

# **Board of Directors Meeting**

Monday, May 20, 2024 Virtual Meeting Approved 6/24/2024

## **RCEB BOARD MEMBERS PRESENT:**

Frank Paré, President
Sadia Mumtaz, Vice-President/D&E Co-Chair
Reneé Perls, Secretary
Nyron Battles, CAC Chair/Diversity & Equity Co-Chair
Brian Blaisch
Teresita DeJesus
Daniel Hogue, PVAC Representative
Dinah Shapiro
Lisa Soloway
Linda Stevens

#### **STAFF PRESENT:**

Lisa Kleinbub, Executive Director
Lynn Nguyen, Director of Finance & Administration
Steve Robinson, Director of Community Services
Ronke Sodipo, Director of Client Services
Ben Braun, Associate Director of Early Start & Young Children
Chris Hanson, Associate Director of Client Services/Adults
Lindsay Meninger, Associate Director of Client Services/SD
Elvia Osorio-Rodriguez, Associate Director of Client Services/Children
Michael Minton, Manager of Risk Management and Quality Assurance
Priscilla Gomez, Transportation Manager
Ashley Harmon, Support Services Supervisor
Herb Hastings, Consumer Advocate
Michi Toy, Executive Assistant

## **GUESTS:**

Families United for Equity Chris Aguire/DDS Cynthia Alonso

## **ABSENT:**

Dr. Steve Whitgob, Vice-Treasure April Key-Lee

Vanessa Ibanez Vi Ibarra/CCCDDC Wendell James Denise Bradley
Suzy Clement
Rose Coleman
Tandra DeBose
Marcia Elizabeth
Maureen Fitzgerald

Michai Freeman Jenica Hadley Gregory Holler Marcie Lyn

Dominique Mellion Assata Olugbala Ann Pringle Maria Ramirez

Rek Rao Emily Sing Elena Tiffany Zackery Wheeler

# **CALL TO ORDER**

Frank Paré called the regularly scheduled business meeting of the Regional Center of the East Bay to order at 7:07 pm. A quorum was established.

# **CONSENT AGENDA / MINUTES**

M/S/C

"The Board moves to approve the May 20, 2024 Agenda with the addition of adding the topic of Executive Director Search Status to the President's Report." [Battles/Stevens] Unanimous The motion was adopted

M/S/C

"The Board moves to approve the April 22, 2024 Minutes with the clarification of the reason why the bank's Line of Credit renewal could not be approved that evening." [Battles/Soloway] Unanimous The motion was adopted.

#### **PUBLIC COMMENT**

Regional Center of the East Bay uses Robert's Rules of Order to guide our meetings. Robert's Rules of Order is the most used manual of parliamentary procedure in the United States. Robert's Rules of Order is designed to provide structure and guidance while facilitating the orderly operation of a meeting.

According to Robert's Rules of Order, our board members are not allowed to comment, debate or respond to the public during our public meetings. There are other meetings such as our Diversity & Equity or Supports & Services meetings that begin at 5:30pm before the board meetings.

Several community families spoke about the Spellers Conference on May 11<sup>th</sup> in Menlo Park for those individuals who type and spell using letter board/keyboard devices and assistance to communicate. RCEB was among other regional centers who attended this event, to promote services for developmental disabilities. *Emily Sing* started the group off with information about this growing population of spellers, many who have autism as well. *Suzy Clement* and her son who communicates by spelling with assistance from a communication partner, also informed us about the successes that the spellers can achieve. This is possible when given the supports to help them with their

communication, as did *Aruna* who spoke about her 13-year old regional center client who uses a letter board to communicate. *Annette* and her 17 year-old autistic son, was one of the presenters at the conference. Her son spoke to the group using a letterboard.

Michai Freeman informed about her 17 year-old son and their difficulties with the Self-Determination program. We will contact her after the board meeting to gather more information, and to work on getting her better access for communication during the meeting.

Assata Olugbala spoke about the need for staff and clientele diversity at homes. She also stated that the Mason Tillman report should have recommendations as well. Her last comment was that all case managers should attend school IEP meetings.

Ann Pringle inquired about the status of a HCBS contract for \$400k. We will contact her for specifics.

# **EXECUTIVE DIRECTOR'S REPORT** - Lisa Kleinbub, Executive Director

#### Governor's May Revise

The May Revise was issued last week and there are still no changes to the Governor's proposal to delay the service provider rate increases to next year. The Association of Regional Center Agencies [ARCA] as well as many providers will be in Sacramento tomorrow to rally against this proposed delay. If the rate implementation were to go forward with the provider rate increases effective in July 2024, then there will be more utilization of needed services since the providers will be able to hire additional staff. Currently, there are not enough service providers to provide the services that are needed.

There are significant cuts in the budget across the board for many systems. We still need to advocate and keep pressing, as other systems facing reductions will be doing the same thing.

