

**Provider Vendor Advisory Committee  
Regional Center of the East Bay  
Meeting Minutes May 13, 2022**

**Members Present:** Leslie Visbal, Visbal Strategic Consulting; Marcie Hodge, St. John Boy's Home; Craig Rose, VistAbility; Amanda Eicher, NIAD Art Center; Carlos Cienfuegos, Sentry Living Solutions; Geneva Ziaoure, Manos Home Care; Mike Pereira, Ala Costa Centers; Ramsay Mashy, California Autism Foundation; Donna Feingold, HireAble and Finding Golden Solutions; Jennifer Carper, Arcadia Home Care and Staffing; Shannon Beatty, George Mark Children's House

**Guests Present/by Phone:**

Lisa Kleinbub, RCEB; Steve Robinson, RCEB; Fruc Menchavez, RCEB; Michael Minton, RCEB; Chase Ryan Kalbaugh, RCEB; Jeff Nagafuji, RCEB; Chris Hanson, RCEB; Sheraden Nicholau, SCDD; Ben Chen, Alameda County DD Council; Vi Ibarra, Contra Costa County DD Council; Aimee Vitug-Hom, VistAbility; Alex Mountford, Manos; Alicia Curran, Compass SLS & ILS; Amber Avalos, NIAD Art Center; Amy Simons, A Brighter View Day Program; Abraham Pringle; Angeleter Pringle; Anna Willis, Emerging Horizons; B.J. Cottrell, Jaqui' Foundation; Bill Pelter, Ability Now; Carol Ann McCrary, VistAbility; Cecilia Connolly, the Arc of the East Bay; Chris Candari, Thrive SLS; Darrice Tillery, Harambee Community Services; Dominique Mellion, Broadmoor Community Services; Eddie Olayo, Sonia Inc.; Emily Correia, Enjoy Life More; Erika Gonzalez, 24-Hour Home Care; Eva Muñoz, Good Samaritan RCF; Heather Manes, H.A.T.C.H.; Jaynette Underhill-Levingston, Clausen House; Joanne Rolle, The Arc of the East Bay; Joe Cashel, Las Trampas; Joe Femino, IN: East Bay; Juan Velasquez, Jr., Pathway to Choices; Lisa Gonzales, Deaf Plus Adult Community; Louise McClellan, Open House Center; Maria Ramirez; Maureen DeCoste, Ability Now Bay Area; Megan Benando, Trilogy Adult Services; Patricia Harris, One Step Closer, Inc.; Rosemary Maurilio; Samuel Kim, We Thrive SLS; Shelley Crayton, Family Support Services; Sylvia Yeh, Friends of Children with Special Needs; Zackery Wheeler.

55 participants total

**Call to Order:**

Meeting called to order by Leslie Visbal at 9:35 with three changes to the agenda: Sister Marygrace is not present and will not be able to provide the RCEB Board Report; Mike Pereira will report for Will Sanford; Leslie Visbal will report for Ben Chen and the Alameda DD Council.

**March Minutes:**

Approval of April 8, 2022 minutes: M/Donna Feingold; S/Ramsay Mashy.

**Inclusion Time:**

Leslie Visbal invited those in attendance to share good things happening in the community, to invite the sense of participation we might miss from in-person meetings.

Lisa Kleinbub is on grandmother leave with her grandbaby!

**RCEB State Update - Lisa Kleinbub**

- Very important to pay attention to May Revise, as well as Senate and Assembly actions.
- Senate is very interested in moving the rate adjustment forward by one year; Assembly is also very interested in doing this, but our advocacy is going to be very important in moving this forward.
- Look for changes to rates for ILS, homes for 7+ beds – RCEB has been talking with DDS about their intent for these rates.
- Making sure that providers meeting HCBS requirements are receiving updated rates – advocacy around larger homes meeting HCBS receiving the new rates. Asking CMS to make changes accordingly.

