



Board of Directors Meeting

Monday, October 24, 2022

Virtual Meeting

Approved 11/28/2022

RCEB BOARD MEMBERS PRESENT:

Kathy Hebert, President
Lilian Ansari, Vice-President
Gerald Tamayo, Treasurer
Dr. Stephen Whitgob, Assistant Treasurer
Brian Blaisch
Nyron Battles, CAC Chair/Diversity & Equity Co-Chair
Teresita DeJesus
April Key-Lee
Sadia Mumtaz, Diversity & Equity Co-Chair
Frank Paré, Supports & Services Co-Chair
Sister Marygrace Puchac, PVAC Representative
Lisa Soloway
Linda Stevens

ABSENT:

Reneé Perls, Secretary
Carmen Quinones
Dinah Shapiro

STAFF PRESENT:

Lisa Kleinbub, Executive Director
Lynn Nguyen, Director of Finance & Administration
Steve Robinson, Director of Community Services
Ronke Sodipo, Director of Client Services
Ben Braun, Associate Director of Federal Programs
Lindsay Meninger, Associate Director of Client Services/SDP/Medicaid Waiver
Shannon Barnes, Controller
Jeff Nagafuji, Manager of Specialized Services & Supports
Herb Hastings, Client Advocate
Michi Toy, Executive Assistant

GUESTS:

Patricia Albeno	Nashon Mitchell
Kathleen Barajas	Assata Olugbala
Keith Bonchek	Ann Pringle
Erika Gonzalez	Leslie Qi

Susan Hoge
Vanessa Ibanez
Susan Johnson
Claudia Lindgren
Miguel Lugo
Marcie Lyn
Kristel Maikranz/AGT Auditor

Maria Ramirez
Charlotte Tay
Emma Villa
Nikita Wang
Families United for Equity

CALL TO ORDER

Board President, Kathy Hebert called the regularly scheduled business meeting of the Regional Center of the East Bay to order at 7:04 p.m.

CONSENT AGENDA / MINUTES

M/S/C “The Board moves to approve the October 24, 2022 agenda with the change of bringing forward the draft audit report from AGT” [Battles/Puchac] Unanimous. The motion was adopted

M/S/C “The Board moves to approve the September 19, 2022 minutes as presented.” [Battles/Ansari] Unanimous. The motion was adopted

The Independent Audit Report was given at this time. See the details below in the Budget & Finance Committee report.

PUBLIC COMMENT

Regional Center of the East Bay uses Robert’s Rules of Order to guide our meetings. Robert’s Rules of Order is the most used manual of parliamentary procedure in the United States. Robert’s Rules of Order is designed to provide structure and guidance while facilitating the orderly operation of a meeting.

According to Robert’s Rules of Order, our board members are not allowed to comment, debate or respond to the public during our public meetings. There are other meetings such as our Diversity & Equity or Supports & Services meetings that begin at 5:30pm before the board meetings.

Assata Olugbala was the first speaker of the evening and spoke of racism and not being heard and that the issues brought forth earlier in the year still have not been resolved.

COMMITTEE REPORTS

COMMITTEE REPORTS

Executive Committee: Kathy Hebert

Acronym List

BAHC	Bay Area Housing Corporation	ILS	Individual Living Services
CCH	Community Crisis Home	OPS	Operations
CPP	Community Placement Plan	PEP	Purchase of Service Expenditure Projection
CRDP	Community Resource Development Plan	POS	Purchase of Service
DDS	Department of Development Services	SLS	Supported Living Services
EBSH	Enhanced Behavioral Support Home		

Note: All contracts are submitted to the board of directors 10 days prior to the board meeting for their review and opportunity to ask questions and provide comments.

The board expressed their gratitude for the well-documented summaries that were written up for each of the service contracts as they were very helpful. Ms. Kleinbub acknowledged Mr. Robinson and his staff for taking the time and effort in writing up the explanations.

CONTRACT APPROVALS

#HD1990155 D-1 Amendment

This contract was approved by the Executive Committee on 10/13/2022.