The May Revise also eliminated some important items in the budget:

- 1. The expansion of the Tribal Engagement Program- no funding expansion for the American Indian community.
- 2. The elimination of a Health & Safety Waiver job position across all regional centers.
- 3. The reduction of funding for an internship program for additional Direct Staff Positions [DSP's].

Ms. Kleinbub added that we will be facing at least a couple more years of economic challenges. When regional centers do not spend the money that was allocated, they lose federal funding. Nonspending could be attributed to service provider staffing shortages, which increased rates would help combat. A delay of a year will have adverse effects to our service system.

#### Provider Referral System

Home Vacancy vs. Waiting List

Ms. Kleinbub stated that some individual's needs are unique and different and they need a different type of residence instead of a standard residential home. Individuals should have a choice of service providers. It is important that families know what providers are available. DDS is working on a project to have a database for all providers where they can generate their searches. In addition, RCEB has

contracted with a developer who will work on a client referral system for Supported Living Services [SLS] and Independent Living Services [ILS]. The database will be filled with important characteristics of our clients and it will match to providers based on the provider profiles. The providers will have an option to indicate their interest in serving that individual. There will also be a clear tracking system of who was referred to which provider as well as a follow-up system. We will move on to other services including day and residential services, which is more complex due to the many different types and levels. Our timeline is 60 days to get this system up and running. We are currently gathering information from our service providers.

# Performance Contract 2024/25

DDS developed performance measures for regional centers to demonstrate and improve their performance and consumer outcomes. A number of areas are measured. We presented our draft Performance Contract with the community on May 16<sup>th</sup> and posted it on our website <a href="https://www.rceb.org/about-us/public-information/performance/">https://www.rceb.org/about-us/public-information/performance/</a>. We created a SurveyMonkey for public input and comment. Ms. Kleinbub shared some of the public policies and measureable outcomes, as well as the many different activities that support the outcome measures outlined in the documents. The survey will be opened until Friday, June 7<sup>th</sup>, then we will review and incorporate any ideas before submitting to DDS.

# **BUDGET AND FINANCE COMMITTEE** – Lynn Nguyen for Dr. Steve Whitgob

# **Purchase of Service**

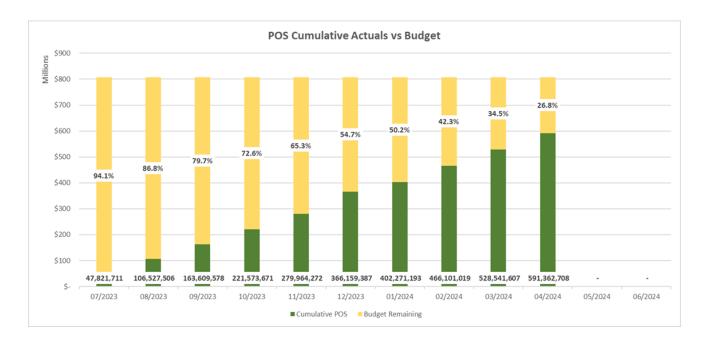
RCEB just received the E-2 amendment from DDS and has submitted to the Board for approval. The E-2 amendment included \$42.6M POS allocation, \$803k HCBS Compliance and \$2.8M CPP/CRDP start-up funding. The total POS allocation in the E-2 is \$46.3M for a total POS funding of \$807M for FY 23-24.

Through April 30, 2024, we have expended \$591M, or 74% of the \$807M budget, which is compared to 72% of the total \$719M for the last fiscal year at this time.

For this PEP report, RCEB reported \$27M surplus for NON-CPP POS Expenditures, which is a decrease of \$1M, compared to previously month's surplus of \$28M. This projection did not include the impact of the additional \$42.6M POS funding that just came out in the E-2. The staff will need to do further review and analysis with guidance from DDS on the additional allocation, in order to revise our projection for next month.

Because of the additional funding in the E-2, all 21 Regional Centers are reporting a surplus in their POS projections.

For CPP POS Expenditures, the placement cost of \$203k is currently in line with the funding allocation of \$730k. The E-2 provided additional \$2.8M for start-up funding for various CPP projects, including \$1.5M for the Russell City Senior Apartments in Hayward and other smaller renovation projects. The graph POS cumulative Actuals versus Budget shows POS expenditures trending month-overmonth compared to the overall budget.