- Guidance available now for vendors serving consumers under multiple Regional Centers – mainly rates will be assigned per vendored area; several services where rates assigned per consumer residential area; this information will be posted on RCEB’s website.
- RCEB has been allocated funding for language access, translation, and interpretation needs, and need for communication in plain language. Requirement to have outreach and information in multiple cultural communities, including African American, LGBTQ communities. Plan being submitted to DDS by RCEB on or before June 15.
- **Sylvia Yeh** asked about the rate model for 055 providers – it is lower than what providers receive right now. We understand there is a form to appeal, but what is the strategy here?
- **Lisa** replied that no rates will be applied that result in lower rates, and that every provider has the right to appeal rates.
- **Sylvia** responded that it seems unwieldy for every provider with 055 code to appeal; **Lisa** responded in agreement – and that if it’s a system-wide problem RCEB can look more deeply at the issue, and that Steve will speak further toward this issue.

### **RCEB Staff Report – Steve Robinson, Fruc Menchavez**

First **Fruc Menchavez** spoke to HCBS funding –

- In addition to the funding that providers are already receiving, there is additional funding to support HCBS funding in RCEB’s catchment area.
- Funded project for Regional Centers is to ensure that the entire catchment area aligns with HCBS.
- Each HCBS specialist at each RC will be held directly accountable for ensuring that RCEB vendors are able to:
  - Develop local communities of practice to identify and implement best practices, engage in collaborative discussions about best practices; have focused discussions about how to meet compliance;
  - Meet with families and individuals with education and training to ensure they understand final rule aims and are ready to help with accountability,
  - Creating and implementing creative pathways to support community integration, individual rights, and individual choice – highlighting a whole-person centeredness approach to service delivery.
  - RCEB is looking for input about how to use the funds to engage everyone in the catchment areas.
  - Step 1: Survey forthcoming regarding the points above;
  - Step 2: Planning/discussion group convening to develop best outcomes for the wide audience served and impacted.
  - RCEB is valuing all input and committed to creating space for everyone to provide support for the overall goal. Especially welcoming providers who may not regularly attend PVAC or other forums; conversation space will allow for approx. 20 providers to participate, with proportional representation from residential and nonresidential providers – knowing that RCEB works with many more residential providers. Fruc will provide plan for RCEB to DDS; DDS will approve by 9/30.
- **Mike Pereira** confirmed that funds received are for the catchment area rather than specific vendors. What about the vendors who have gone through the self-assessment and not received response from this self-assessment? It would be great to have the data from these self-assessments both at the aggregate and the individual vendor level, so that we can get a sense of the starting point.
- **Fruc** responded that the self-assessment data exists, and virtual site assessment data exists; now waiting for DDS instructions about how to provide it.
- **Mike** asked whether RCEB has been able to look at catchment area compliance and draw conclusions.
- **Fruc** responded that there are data points about compliance where vendors have self-identified out-of-compliance areas; there are also virtual visit data points about observed compliance issues – however, this is a collaborative process, so it takes a conversation to arrive at a plan together.
- **Mike** mentioned Donna Feingold’s question about the total allocation; it is \$284,109.