This contract represents the D-1 contract amendment of the "D" Series

Term: 7/1/2022– 6/30/2025

OPS Allocation: \$66,639, 630

POS Allocation: \$719,943,800

Total: \$786,503,430

M/S/C "The board moves to ratify the DDS HD199015 D-1 Amendment contract with RCEB as presented." [Battles/Whitgob] Unanimous. The motion was adopted.

Supported Living Services [SLS]

Step Up Into Independence

This contract was approved by the Executive Committee on 10/13/2022.

This contract represents the agreement to operate a SLS agency to provide the necessary support to allow clients to live in their own home in the community and services both Alameda and Contra Costa Counties.

Term: 11/1/2022-10/31/2027

Capacity: 15 clients

Avg volume/client: estimated \$7,500

Annual Total: \$1,350,000 at total capacity

M/S/C "The board moves to ratify the Step Up into Independence SLS contract with RCEB as presented." [Battles/Soloway] 12-yea, 1-abstain The motion was adopted.

Trusting Connections

This contract was approved by the Executive Committee on 10/13/2022.

This contract represents the agreement to operate a SLS agency to provide the necessary support to allow clients to live in their own home in the community. Trusting Connections reports their ability to serve central Alameda County through central Contra Costa County (San Leandro up through Albany and out to Orinda and through to Concord).

Term: 11/1/2022-10/31/2027

Capacity: 15 clients

Avg volume/client: estimated \$7,500

Annual Total: \$1,350,000 at total capacity

M/S/C "The board moves to ratify the Trusting Connections SLS contract with RCEB as presented." [Tamayo/Whitgob] 12-yea, 1-abstain The motion was adopted.

Board members inquired about these SLS contracts and addressed by Ms. Kleinbub. SLS contracts do not have a specific site location. The specifics are reviewed by both our Community Resource Developers and the Community Services Department to make sure the agency meets the minimum qualifications in Title 17, if they do then we must vendor them. Regarding the amounts, they are hypothetical amounts, based on our experience as the average costs in our area for those services. We vendor many services that follow Title 17 that do not come to the board; however, SLS requires a contract.

Ms. Kleinbub addressed a monitoring question, and added that the monitoring provided by an SLS/ILS is provided on an individual level vs. the agency as a whole. This is the same monitoring performed for any adult client who lives outside of the family home and is by the case manager based on each individual's IPP.

Community Placement Plan [CPP]

The contractor for these three properties is Young Adult Institute [YAI], Inc. Each resident in the CCH will have an Individualized Services and Supports and a Facility Rate. The placing Regional Center is responsible for the Facility Rate and the Individual Services and Supports Rate.

Byron Home - Community Crisis Home located in Byron, CA

This contract was approved by the Executive Committee on 10/13/2022.

This contract represents the Community Placement Plan Service Provider Agreement for one (1) four (4) bed Community Crisis Home for children who are dually enrolled in foster care and regional center.

Term: 11/1/2022-10/31/2032

Capacity: 4 children dually enrolled in RCEB and foster care

Max facility rate/month: \$73,324.36

Annual disbursement: \$879,892.32

M/S/C “The board moves to ratify the YAI/Byron home contract with RCEB with the exception of revising the term from 10 to 5 years.” [Battles/Blaisch] Unanimous. The motion was adopted.

Tabor Home – Enhanced Behavioral Support Home located in Fairfield, CA

This contract was approved by the Executive Committee on 10/13/2022.

YAI E. Tabor Avenue is an Enhanced Behavioral Support Home (EBSH) serving children ages 12-17, who are dually enrolled in the Foster Care system and Regional Center. The home will serve children from regional centers from Northern California. The home is licensed to serve four children, two of which may be non-ambulatory.

Term: 10/24/2022-11/23/2032

Capacity: 4 children dually enrolled in RCEB and foster care

Max facility rate/month: \$72,266.36

Annual disbursement: \$867,196.32

M/S/C “The board moves to ratify the YAI/Tabor home contract with RCEB with the exception of revising the term from 10 to 5 years.” [Battles/Ansari] Unanimous. The motion was adopted.