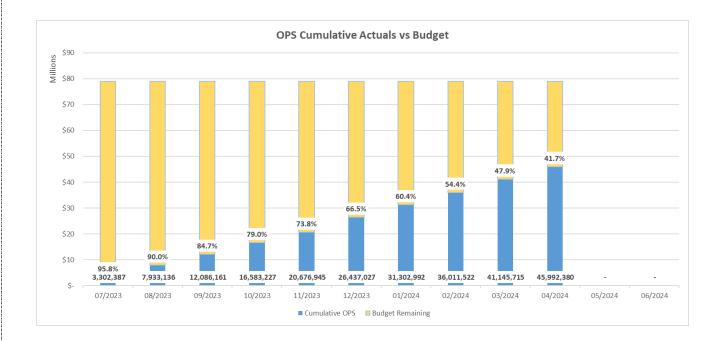


# Operations

The E-2 contract provided an additional allocation of \$977k for regular Operations mostly for policy programs, including \$892k tuition reimbursement for RCEB's staff and \$97k for Family Home Agency Expansion. The E-2 contract also included a deallocation of \$12k for CPP/CRDP Operations funding.

Through April 2024, we have expended \$46M, or 58% of a total of operations budget of \$79M, which is slightly less compared to the 62% for previous year at this time. The staff is in the process of review the personnel costs impact from the recent 57 new hires, year-end one-time purchases, and other project costs to encumber funds and balance the budget for FY 23-24.

The graph OPS cumulative Actuals versus Budget shows OPS expenditures trending month-overmonth compared to the overall budget.



The additional graphs are provided for informational and comparison purposes.

- Operations actual versus budget as compared to April 30, 2023.
- Operations 10 months YTD for the last 5 fiscal years.
- Purchase of Services actual versus budget as compared to April 30, 2023.
- Purchase of Services 10 months YTD for the last 5 fiscal years.

#### **Cash Flow Status**

The Agency had adequate cash to pay for April services in May. DDS plans to pay only 50% of April claims in the first week of June and offset the remaining balances in July and August. At this time, we project that RCEB will have adequate cash to pay for May services in June. This is similar to what we have done in the past.

We hope to have more information on the FY24-25 cash advances when we meet with DDS at the May ARCA meeting. The Staff will continue to monitor the Agency's cash flows at the end of the fiscal year and will work with DDS to collect other State claim receivables earlier as much as possible. Otherwise, RCEB may need to draw approximately \$15M on the line of credit before paying for June services on July 15<sup>th</sup> prior to receiving the cash advances.

#### Line of Credit

Effective June 1, 2024, US Bank agrees to renew our Line of Credit of \$40M for 3 months from June 2024 through August 2024. As expected, this line of credit with US Bank will have no commitment fees, similar to last year. The interest rate per annum is equal to the Reference Rate, or prime rate, which is currently at 8.50%.

In addition to the committed line of credit, US Bank also agrees to issue an uncommitted Line of Credit of \$40M from September 2024 to May 2025 at zero fees. However, under the uncommitted line of credit, the lender is not obligated to make any loans and will make loans on its sole discretion.

The staff presented to the Board the LOC agreement for approval in the meeting last month; however, the decision was postponed for further review.

Mr. Paré requested that the red-lined minor changes of the agreement to be sent to him so that he can easily see what was changed before he signs the paperwork. It was also clarified that the bank recognizes that the receivable that we have from DDS is our collateral and that this is a low risk loan due to that.

M/S/C

"The board moves to approve both the committed and uncommitted line of credit at \$40M with the terms outlined in the presentation" (Hogue/Battles) Uanimous The motion was adopted.

# **COMMITTEE REPORTS**

Executive Committee Report/President's Report: Frank Paré

#### Acronym List

ARFPSHN Adult Residential Facility for Persons with Specialized Health Care Needs

BAHC Bay Area Housing Corporation

HCBS Home and Community Based Services

CCH Community Crisis Home ILS Individual Living Services
CPP Community Placement Plan ILS Individual Living Services

**CRDP** Community Resource Development Plan **OPS** Operations

**DDS** Department of Development Services **PEP** Purchase of Service Expenditure Projection

EBSH Enhanced Behavioral Support Home POS Purchase of Service SLS Supported Living Services

# **CONTRACT APPROVAL**

## DDS Contract #HD249069 State Staff

This is the State Staff contract to fund three (3) Registered Nurses to work almost exclusively with Consumers moving to the community from Developmental Centers. The state staff will work at RCEB. This contract amount is provided in RCEB's operations allocation annually. This amount is considered restricted funding.

Term: 7/1/24-6/30/25

Amount: \$688K

Term: 7/1/25-6/30/26

Amount: \$715K Total: \$1.4M M/S/C

"The board moves to approve the DDS Contract #HD249069 State Staff contract as presented" (Battles/Soloway) 1-abstain The motion was adopted.

#### DDS Contract #HD199015 E2 Contract Amendment

This contract represents the E-2 contract amendment of the "E" series contract between DDS and RCEB for fiscal year 2023-24.

OPS Allocation: \$977K POS Allocation: \$46.3M

Total \$886.4M

M/S/C

"The board moves to approve the DDS Contract #HD199015 E2 contract amendment as presented" (Battles/Soloway) Unanimous The motion was adopted.

