year ago, a decision was made that Regional Center Case Managers should not be monitoring those conservatorships as the designee of DDS in that way. A separate staff will be the designee for that Conservatorship Monitoring. Board Approved Policy will be needed.

Mason Tillman Report

The draft report has been received and shared with the Board Executive Committee. Currently working on how the report will be shared with the community once the final version is available. Mr. Paré clarified there is no inclination whatsoever to suppress the report. We are Deciding how best to share the report its whether or not Dr. Ramsey is going to be presenting it or if it's just going to be presented by the board. The Executive Committee will be making the final decision.

COMMITTEE REPORTS

Executive Committee Report/President's Report: Frank Paré

CONTRACT APPROVAL

[Note: The contracts were submitted to the board of directors prior to the board meeting for their review and opportunity to ask questions and provide comments.]

Positive Alliance Support Services INC.,

Term of Contract: Effective 11/1/2024, The term of this Contract shall commence on November 1, 2024 and remain in effect through October 31, 2027.

- Capacity 15
- The estimated average monthly volume per client is \$10,000. Based on total capacity of 15, the Annual total: up to \$1,800,000 (\$10,000 x 12 x15)

This contract represents the agreement to operate a supported living services agency that is meant to provide the necessary support to allow clients to live in their own home in the community.

M/S/C "The Board moves to approve of this contract with Positive Alliance Support Services INC., as specified" [Perls/Nyron] 2-abstain The motion was adopted

Opportunities and Beyond

Term of Contract: Effective 11/1/2024, the term of this Contract shall commence on November 1, 2024 and remain in effect through October 31, 2027.

- Capacity 15
- The estimated average monthly volume per client is \$10,000. Based on total capacity of 15, the Annual total: up to \$1,800,000 (\$10,000 x 12 x15).

This contract represents the agreement to operate a supported living services agency that is meant to provide the necessary support to allow clients to live in their own home in the community.

SAWA Support, Inc. - Renewal

Term of Contract: Effective 11/1/2024, The term of this Contract shall commence on November 1, 2024 and remain in effect through October 31, 2027.

- 6 Currently Served Capacity 15

- The estimated average monthly volume per client is \$10,000. Based on total capacity of 15, the Annual total: up to \$1,800,000 (\$10,000 x 12 x 15)

M/S/C “The Board moves to approve contracts as specified.” [Nyron/Renee] 2-abstain The motion was adopted.

Acronym List

ARFPSHN	Adult Residential Facility for Persons with Specialized Health Care Needs		
BAHC	Bay Area Housing Corporation	HCBS	Home and Community Based Services
CCH	Community Crisis Home	ILS	Individual Living Services
CPP	Community Placement Plan	ILS	Individual Living Services
CRDP	Community Resource Development Plan	OPS	Operations
DDS	Department of Development Services	PEP	Purchase of Service Expenditure Projection
EBSH	Enhanced Behavioral Support Home	POS	Purchase of Service
FHA	Family Home Agency	SLS	Supported Living Services

RCEB Strategic Plan/Draft Survey Proposal - Frank Paré & April Key-Lee

Mr. Paré confirmed the Draft report was shared with the Board and noted our upcoming Values Workshop on November 6th. Ms. Kleinbub gave an overview on the Values workshop participants.

Mary Beth Lepkowsky from the Helen Sanderson Group working with us on strategic planning discussed the plan to review the data and put language with definitions to those core values during the November 6th workshop. Dr. Jackie Le Fevre from the UK will be facilitating much of the workshop, as she is a values expert.

Mr. Paré read a quote from the Strategic Planning Committee:

“The Vision that inspires us is we envision a future where individuals with intellectual and developmental disabilities live and work doing what they love without limitations”.

Ms. Lepkowsky requested feedback from the Board by November 8th, with hopes to vote and adopt the plan in November’s Board Meeting.

Mr. Paré would like to board to pay attention to the metrics and baseline on how we plan to measure success.