Empire Home - Community Crisis Home located in Brentwood, CA

This contract was approved by the Executive Committee on 10/13/2022.

This contract represents the Community Placement Plan Service Provider Agreement for one (1) four (4) bed Community Crisis Home for children who are regional center clients.

Term: 11/1/2022-10/31/2032

Capacity: 4 children who are regional center clients

Max facility rate/month: \$73,685.36

Annual disbursement: \$884,224.32

M/S/C “The board moves to ratify the YAI/Empire home contract with RCEB with the exception of revising the term from 10 to 5 years.” [Battles/Ansari] Unanimous. The motion was adopted.

To address some of the questions that the board had regarding these three homes, Ms. Kleinbub added that as an EBSH, these homes are monitored once a month or more as needed, as well as children having a case-worker from the Dept of Social Services. Many of these clients are on RCEB’s

complex caseloads with a smaller caseload ratio. The clients can be from across Northern California, not just in our counties. Therefore, if the client is from another regional center, that regional center will provide the funding. Ms. Kleinbub also added that regional centers are required to develop MOU's for our youth in foster care and these homes are being developed in a space where many young people used to be placed out-of-state by counties, so now they can maintain their community connections. This also aids in transition to educational/work services provided in California.

The EBSH homes are traditionally for long-term stays. On the other hand, the Community Crisis homes are short-term for one year, where discharge planning takes place over the 12 months.

CPP contract term change: A concern was brought up that these CPP contracts are for 10 years instead of 5 years. Ms. Kleinbub stated that is what we have been working towards when contracting with these long-term development contracts with housing organizations, because these homes will continue to exist and not change. If we were to have issues with these homes, then we would engage in evaluations on whether to continue with this provider or not.

Ms. Kleinbub proposed that if this 10-year term is the only reason why not all board members would approve of the contract, then we can change these 3 CPP contracts to a 5-year term instead.

Membership Development Committee: Kathy Hebert

Ms. Hebert announced the current list of those board members running for office for the 2023 year. A SurveyMonkey will be sent to the board members for their confidential votes, and the results will be announced at our November board meeting.

BOD Officers Interest for serving on the board from 2023-4:

President	Frank Paré
Vice-President	Sadia Mumtaz
Treasurer	Gerald Tamayo
Assistant Treasurer	Dr. Stephen Whitgob
Secretary	Renee Perls & Dinah Shapiro

Budget & Finance Committee: Gerald Tamayo

Independent Audit Report for Fiscal Year 2021/2

The draft of the Audit report that was sent to the board was referred to at this time. This portion of the Budget & Finance Committee report was brought forth earlier (as indicated in the agenda change).

The Budget and Finance Committee had a presentation from AGT, the Agency's new independent auditors, replacing Marcum. AGT completed a draft audit report for Fiscal Year 21-22. The report is unmodified, meaning the report is a clean report. Please note that this draft report does include the CALPERS unfunded liability amount and the related footnote disclosure. Unlike Marcum, AGT does not require a separate FASB valuation of the CALPERS unfunded liability, which normally will not be

available until January 2023. Therefore, the draft audit report can now be completed in October and will be presented for the Board's approval in November.

At this time, I want to welcome and introduce Kristel Maikranz, our auditor from AGT to present a summary of the draft audit report.

Ms. Maikranz stated that she went over the draft report in detail with the Budget & Finance Committee during their meeting prior to this board meeting. To summarize, the audit was conducted on time, the audit was clean, and there were not financial findings that would need reporting on the financial statement document. Ms. Maikranz stated that this was their first year working with RCEB and they were impressed with management and ease of the audit with a quick turnaround. Please take the time to read the report and if you require any clarifications, please direct them to Lynn Nguyen while we have time as the report is in a draft version. The November board meeting will be the final version. Ms. Maikranz thanked RCEB and the Board, and stated that the audit went very well. Mr. Tamayo thanked and excused Ms. Makranz from the remainder of the meeting, and continued with his report.