# **TRANSPORTATION RENEWALS**

Each vendor has a rate based on the transportation cost statements submitted during the initial vendorization. If the vendorization occurred prior to the implementation of the Statewide Median Rates on July 1, 2008, then we were able to negotiate a rate based on the transportation cost statements that may have resulted in much higher rates.

Vendors would have submitted details on costs such as salaries and wages, fringe benefits, operating expenses, insurance, etc. to provide transportation services (*service code 875*) or as an additional component (*service code 880*). For those vendored after July 1, 2008 regional centers could negotiate the rate up to the allowed Statewide Median Rate.

Due to the Statewide Median Rates, vendors would only receive up to the max allowed although their transportation cost statements would have resulted in a higher rate. Current rates reflect the rate increases provided through legislation and implemented based on Chapter 76, Statutes of 202 (AB136).

**Transportation – 880** Transportation as an additional component to the program No Q/A Reports were needed

M/S/C

"The board moves to approve the transportation-880 contracts as outlined in the summary sheets." (Battles/Soloway) 1-abstain The motion was adopted

# There are no variations to these service code 880 contracts.

	#				Provider is vendored for
Contractor Name	Consumers currently served	Date First Vendored	Term of Contract	Rate of Reimbursement	these other services (if any)
PB2016 LIFE/FCSN	120	11/1/2017  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$23.60 per consumer/per day  Annual Total: Up to \$781,632.00  3 Year Contract: Up to \$2,344,896.00	<ul> <li>FCSN HB0564</li> <li>FCSN HB0239</li> <li>FCSN HB0855</li> <li>FCSN HB1049</li> <li>FCSN PB1123</li> <li>FCSN PB1132</li> <li>FCSN PB1721</li> <li>FCSN PB2630</li> <li>FCSN PB3080</li> <li>FCSN PB3110</li> <li>FCSN HB0580</li> </ul>
HB1278 A Brighter View (Richmond Location)	47	7/1/2021  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$23.60 per consumer/per day  Annual Total: Up to \$306,139.20  3 Year Contract:	A Brighter View-Fremont     HB1311
HB1311 A Brighter View  (Fremont Location)	45	10/25/2021  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$23.60 per consumer/per day  Annual Total: Up to \$293,112.00  3 Year Contract: Up to \$879,336.00	A Brighter View-Richmond     HB1278
H38512 Vistability (CAP- Antioch)	14	9/1/1998  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$26.88 per consumer/per day \$13.44 per consumer/ 1-way  Annual Total: Up to \$103,864.32  3 Year Contract: Up to \$311,592.96	<ul> <li>ARC Inroads HB0135</li> <li>CAP Antioch PB0093</li> <li>CAP Antioch PB1647</li> <li>CAP Concord H14310</li> <li>CAP Concord P31581</li> <li>CAP Hilltop H14210</li> <li>CAP Hilltop P31567</li> <li>CAP Hilltop PB1648</li> <li>GMC Concord HB0511</li> <li>GMC Concord HB0520</li> <li>GMC Concord HB0549</li> <li>GMC Concord PB0889</li> <li>GMC Concord PB1650</li> <li>GMC Richmond ADP HB0502</li> <li>GMC Richmond ADP PB1651</li> </ul>

					<ul> <li>GMC Richmond ASP HB0548</li> <li>GMC Richmond HB0522</li> </ul>
HB0138 Community Integrated Support Services, Inc. (CISS- Antioch)	30	12/1/2002  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$24.88 per consumer/per day  Annual Total: Up to \$206,006.40  3 Year Contract: Up to \$618,019.20	<ul> <li>Community Integrated Support Services HB0597</li> <li>Community Integrated Support Services HB0939</li> <li>Community Integrated Support Services PB0423</li> </ul>
HB0939 Community Integrated Support Services, Inc. (CISS- Brentwood)	30	10/15/2016  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$23.60 per consumer/per day  Annual Total: Up to \$195,408.00  3 Year Contract: Up to \$586,224.00	<ul> <li>Community Integrated         Support Services HB0138</li> <li>Community Integrated         Support Services HB0597</li> <li>Community Integrated         Support Services PB0423</li> </ul>
HB1315 D+V Enhanceme nt Services	48	6/8/2022  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$31.14 per consumer/per day \$15.57 per consumer/1-way  \$23.19 per transportation aide/per hour up to 207 hours per month  Annual Total: Up to \$470,146.68  3 Year Contract: Up to \$1,410,440.04	P&P Developmental Services     HB1185
HB0990 Hand in Hand for Progress LLC	37	7/1/2016  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$23.60 per consumer/per day  Annual Total: Up to \$241,003.20  3 Year Contract: Up to \$723,009.60	<ul> <li>Mission Hope Day Program         HB0218</li> <li>Mission Hope Day Program         HB0734</li> <li>Mission Hope Day Program         HB0555</li> <li>Mission Hope Day Program         HB0751</li> <li>Mission Hope Day Program         HB0416</li> </ul>