### Steve Robinson (presented after Crisis Response Presentation due to timing)

- RCEB has received rates back for almost all, but not all, service codes with a few exceptions: 113-specialized residential facilities, enhanced behavior support homes, community crisis homes, family home agencies.
- Negotiated and Median rate providers should have received a form to appeal/further negotiate the rate – form can be sent to Chase Kalbaugh at ckalbaugh@rceb.org.
- Department-set rates – day programs, respite, infant care – will receive rate letters from DDS, rather than RCEB.
- Rates that have been received are implemented, so e-billing for the past month should reflect new rates.
- Negotiated or Median rate providers should contact Chase Kalbaugh at ckalbaugh@rceb.org.
- **Cecilia Connolly** asked whether e-billing is based on final rate, or rate differential? **Steve** responded that it is the differential.
- Rates have not been calculated for new vendors as of July 31, 2021, and they are being calculated now.
- There are some issues with rates that have been noted – especially with SLS Providers, who met with RCEB and Burns and Associates on Monday, May 9. Some rates did go down for some consumers, and this is not the intention of the rate adjustment, so it is being addressed now.
- Median rates for new providers have not come out yet – DDS will be sending new information to RCs to set new median rates. RCEB will need to vendor new providers under existing rates, and update rates retroactively when they are released.
- Hat tip to Leslie and Will, who emailed that DDS is now accepting comments for Quality Incentive Program. Work group with DDS to come up with Quality Incentives; feedback due by June 1.
- **Maria Ramirez** noted that due to current inflation, the rate increase is essentially negated. **Steve** agreed that a one-time adjustment is not enough, and that advocacy is needed so that providers continue to receive rates that are reasonable. **Lisa** added that in the near-term, the advocacy around moving the additional 25% rate increase forward by a year is so important.
- **Leslie** provided more information re: the DDS Quality measures meeting, and **Steve** concurred that input is really so important, since providers will be assessed along these measures in the final year of rate implementation.
- **Cecilia** asked whether RCEB can provide an update on unpaid POS, as they and other providers are behind by thousands of dollars.
- **Chris** responded that RCEB remains frustrated as well and is working to develop follow-up mechanisms. Glad to see that people are using RCEB's website to log missing POS; RCEB is working with case managers to address missing POS's. Chris is also working directly with vendors who are missing POS's and happy to take emails from vendors who are missing these, and she offered an apology for this continuing issue.
- **Jaynette Underhill-Levingston** asked **Chris** whether RCEB is maintaining data on how behind they are with POS's? Chris responded that there are so many different situations resulting in missing POSs, they have instead focused on resolving these issues. **Jaynette** asked on the accounting side, has anyone put a dollar amount on how much money is not getting to providers who continue to provide services? Individual providers do look at A/R each month; how is this being looked at by RCEB? **Chris** responded that her role is to support case management to address these issues in a timely way – this data doesn't necessarily help move individual case management toward resolution. **Lisa** responded that this data is important, and that the system doesn't currently track properly for this data. This is one of the biggest problems they saw in the past year related to Day Programs, with a lot of back and forth during the pandemic around Traditional/Alternative Services. **Jaynette** observed that this data point is going to be more and more important for both operators and RCEB. Specific, targeted advocacy is needed, since inflation is impacting providers quickly, and these revenues are important in stemming these operating cost increases.
- The link to report missing POS:  
<https://docs.google.com/forms/d/e/1FAIpQLSfj94OjlsI9OkcvowklJv1VocuujE2BsjS0rX9bGvdWWx7wPg/viewform>
- **Zack** concurred and expressed similar concerns in his sector – in order for these providers to survive and operate with quality, they need this income right now.

- **Marcie** asked whether there is any advocacy to ask DDS to address this issue as providers may be in an imperiled state, causing problems statewide.
- **Multiple providers** in the chat offered support for these concerns, citing frustration, retaliation, and lost income that threatens their businesses.

**Presentation: Crisis and After-Hours Support at RCEB – Chris Hanson, Associate Director of Adult Services; Jeff Nagafuji, Manager of Specialized Services and Support**

**After Hours Services at RCEB**

- When crises arise: All callers to main lines after hours are given a crisis option that connects to 24h hotline.
- Crisis Response Project staff can respond, de-escalate, go out in person; otherwise triage with RCEB.
- CRP staff can always connect with an RCEB on-call supervisor for additional support.
- Overall goal is to prevent police involvement and hospitalization.
- CRP Staff also provide Crisis Behavioral Training (CBT) – for clients, staff, and families.

**CAST**

- Mobile Crisis Unit run by Sonoma Regional Project (DDS Staff) to provide assessment, intervention, and stabilization for individuals at risk of losing placement when RC supports have been exhausted. Team developed at the time of closure of Sonoma Developmental Center, around 2018.
- Can also model or coach de-escalation and intervention strategies in addition to providing direct service.
- Provide frequent check-ins at 30-90 days.

**START Services**

- Contract with Young Adult Institute to provide START model for Regional Center clients – began around 2019.
- Systemic, Therapeutic, Assessment, Resources, and Treatment program – serves individuals residing at home and out-of-home.
- Person-centered, trauma-informed work with RC-eligible individuals to develop a Cross-Systems Crisis Prevention and Intervention Plan as well as on-site therapeutic coaching and training.

**STAR Homes**

- Stabilization Training Assistance Reintegration – state operated homes with DDS-maintained waitlist.
- Three homes in Northern California; two in Vacaville serving adults 18+ and children 12-17, and one being rebuilt after fire.
- 13-month maximum stay.
- Additional 3 homes in Southern California; 1 in Central California; 1 in Palm Springs.
- Delayed egress with alarm.