Executive Director Search Committee – Frank Paré

Mr. Paré expressed the overall efforts that The Lawrence Advisory (TLA) Team has taken to include as many voices from the community within this process of the Executive Director Search. Currently 3 interviews are schedule to take place over the next two weeks (last week of October/First week of November). Once the initial interviews occur, the next round of interviews will be with the Board. Ultimately, the board will vote on who the next Executive Director will be. We are in alignment with our timelines originally set. Geneva will be communicating with our Provider/Vendor Advisory Committee [PVAC], Alameda County Developmental Disabilities Counsel (ACDDC) and Contra Costa Developmental Disabilities Counsel (CCDDC).

Membership Development Committee: April Key-Lee

BOD Officers for 2025

Ms. Key-Lee introduced/welcomed Rose Coleman as our newest Board Member. Rose Coleman has been a Board Member previously over the last 25 years. We will also be saying goodbye to Linda Stevens whose term is ending in November 2024.

Ms. Key-Lee announced our currently slate of officers and opened the floor for those interested in any open position. Since there has not been any more nominations, the current slate of officers remain on the slate for voting to take place in November via confidential SurveyMonkey.

BOD 2025 Slate of Officers:

President	Frank Paré
Vice-President	Sadia Mumtaz
Treasurer	(vacant)
Assistant Treasurer	(vacant)
Secretary	Reneé Perls

We are currently looking for new members who are Latinx who reside in the Contra Costa County. Please check our website and read about the board and e-mail your interest:

<https://www.rceb.org/about-us/board-directors/members/>

Consumer Advisory Committee [CAC]: Nyron Battles

There was an in person meeting on Monday October 14th. Mr. Battles shared that a surprise party/card was presented to Michi Toy as she recently retired along with introductions to Ashley Harmon the new Executive Assistant. We were informed that DDS is working on standardizing many reports; such as our current intake processes, IPP's, vendorization, and many more. We are expecting another RFP In January.

Diversity and Equity Committee: Sadia Mumtaz

Ms. Mumtaz addressed the committee's assessment of the three subcommittees and the future plans/goals as a whole. The purpose of today's meeting or part of the meeting was to see how effective we been in trying to inject equity. Ms. Kleinbub provided a report on what has been achieved in each individual subcommittee. Ms. Mumtaz expressed concerns on progress made within the groups, no new policies and procedures produced during the last 16months. RCEB's Newsletter will be going out Quarterly and the On Call Supervisor Blurb have been completed. Ms. Mumtaz would like clear expectations on what each group is working on, what will be the timelines for delivery, and having each group provide written reports and updates on where things are to confirm accountability/transparency. Clear expectations around destination and how we will get there.

Mr. Blaisch requested an update on what each subcommittee topic is and who is heading each. Purchase of Service (POS) with Jairo, Improving Communications and more accessibility for the different ethnic groups with Ronke, and Policy and Grievance with Lisa.

Ms. Mumtaz requested a meeting between D&E Committee Members/Board and RCEB Staff before the next D&E Committee meeting. Ms. Kleinbub confirmed this would take place.

Provider/Vendor Advisory Committee [PVAC]: Geneva Carlos Valentino

Ms. Carlos Valentino introduced herself, as she will be standing in while Dan H. is out on sabbatical until the end of the year. The last PVAC meeting was October 11th, and although quorum was not met, PVAC is experiencing a flux in voting memberships. We're hoping to vote in a few additional members in the November Meeting to allow for a variety of service provider representation in the voting membership. HireAble presented during this meeting on employment opportunities for person's served and training opportunities for Day Programs. Marcy Hodge from St. John's Boys Home will be subbing as facilitator for the Provider Equity subcommittee meeting while Dan is gone. Marcy addressed the Request for Proposal (RFP) for the Ombudsman service and interviews in addressing the RFP issues and referral system. PVAC Meetings occur on the 4th Friday of every month, Next meeting will be November 8, 2024 due to the Thanksgiving Holiday. PVAC is actively recruiting for members to fill open positions, one of which is the secretary and now membership chair.