					<ul> <li>Mission Hope Day Program PB0731</li> <li>Mission Hope Day Program PB0937</li> <li>Mission Hope Day Program PB1274</li> <li>Mission Home Developmental Services PB0140</li> <li>Mission Hope Adult HB0366</li> <li>Hand in Hand for Progress PB1978</li> </ul>
HB1185 P&P Developme ntal Services	36	6/13/2018  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$23.60 per consumer/per day \$27.78 per non-ambulatory consumer in wheelchair/per day  Annual Total: Up to \$276,022.08  3 Year Contract: Up to \$828,066.24	D+V Enhancement Services     HB1315
HB0253 Social Vocational Services	30	1/1/2004  Transportation services are an additional component to the day program	July 1, 2024-June 30,2027	\$25.04 per consumer/per day \$24.98 per transportation aide/per hour for up to 2.5 hours per day  Annual Total: Up to \$224,567.40  3 Year Contract: Up to \$673,702.20	<ul> <li>Social Vocational Services         HB0670</li> <li>Social Vocational Services         HK2626</li> <li>Social Vocational Services         HK2871</li> <li>Social Vocational Services         PB0007</li> <li>Social Vocational Services         PB0425</li> <li>Social Vocational Services         PB0594</li> <li>Social Vocational Services         PB1005</li> <li>Social Vocational Services         PB1854</li> <li>Social Vocational Services         HB0675</li> <li>Social Vocational Services         HB0676</li> <li>Social Vocational Services         HB0671</li> <li>Social Vocational Services         HB0672</li> <li>Social Vocational Services         HB0673</li> <li>Social Vocational Services         HB0674</li> <li>Social Vocational Services         HB0674</li> <li>Social Vocational Services         H08701</li> </ul>

**Transportation – 875** Transportation is separate from the program These providers are not vendored for any other services.

Although these contracts were motioned and approved by Soloway/Battles, the votes were retracted due to the concerns surrounding the service provided by these companies. RCEB's Transportation Manager, Ms. Gomez responded to many of the board inquiries regarding the various transportation companies. The main concern were issues regarding pick-up times, length of time on the vehicle, how the driver handles behavior issues, etc. as well as how these complaints are tracked and resolved. It was also brought up at this time, that if issues are not reported, then RCEB does not know about them and is not able to respond. If a client needs additional supports, we need to know the details to ameliorate the situation. If there are complaints of abuse and neglect, we follow up and report them to the proper entity for investigation. RCEB is working on partnering with a rideshare company as well as partnering with a transportation broker who will be able to provide more coordination and oversight. This broker will be contracted through an RFP.

Contractor Name	# Consumers currently served	Date First Vendored	Term of Contract	Any variations to the standard contract	Rate of Reimbursement
G&S Transporters HB1000	40	7/1/2016	July 1, 2024-June 30, 2027	No	\$31.86 per consumer/per day \$15.93 one way/per consumer  Total: Up to \$351,734.40  3 Year Total: Up to \$1,055,203.20
Kidz First Transit, LLC HB0726	45	1/1/2010	July 1, 2024-June 30, 2027	No	\$30.52 per consumer/per day \$15.26 one way/per consumer  Total: Up to \$379,058.40  3 Year Total: Up to \$1,137,175.20
The Cozy Carriage HB1333	29	12/15/2021	July 1, 2024-June 30, 2027	No	\$31.86 per consumer/per day  \$25.65 per hour/per transportation aide for up to 184 hours per month  Annual Total: Up to \$311,642.64

					3 Year Contract: Up to \$934,927.92
WT All Access Transportation, Inc. HB1072	200	5/1/2017	July 1, 2024-June 30, 2027	No	\$31.86 per consumer/per day  \$15.93 one way/per consumer  \$27.81 per hour/per aide for up to 1,600 hours per month  Total: Up to \$2,292,624.00  3 Year Contract: Up to \$6,877,872.00

The Board requested a report that lists the transportation complaints and the resolutions. Therefore, the board will not be approving the 875 transportation contracts this month, pending review of the transportation complaint tracker. The motion will be brought forth at the June Board meeting.

Regional centers are required by Medicaid law to vendorize **Supported Living Services [SLS]** applicants if they meet the minimum qualifications. All the contracts for SLS providers are similar at the basic level. The rates are moving towards all the SLS providers to be the same by 2024. The provision of a higher rate than the standard rate is only possible if a vendor files for a health & safety exception on behalf of an individual consumer due to a specialized need, such as needing a qualified staff person with training in that specific area. SLS contracts are different from those for start-ups or housing developments.

## **SUPPORTED LIVING SERVICES [SLS]** – Renewals

This is the second SLS renewal group in a series of contracts/month, totaling 45 contracts. We will have the last grouping of group of contracts next month. The board requested this method of approval, so that they can conveniently review each group.