As mentioned earlier, the approval of this report will be an action item at the November Board Meeting. If you have any questions prior to the November meeting, please do not hesitate to contact Lynn Nguyen, our Director of Finance and Administration.

Budget and Finance Report - continuation

As reported last month, Regional Centers received the D-1 allocation amounts for FY22-23 late September. Because of this delay, the staff just started to work on our Operations and Purchase of Services budgets for the fiscal year. The D-1 allocation provides the Agency with overall funding of \$787M for FY 22-23.

The D-1 contract amendment was submitted to the Board for approval at the October board meeting.

Purchase of Service (POS)

In the D-1 amendment, RCEB received a total of \$720M in Purchase of Services (POS) funding. This is a net increase of \$137M (or 13%) over last year's C-1 allocation. We received \$693k CPP POS allocation for placement costs and the remainder will be allocated in the D-2 amendment. Purchase of Services allocation for FY 22-23 included caseload growth of 809 consumers and continuation funding for rates increase due to SB minimum wage increase, ABX2 1 Community Based Services increase. FY22-23 POS also included funding for Service Provider Rate Reform, Compliance with HCBS and Quality Incentive Program.

Through September 2022, we have expended 19% of the POS budget, which is comparable to 21% for previous year at this time. Staff will report back to the Budget and Finance committee at the November Board meeting when the Purchase of Services Expenditure Projection (PEP) report has been completed. A detailed Purchase of Services summary will be provided to the Board at that time.

Operations

As reported last month, the D-1 contract amendment provided nearly all of our Operations allocation for the year. The current year Operations allocation of \$65.5M is still based on the old core staffing formula, budget caseload and other statistics.

OPS allocation included rent and other Policy items, including Specialized Home Monitoring, and continuation of ABX2 1 increase, SB826 HCBS compliance, SDP/Participant Directed Services support, Emergency Coordinator, Enhanced Service Coordinator for low or no POS, Deaf Specialist, Provisional Eligibility, Rate Reform implementation, H&S waiver assistance for non-English clients, Language Access, and Self Determination implementation and participant support. New funding for FY22-23 included funding for Reduced Caseload Ratio for Children through Age 5, Early start-Part C to B and Eligibility, and Performance Incentives for RC Implementation Resources and Reduced Caseload Ratios. At this time, the Department has not finalized the allocations for our Community Placement Plan (CPP) and Community Resource Development Plan (CRDP). The D-1 included only 50% of CPP/CRDP funding and the remaining funding will be in D-2.

Due to the delay in receiving the D-1 amendment, the Staff is still completing the additional positions needed to reduce caseload ratios and related other operating expenses, as well as working with DDS to get the remaining Operations funding for CPP/CRDP. A detailed OPS budget is unable to be presented to the Budget and Finance Committee for review at this time. We will have it completed for the November board meeting.

Through September 2022, we have expended 17%, which is comparable to the 19% for previous year at this time.

Bank Fund Transfer Authorization Forms

Due to staff changes, we are updating the fund transfer authorization forms which allow authorized approvers to complete transaction based on specified dollar limits. Note that two authorized approvers are required for any wire transactions. The designated authorized individuals are:

Elisabeth Kleinbub – Executive Director - specified amount is up to \$10M

Lynn Nguyen – Director of Finance and Administration – specified amount is up to \$10M

Shannon Barnes – Controller – specified amount is up to \$5M

Aylen Campi – Client Trust Manager – specified amount is up to \$1M

Lolita Borja – POS Manager – specified amount is up to \$1M

Approval for bank funds transfer authorization forms requires Board resolution. Therefore, a motion will be needed to approve and authorize the bank funds transfer authorization as noted above. Both Ms. Kleinbub and Ms. Nguyen elaborated on the above for clarity.