PUBLIC COMMENT

Arlette, RCEB Chapter President would like to continue from her earlier public comments. Emphasize that many of our staff are struggling and the union is reporting staff are on the verge of leaving due to stress. Arlette is requesting management assist with communicating to families to be patient during this time and around communication expectations. Reiterated the need for management to streamline processes and requested to discuss the two-business day response time. A follow up email will be sent listing the full requests from the evening.

Jeff Dix, Union Member and QA Specialist presented a letter written by one of the people we serve whose mother is an RCEB Staff. This letter reflected on his observation of his mother's health since stating employment. Jeff addressed Brian's comments around assisting our homeless population and Frank's comments about the law and regulations on caseload caps. The union is requesting non-monetary changes.

Ben Chen with Alameda County Developmental Disabilities Council, presented on upcoming events.

- November 13th ACDDC meeting from 930a-12p hybrid
- February 22nd 2025 Community event- Southern Alameda County Dental Society "Give Special Kids a Smile 2025". Dental services free of charge here at the Pleasanton Fairgrounds in Alameda County.
- November 6th, from 5-630pm. Family Resource Navigators (FRN) "How to get related services in your child's IEP".
- November 21st, from 930-11am. Family Resource Navigators (FRN) "Understanding the IEP and Advocating for your Child" Spanish Session.
- November 19th, from 10-12pm. La Familia (Spanish Sessions). "Monthly Orientation on Regional Center Services and Generic Resources".
- November 14th and November 21st (Two Sessions) with La Familia (Spanish Session) Workshop Series on Parent Role and Social influence in raising a child with a disability.

ACDDC currently have vacancies for board members. Email Benjamin.Chen2@acgov

Assata Olugbala would like to thank all of the community members and staff who spoke up this evening regarding concerns and mental health. Would also like to address the Mason Tillman Report Contract date and expectations along with the need for Workshops that deal with racial equity, implicit bias, and anti-racism with the RCEB Development.

Sheraden Nicholau, State Council on Developmental Disabilities [SCDD], Bay Area Office

Supported Decision-Making resources, and info about the CA Supported Decision-Making Technical Assistance Program: <https://scdd.ca.gov/supported-decision-making-resources/> <https://scdd.ca.gov/sdm-tap/>

SCDD Statewide Self-Advocacy Network (SSAN) Employment Webinar on 10/29 from 2-4 p.m. Register: https://us02web.zoom.us/webinar/register/WN_NxzUSG7OQ62yTL9r3B4Mjw#/registration

SCDD Statewide Training: The Impact of Recent Supreme Court Decisions on Disability Rights, 10/30, 10a – 12p: Presented by Christopher Knaufl, USC Disability Law Professor and long-time disability rights attorney will share his thoughts on these very important topics.

English flyer & link: <https://scdd.ca.gov/wp-content/uploads/sites/33/2024/10/Supreme-Court-Decision-Flyer-10.30.24.pdf>

Spanish Flyer & link: <https://scdd.ca.gov/wp-content/uploads/sites/33/2024/10/Decision-de-Corte-Suprema-Flyer-10.30.24.pdf>

STATE COUNCIL ON DEVELOPMENTAL DISABILITIES (SCDD) SUBMINIMUM WAGE VIRTUAL TOWN HALL The California State Council on Developmental Disabilities will host a virtual town hall about the elimination of subminimum wage on October 30, 2024, from 4:00-6:00 PM (PST). ASL and Spanish interpretation will be available. We will cover: • Are people leaving sheltered workshops? • Where are people going? When: Wednesday, October 30, 2024, 4:00 PM to 6:00 PM Register: https://us02web.zoom.us/webinar/register/3817260019796/WN_BEVtUhdmsVuqRFjQYtjeHw#/registration