# Contracts for May 2024

- There are no variations to the standard contract
- All are in good standing and have not required the need for Q/A reports

All the contracts were sent to the BOD a week in advance electronically as well as physically. They were voted on as a package.

Contractor Name	# Consumers currently served	Date first vendored	Term of contract	Rate of reimbursement	Provider is vendored for these other services (if any)
Alternative Learning Center	8 Currently Served Capacity 30	4/21/2004	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 30, the Annual total: up to \$3,600,000 (\$10,000 x 12 x 30)	H84742 Alternative Learning Center / 520 Independent Living
BBMS	5 Currently Served Capacity 15	4/6/2018	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 15, the Annual total: up to \$1,800,000 (\$10,000 x 12 x15)	None
Broadmoor Community Services	0 Currently Served Capacity 20	9/26/2018	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 20, the Annual total: up to \$2,400,000 (\$10,000 x 12 x20)	HB0985 Broadmoor Community Services, Inc-ILS /520 Independent Living H14093 Broadmoor House #2 / 915 Residential Facility Adult H70248 Social Day Services / 510 Adult Development Center H70249 Social Day Services / 515 Behavior Management Program
Elicia's SLS Program	2 Currently Served Capacity 15	7/28/2006	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 15, the Annual total: up to \$1,800,000 (\$10,000 x 12 x15)	None

Empowerment for Success	2 Currently Served Capacity 15	12/5/2018	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 15, the Annual total: up to \$1,800,000 (\$10,000 x 12 x15)	HB1163 Empowerment For Success / 520 Independent Living HB1165 Empowerment For Success / 515 Behavior Management Program HB1166 Empowerment For Success / 510 Adult Development Center HB0872 Empowerment For Success / 505 Activity Center
Friends of Children with Special Needs	27 Currently Served Capacity 40	1/31/2003	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 40, the Annual total: up to \$4,800,000 (\$10,000 x 12 x40)	HB0580 Friends of Children with Special Needs / 510 Independent Living HB1049 Friends of Children with Special Needs / 952 SEP- Individual Placement HB0564 Friends of Children with Special Needs / 510 Adult Development Center HB0855 Friends of Children with Special Needs / 862 In- Home Respite PB2630 Friends of Children with Special Needs / 605 Adaptive Skills Training PB3110 Friends of Children with Special Needs / 076 Coordinated Family Supports PB1721 Friends of Children with Special Needs / 851 Child Day Care
Full Circle of Choices	22 Currently Served Capacity 30	5/9/1997	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 30, the Annual total: up to \$3,600,000 (\$10,000 x 12 x30)	H84740 Full Circle of Choices / 520 Independent Living HB1382 Full Circle of Choices / 055 Community Integrated Training Program PB2855 Full Circle of Choices / 028 Socialization Training Program
Gentle Hands	7 Currently Served Capacity 15	10/30/2013	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 15, the Annual total: up to \$1,800,000 (\$10,000 x 12 x15)	None

Harmony Home, Assoc	27 Currently Served Capacity 40	10/31/2002	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 40, the Annual total: up to \$4,800,000 (\$10,000 x 12 x40)	None
Heart 2 Heart, Inc.	4 Currently Served Capacity 20	12/9/2010	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 20, the Annual total: up to \$2,400,000 (\$10,000 x 12 x20)	PG0962 Heart 2 Heart, Inc. / 605 Adaptive Skills Training (GGRC Vendor)
Inclusive Community Resources	20 Currently Served Capacity 30	7/6/2005	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 30, the Annual total: up to \$3,600,000 (\$10,000 x 12 x 30)	PB2767 Inclusive Community Resources / 117 Special Therapeutic Resources (behavioral consultant)
Las Trampas, Inc SL	20 Currently Served Capacity 41	1/23/1997	Effective 7/1/2024 The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 41, the Annual total: up to \$4,920,000 (\$10,000 x 12 x41)	HB0584 Las Trampas, IncILS / 510 Independent Living Services HB0034 Las Trampas, Inc. / 510 Adult Development Center HB0883 Las Trampas-Maureen / 113 Specialized Residential Facility (Habilit.) PB2860 Las Trampas / 117 Special Therapeutic Services
Living Options, Inc.	6 Currently Served Capacity 20	9/27/2005	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 20, the Annual total: up to \$2,400,000 (\$10,000 x 12 x20)	HB0545 Living Options, Inc. / 520 Independent Living HB0703 Living Options, Inc. / 515 Behavior Management Program