M/S/C “I would like to make a motion that the Board duly authorize the RCEB staff persons mentioned above as funds transfer authorized individuals for RCEB’s Operating bank accounts.” [Battles/Puchac] Unanimous The Motion was adopted

DDS Audit

The Department of Development Services' (DDS) Audit Section issued the audit report for the fiscal years FY19-20 and 2020-21 audit that was completed in April 2022.

Based upon the audit procedures performed, DDS has determined that except for the items identified in the Findings and Recommendations section, RCEB was in compliance with applicable sections of the W&I Code; the HCBS Waiver for the Developmentally Disabled; CCR, Title 17; OMB Circulars A-122 and A-133; and the State Contract between DDS and RCEB for the audit period, July 1, 2019 through June 30, 2021.

RCEB had 2 audit findings: one finding was that RCEB had overstated claims due to incorrect rates and Health and Safety (H&S) rates not approved by DDS; and the second was that RCEB had not updated or completed the Office of Inspector General (OIG) exclusion and Suspended and Ineligible (S&I) List for the vendors biennially. RCEB subsequently worked with DDS to get approval for the H&S rates, corrected these rates, and adjusted payments for these vendors. We also improved our procedures to ensure consumers received H&S rates are approved by DDS and new H&S rates are not utilized until the official letter is received from DDS. RCEB also retrained our staff on our procedures for doing OIG and S&I List search, including a new procedure to maintain a detailed spreadsheet to track and follow up with vendors who do not respond to our requests to update the DS1891 form biennially. The complete DDS audit report will be posted on RCEB's website.

During the Budget and Finance report, a question was asked about the status of the RFP process for a bank with no commitment fees for a line of credit. Ms. Nguyen explained that at the October Budget and Finance Committee meeting, she had shared that US Bank has verbally offered RCEB a committed Line of Credit with no fee. While this is obviously very good news, we are waiting to receive this offer in writing. Union Bank is merging with US Bank and everything will be legalized on 12/1/2022. Ms. Nguyen also shared that if the offer does not come through from US Bank, she will send out RFP's by mid to late December. The LOC is not executed until May 2023 (effective June 1, 2023) which gives Ms. Nguyen time to do due diligence for the RFP process, the Budget and Finance committee to interview potential banks and then present to the Board for approval in April.

The Budget and Finance committee was satisfied with this new information from US Bank along with the timeline presented and gave Ms. Nguyen our approval. She will keep us posted on or soon after 12/1/2022 on the RFP status.

Diversity & Equity Committee: Nyron Battles & Sadia Mumtaz

Ms. Mumtaz stated that the committee met this evening with updates from Lisa, and many topics were discussed. One of the topics was the language access and cultural competency approved plan which enables us to get translators. Also discussed was the service access and equity grants and the proposals by community-based organizations. This is exciting as it will be utilized for pilot projects. The Mason Tillman report is scheduled to be available at the end of the year, so the findings may be presented in January. The sub division committees suggested are: Communications, Combating Racism, and Data Analysis.

Supports & Services Committee: Lilian Ansari & Frank Paré

This committee met last month, and the next meeting will be before the November meeting. Ms. Ansari did state that she is inquiring with a legal specialist on how to start up a family advisory committee and is checking with ARCA on other regional centers on their existing family support type committees. As reported last month, we are looking to change the respite policy. Mr. Paré added the suggestion of changing the wording on the draft respite policy from case managers *can* authorize, to another term more definite such as *shall* or *shall authorize up to 40 hours*. Ms. Kleinbub stated that not everyone wants respite but changing the terminology is not a problem.

Provider/Vendor Advisory Committee [PVAC]: Sister Marygrace Puchac

Ms. Puchac reported that the committee met on October 14th. The meeting was shorter since they did not have any formal presentations, but there were the usual updates from all our partners.

Consumer Advisory Committee [CAC]: Nyron Battles

Mr. Battles was very happy to announce that the October CAC meeting was in-person and outside our San Leandro building. It was a warm day and the meeting was well attended with nine participants! Mr. Battles began the meeting with getting the attendee's commitments to attend, participate and focus on the goals of the group. The next meeting will be November 14th at 4pm. This will be their last meeting for the year.