The Bay Area Representative for SSAN is looking to hire an occasional / part-time facilitator to help her with Statewide Self-Advocacy Network (SSAN) tasks and meetings. If you have experience working with people with intellectual and/or developmental disabilities, live in/near San Francisco, and have experience with preparing for meetings, organizing notes, and travel training from the Bay Area to Sacramento, please consider applying to be a facilitator. \$21.67 per service hour. If interested and have the qualifications to apply, please send resume and request an interview via email to: sdesumala@gmail.com and gabriela.solval@scdd.ca.gov. Learn more about SSAN: <https://scdd.ca.gov/selfadvocacy/>

Vi Ibarra, Contra Costa County Developmental Disabilities Council [ACCDDC]

The Changing Spaces Campaign is a network of advocates bringing awareness to the need for Adjustable-Height Universal Changing Tables in public family restrooms. (<https://www.changingspacescampaign.com/>) They invite you to download and send their letter to the US Access Board to share your support in advocating for adult changing stations to be provided in public places.

https://www.changingspacescampaign.com/files/ugd/215a0e_c4af82a5be26459ab012222ec246f486.docx?dn=Access%20Board%20Agenda%20Request.docx

Cal State East Bay has recently been awarded a grant from SCDD to support implementation of Supported Decision Making (SDM) in California. The first product from that grant is an SDM Introduction for Professionals. (<https://www.csueastbay.edu/cdjr/supported-decision-making-introduction-for-professionals.pdf>)

Additionally, there are opportunities for part-time paid employment for people with I/DD and their family member as project associates and advocates/advisors. Review the position descriptions and information about how to apply here:

<https://docs.google.com/document/d/1miRV30KHqwOmGKfskQX36dFVmx3lvGociHa7WndwtEs/edit?tab=t.0#heading=h.sqtpwernijw2>

Next DDC Meeting will be on November 20th with the board meeting in person in Martinez.

Shannon, SEIU Member shared her experience around Intake and Assessment as a new Assessment Counselor. With the growth within the Intake and Assessment Unit the delays for an eligibility decision persist, due to clinician shortages. Families are waiting months and months and months. It is a disservice to them. Under staffing and high caseloads. Reiterated the same concerns other members this evening have disclosed.

Xavier Corena, Case Manager and SEIU Member agrees with all expectations and requests previously mentioned in this meeting. The directive for a two-day response time creates unrealistic deadlines and makes it unmanageable. Requesting that directions and decisions should have families and service providers in mind.

Kalonny Skipper, Adult Case Manager would like to place emphasis on mental health as a whole within the agency as well as expectations from the community and person's served around verbal respect to case managers. Mainly caused by the frustrations the families are experiencing around miscommunication and realistic timetimes. Contributes to burnout Case Managers are facing. Request for more resources as far as mental health for employees.

Iphone2, Isabel Guevara Case Manager with Early Intervention would also like to address trainings and caseloads of over 100. Trainings did not feel Intel for the Early Intervention Case Mangers and more towards adults. Needed to rely on fellow coworkers around training.

Sister Wynnette, wanted to ask about Dental needs for her son for over 6 months for Highlands. How can we get support?

Mr. PARÉ requested information placed in the chat to follow up with your situation. *Ms. Kleinbub* will follow up directly and expressed her understanding around the frustrations with Dentists and Dental operating rooms for people who need anesthesia.

Wendell James, would like to thank Frank for allowing members to see the Mason Tillman Report when available. Also addressed the removal of the three rate Supported Living (Overnight Rate, Sleep Rate, and Wake Rate) and

given one rate with his program. However, new vendors seems to be given the three different rates, which are higher. In January 2025 the rates should be moving to the same rate threshold.

Ann Pringle, mentions concerns around residential homes not included in the rate increase in January 2025. Would like an answer. Applauded those who spoke up this evening and

ARCA – Frank Paré

ARCA is discussing Standards for providing Support to the community, the first piece of work that were putting out into the public soon will be the remote and in person planning team meeting standards.

MEETING ADJOURNED

The board meeting adjourned at 9:35 p.m.

CLOSED SESSION

Virtual Meetings on November 25, 2024

The next Supports and Services Meeting will be at 5:30 PM

The next Board Meeting will be at 7:00 PM