Omelagah, Inc.	3 Currently Served Capacity 15	7/14/2015	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 15, the Annual total: up to \$1,800,000 (\$10,000 x 12 x15)	HB1128 Omelagah, Inc Doors / 113 Specialized Residential Facility (Habilit.) HB1196 Omelagah – Amador Home / 113 Specialized Residential Facility (Habilit.) PB1768 Omelagah, Inc. / 605 Adaptive Skills Training
One Step Closer	7 Currently Served Capacity 25	3/25/2008	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 25, the Annual total: up to \$3,000,000 (\$10,000 x 12 x25)	HB0619 One Step Closer / 520 Independent Living HB0095 One Step Closer / 515 Behavior Management Program
PACT	7 Currently Served Capacity 15	8/7/2017	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 15, the Annual total: up to \$1,800,000 (\$10,000 x 12 x15)	HB0316 PACT / 520 Independent Living PB3443 PACT / 063 Personal Assistance
Pathway to Choices, Inc.	9 Currently Served Capacity 24	5/13/2004	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 24, the Annual total: up to \$2,880,000 (\$10,000 x 12 x24)	HB0233 Pathway to Choices, Inc. / 520 Independent Living HB0547 Pathway to Choices / 515 Behavior Management Program HB0546 Pathway to Choices Day / 510 Adult Development Center
Visionary Independence Program	30 Currently Served Capacity 50	2/22/2019	Effective 7/1/2024  The term of this Contract shall commence on July 1, 2024 and remain in effect through June 30, 2027.	The estimated average monthly volume per client is \$10,000.  Based on total capacity of 50, the Annual total: up to \$6,000,000 (\$10,000 x 12 x50)	HB1010 Visionary Independence Program / 520 Independent Living

M/S/C

"The Board moves to approve this second set of SLS contract renewals as presented today, and listed in our board packets." [Soloway/Battles] 2-abstain The motion was adopted

Ms. Kleinbub confirmed Mr. Paré's statements that the SLS providers are not licensed or subject to quality assurance reviews but are sent referrals. Case managers conduct quarterly reviews since it is an out-of-home option. The type and amount of services needed are assessed by the provider and a plan is proposed to the case manager and the ID team. Mr. Hogue added that RCEB has developed a Q/A tool for SLS providers. This tool is used sometimes by the case manager, and sometimes by Q/A if they go to the facility and perform a Q/A check. These checks are not required or funded and occur based on alerts.

Mr. Paré brought up the subject about programs that are at capacity with a wait list vs. those that have capacity. Ms. Kleinbub added that there are providers that are licensed programs that are at capacity and are not able to take anyone else since the beds are full. There are some providers who choose to take only two individuals only. Some providers choose not to serve different populations. Although individuals are referred to a provider, it is the provider who ultimately makes the decision about whether they will serve that individual. That is one of the reasons why we are working on a referrals system because individuals need to be matched with those who are capable of serving them, as well as to track referrals to the individual service providers. The tracking system will start with ILS/SLS referrals first then it will expand to other service types.

When we have a newly vendored SLS provider, we set them at a capacity of 15 individuals in order to project the cost. The experienced providers that we have had for a while, set their own capacities. For example, Harmony Home has a capacity of 40 individuals, but they have been with us since 2002.

There are also programs that fundraise so that they can grow, have new facilities and serve more individuals. We also inform our case managers of programs that would like to serve more people that they can send out referrals. There is a large variety of programs requested; some are work related.

There was board conversation about holding off on approving the contracts due to the Tillman Report and the changing of the referral procedure, Ms. Kleinbub clarified that these SLS contract renewals do not have anything to do with the Tillman Report and the monitoring of SLS referrals. The renewals of these contracts will keep the services going for all those individuals who are receiving services. The referral subject is a different issue. Since the effective date of the contracts are July 1<sup>st</sup>, any processes that will be done as a result of the Mason Tillman report, is not going to occur prior to July 1<sup>st</sup>. The motion to approve the contract renewals stayed.

## Strategic Plan Update – Frank Paré

The Strategic Planning Committee met with the board members and one of the outstanding issues in the strategic plan is to develop new Mission, Vision, and Core Values statements. The organization that we have been working with has given us a 3-year implementation proposal, which is premature

since we will have a different Executive Director after March 2025. We countered with the request for an earlier timeframe so that the strategic plan will be in place by the end of the year and that the activities to achieve those goals will be handled by that team, and if the new ED decides to continue with that program, then it will be decided at that time.

#### Executive Director Search Committee – Frank Paré

The committee had their first meeting and developed some actions items, including reaching out to search firms. Our board member Mr. Blaisch will be handling this activity. We will be setting up a meeting by contacting a potential consultant to assist in the process of designing the questions and the packet that we would need in order to engage a search firm to help us fill the position.

# Consumer Advisory Committee [CAC]: Nyron Battles

The CAC met virtually on May 13th. Mr. Battles stated that Ms. Kleinbub presented her report on the May Revise, and that they are not optimistic about the rate increases to start this year in July, as the Governor wants to push it out to July 2025. Therefore, many rallies will be in Sacramento to advocate against that delay. ARCA will be active in this, as the budget does not look like there is that much money in the State for our services.