EXECUTIVE DIRECTOR'S REPORT - Lisa Kleinbub, Executive Director

State Budget

As reported today by the Finance Committee, we received the funding from the DDS D-1 contract amendment for Operations, and we are identifying how many new case managers we need to hire. This figure is around 70-90 new case managers, which is a daunting feat but exciting to finally be able to reduce caseloads.

Along with the budget news, DDS sends out a letter detailing out the trailer bill language which implements the budget. There are a few important items that we need to pay attention to:

Tailored Day Services – [TDS]

We will be transitioning out of alternative services for non-residential services at the end of this year. Tailored day services is a new option for adults. This will provide a 1:1 service for someone who does want to attend a day program in a traditional manner. Day programs continue to struggle to hire staff so that they can serve everyone in the manner that they were served pre-pandemic. They may not have staff to provide TDS at 1:1 now. We are still waiting for guidance on that from DDS and there are also questions on whether day programs can provide some percentage of the services that can be delivered remotely. We have been advocating for small group meeting type services for those who want to attend something with a couple of peers and staff in the community as an alternative, so that TDS could be 1:2 or 1:3.

Coordinated Family Support is supported living type services for adults who continue to live in their family home. This model will include some emergency availability when a caregiver leaves or

additional supports in terms of care hours. Currently, DDS is working on developing the rate with the plan to start the pilot program on January 1st. Many are requesting this service since DDS presented it in their webinars in early October.

Appeals Process

There are many new parts to the appeals process when there are disagreements about services and supports. There are different deadlines for both the filing of appeals, as well as responses to those appeals. When we have to decline a particular service, we do have to provide a notice of action and due process. Many new processes go into effect in February 2023. Also new, will be that appeals will go directly to DDS instead of to the regional center. New structures will be set up at DDS in order to make sure that they are prepared.

RCEB Staff

We have reached an agreement with our Union regarding the return to the office as well as a hybrid work schedule. We had been on a pause due to high COVID case rates and for the quarterly monitoring visits that regional centers are required to do for those in out-of-home placements. DDS stopped the waiver that allowed regional centers to not conduct visits when the COVID case rate is over 5% in the area. These visits have resumed.

Last Monday was the first day where our staff was to be in the office at least one day/week regardless of any hybrid schedules that they are currently working. This will transition to two days a week while allowing for the flexibility of a hybrid schedule. Some positions will require staff to be in the office more frequently due to the nature of their work and the reliance of others on their support. We will continue to be diligent as we head into the winter months as surges are projected and we will keep an eye on the ever-changing climate.

Services

The Governor will be lifting the state-of-emergency on 2/28/2023, but that will not have many consequences for us. However, it does mean that certain provisions that went into effect, including remote options, will end. Therefore, we are working on what can continue and what needs to change in order to have some things remain in place. This is where the discussion on whether day services can do remote services while billing for days served can be put into place. The law does allow for individuals and their families, except for those who live in licensed care or who are on quarterly monitoring to opt for a remote IPP or IFSP. This will continue through the end of June 2023 but we do not know if that will continue further. Many families like the flexibility and convenience of remote meetings.

Little Hoover Commission

This commission is an independent oversight state agency. The federal government set up a Hoover Commission in the 1950's to make recommendations to the Federal branch. California developed a similar Little Hoover Commission in the 1960's. They are tasked with making recommendations to the Governor and legislature for the purpose of promoting efficiencies and to improve services in our state. Currently, one of their areas of study is California's Developmental Disabilities System with a focus on DDS and how they utilize regional centers as they implement different responsibilities in the

law. This commission is specifically tasked with looking at the variation in services among racial and ethnic groups and localities. The goal is to provide consistency and timeliness in providing services. Their first meeting was on October 13th. They have a roundtable meeting on October 27th where many advocates, ARCA and DDS representatives will discuss recommendations and possibilities in an open forum. They will be taking public testimony and will have another panel in November. The first session had a number of families and advocates speaking on their experiences. The members of the commission, many who are former legislators discuss what they heard and their ideas. Dion Aroner, who used to represent our area, is on the panel and is knowledgeable about our system's history. Ms. Kleinbub encourages all to view the recorded sessions.

<https://lhc.ca.gov/report/california%E2%80%99s-development-disabilities-system>

Draft Performance Contract for 2023

Ronke Sodipo, Director of Consumer Services, shared the draft plan for RCEB's Performance Contract Objectives for 2023. This is a yearly performance report that all regional centers are required to submit as specified in the Lanterman Act, Section 4629(c). Ms. Sodipo summarized the structure of each section as she explained that DDS provides the regional centers with required outcome-based measurable goals and objectives. Ms. Sodipo stated that this year, DDS will be changing to a fiscal calendar; therefore for the first year, the Performance Contract will be for 18 months and remain in effect from January 2023 to June 2024 as we transition to the new calendar. After June 2024, we will resume the standard 12 month period. Another change this year is that performance incentive measures for regional centers have been added. All 21 regional centers have the same standards on these measures.

Ms. Sodipo presented a PowerPoint which will also be available on our website. Particular focus for performance measurement measures will be in Early Start, Employment, Equity and Cultural Competency, Individual and Family Experience and Satisfaction, Person Centered Service Planning, and Service Coordination and Regional Center Operations.

Examples include:

Early Start

Child Find and Identification- Regional centers need to submit to the department very specific plans as to how we will conduct the child find activities to identify those children up to 3 y/o who may need to be served in Early Start and set services in place. This is related to our plans to improve our intake process timing to get services in place quickly especially for this age group.

Equity and Cultural Competency

Measures will look at whether the linguistic diversity among the RCEB case managers, supervisors and intake & assessment staff corresponds with the community receiving services. We will also be measured on times to translate IPP/IFSP's to the preferred language of the individuals that we serve.

Individual and Family Experience and Satisfaction

Regional centers to work with DDS on methods of feedback from individuals receiving regional center services and family members with eight or more common components across all 21 regional centers.

Person Centered Service Planning

Baselines will be set around this as well as person centered thinking, how many case managers are certified and trained on this.

Service Coordination and Regional Center Operations

Measures will be related to choice of services within each regional center. This will be linked to the number of vendors in the regional center service catchment area reported by zip code. DDS wants to examine this because some services are clustered around certain areas and we will need to know why this is, whether it is due to cost of living, housing, center based programs, etc. Therefore, not everyone has equal access. Purchase of Service authorizations will be measured as well, from the time that it was put in the IPP to when the service was put in place. Case manager competency and standards are being developed for statewide use; trainer, orientation, training schedules, etc. will have the same standards across all regional centers.

Ms. Kleinbub added that this first year will be focused on trying to establish baselines for all regional centers and consistency in the measures as we move forward.

PUBLIC COMMENT

Maria Ramirez spoke about her feeling of disconnect during the Diversity & Equity meeting this evening.

Assata Olugbala spoke about discrimination and harassment in the system.

ARCA

Ms. Kleinbub stated that ARCA met in-person last week. DDS provided a number of updates during this meeting, and added that they held strategic planning sessions. These planning sessions mainly are to review what ARCA’s priorities will be for the next three years. The final platform will be voted on by ARCA in June. A couple of the main items relate to the funding and sustainability of the system, preserving the entitlement to services through the regional center system, looking at service flexibility and diversity/equity/inclusion of not only those with developmental disabilities, but also in the developmental disability system. The next ARCA meeting will be in January, right after the Governor’s budget is released.

MEETING ADJOURNED

The board meeting adjourned at 9:12 p.m.

Virtual Meetings on November 28, 2022

The next Supports & Services Meeting will be at 5:30 PM

The next Board Meeting will be at 7:00 PM