Mr. Battles also reported that he was interviewed and filmed by the Joey Travolta crew, as they are creating a special video on RCEB. Mr. Battles was many questions, such as when he started with RCEB and how RCEB has helped him.

## Supports & Services Committee: Frank Paré

The Supports & Services Committee met this evening prior to the board meeting, with a presentation on the Corrective Action Program [CAP] process by RCEB's Michael Minton, Manager of Risk Management and Quality Assurance. There is a better understanding of how that system works for licensed providers as well as for special situations. Another important topic at this meeting was the development of the new SLS database that is scheduled to roll out in 60 days.

Also discussed was the homeless individuals with developmental disabilities. RCEB will send out a Request for Proposal [RFP] on studying the issue with this population. Ms. Kleinbub added that the money allotted to this project plan study must be spent within a year, with a quarterly milestone status request. Mr. Blaisch inquired if we have a partner who has a good knowledge of the demographics, but Ms. Kleinbub responded that there have not been any studies done in the State on this population and although Alameda County may have information on the homeless, we not sure about what portion has DD. Also suggested was that a list of those clients in this category, be disseminated to social workers at hospitals/health centers. Mr. Hogue suggested that regional centers change their timeline of when they drop clients due to no contact, if they are identified as being homeless.

# Provider/Vendor Advisory Committee [PVAC]: Dan Hogue

PVAC met on May 10<sup>th</sup> and the meeting was hybrid at RCEB/San Leandro with a presentation by RCEB's Steve Robinson, Director of Community Services on a new service being introduced by DDS called Coordinator Career Pathways, which has generated a lot of interest in our providers. We hope this will result in more individuals employed at competitive integrated employment. The provider sub-committee is very concerned about the delays to the rate implementation. This was a focus as well as Coordinated Career Pathways.

The equity sub-committee also met and similar complaints continue to be prevalent. The focus was on the Mason Tillman report and when that would be available as well as what the next steps would be and how that would affect organizational change. The committee discussed an option of having funding set aside [from general operations] for a third party investigator who would collect that data. This should be anonymously filtered to RCEB and to report back to the sub-committee. The report would categorize the type of provider, type of complaint, resolutions, etc. This information would also be brought to the Board. This will allow a broader insight to the community concerns and to separate hearsay vs. fact. It would be recommended that the data would not only be given to the regional center, but also include suggested recommendations. Possible options for a third party was Circle Up, as well as researching viable firms. Ms. Kleinbub agreed that this would be a good idea so that we can solidify facts and truths vs. hearsay, for creating action items. Mr. Hogue will research some firms and advise, and RCEB can look into the funding. We will discuss this further at our Executive Committee meeting.

# **PUBLIC COMMENT**

*Michai Freeman* thanked everyone for their hard work and to advocate for the independence and resources for those in ILS.

Assata Olgugbala stated that when the Mason Tillman report is available, it should have recommendations as a result of their findings. She also added that addressing equity is very important in everything, especially in referrals.

Wendell James expressed his opinion that the service providers that claim that they are short on staff, are not providers of color, because this is the population that is in need of clients and have openings.

Maria Ramirez commented on the first group of public speakers and the challenges that they faced being non-verbal and how far they can go given the right tools. She also agreed on transportation being an issue with late pickups, as well as the importance of self-determination.

#### Vi Ibarra, Contra Costa County Developmental Disabilities Council [CCCDDC]

May 22: The next DD Council board meeting will be a hybrid meeting in the conference room at 1025 Escobar St in Martinez, with access also available via Zoom. There will be a College Experience Program presentation by Wayfinders at Cal State University, Fresno. Simultaneous Spanish translation will be provided through Zoom. Contact <a href="mailto:vi.ibarra@cchealth.org">vi.ibarra@cchealth.org</a> for any further meeting details.

**June 6**: We will meet in person this year to celebrate and honor award recipients being recognized by the Contra Costa and Alameda County Developmental Disabilities Councils. After several years of virtual awards presentations, we are eager to return to celebrating in person. Our keynote speaker will be Jim Frazier, a retired California Assemblymember from our area and the current Policy Director at the Arc of California. Please see the <a href="event flyer[drive.google.com">event flyer[drive.google.com</a>] for details.

- Make your <u>award nominations [docs.google.com]</u> by May 5.
- Register to attend [eventbrite.com] the celebration.
- Consider becoming an <u>event sponsor [docs.google.com]</u>.

<u>Association of Regional Center Agencies [ARCA]</u> – Frank Paré No report this evening

## **MEETING ADJOURNED**

The board meeting adjourned at 9:59 p.m.

Virtual Meetings on June 24, 2024
The next Diversity & Equity Meeting will be at 5:30 PM
The next Board Meeting will be at 7:00 PM