**Crisis Homes for Young People**

- One in RCEB catchment area at Fred Finch Youth Center in Oakland.
- Short term therapeutic program providing behavioral and mental health treatment to help stabilize youth to return to living with family.
- RCEB developing 4-bed Community Crisis Home for ambulatory and non-ambulatory youth in Brentwood. Up to 18 months crisis stabilization support provided by Young Adult Institute.
- RCEB working with DDS to develop one regional enhanced behavioral home.

**Crisis Homes for Adults**

- CA Mentor-Fairview Home: 4-bed facility in Hayward operated by CA Mentor/Sevita Health, it is a nonmedical board and care home for short term placement. Should be back in full service by summer.
- Cypress House in Oakley is a 4-bed Community Crisis Home for ambulatory/non-ambulatory adults operated by Telecare. Home is CCL-licensed and DDS-certified. Enhanced staffing by RBTs. Maximum 18-month placement.

**Mike Pereira** asked what Crisis Response Training is utilized by the Mobile Training Unit- (i.e. Pro-ACT, CPI) is that the same training philosophy that is being taught or trained to parents, stakeholder, licensed care, etc?

**Jeff** responded that the approach is hands-off with no restraints, low intervention, and it aligns with Crisis Prevention Intervention (CPI) and UCURU.

**Zack Wheeler** asked what is the transition after the 18-month or short-term placement in the facility?

**Chris** responded that there is a lengthy discharge planning, with cross-training and support for individuals at the new placement so that new staff or family receive support from staff at the Crisis House that is personalized.

**Zack** asked whether this is similar to the transition teamwork at the state developmental hospitals?

**Jeff** responded that there is the ability to put transition funding in place for transition in and out.

**Zack** noted that it is definitely needed and thanked the team.

**Donna Feingold** noted that there is a movement away from 911 and police response to crisis, and that this has been discussed at the CC DD Council meetings; she asked how involved RCEB has been in these conversations so that we can move away from police intervention with RCEB as part of this effort?

**Jeff** responded that they do participate when possible; one of the challenges is that non-911 response is very specific to each city. RCEB did collaborate with Pleasanton on crisis planning and alternatives to the police. RCEB also participates in training Oakland Police Department for crisis intervention, and that there is a similar effort in Contra Costa County. As they learn of Police officer trainings, they do reach out to participate in these trainings.

**Donna** will reach out if she hears about additional opportunities.

**Marcie Hodge** noted that in her experience running children's group homes, there are situations where crisis response has made the situation quite a bit worse, especially when children are escalated. Intervention efforts often disregard staffing and supports already in place at the home; or when things become very escalated, turn the situation back to residential staff.

She has also worked with children returning from Fred Finch Home; and noted that these programs seem not to work very well, since children don't return to their family homes but instead return to residential home providers.

Marcie recommended that RCEB consider, rather than the larger programs which haven't necessarily showed positive results, instead consulting with, and contracting with smaller programs which have been successful in crisis intervention, and to focus on the skills that these smaller homes have developed.

If Alameda County is calling, they are often unable to address a situation, and often in Contra Costa County, issues are unmanageable in the larger environment and are pushed back to successful home placements.

Furthermore, many clients end up staying in hospitals because there are so few beds.

Also – why are these homes so far out? Many of the issues are closer into the larger Bay Area cities, and consumers' communities are in the Bay Area.

**Jeff** responded in agreement and noted that the space needed for these larger buildings – four-bedroom homes set away from neighbors with space for activities and programming – is often further out from urban centers.

**Chris** also mentioned housing affordability in the Bay Area as an issue.

**Marcie** noted that regarding size, she provides a facility exclusively for Kaiser in Oakland. The home needed to be 100% refurbished and renovated, but it is possible to create space in Oakland and other cities. Might need to consider using commercial space to provide both transition home and day programming space.

**Chris** thanked Marcie for her input.

**Zack** asked for a number for the crisis team? **Jeff** recommended beginning the conversation before crisis response by contacting case manager, so that CM can share information on the client. Then the case manager can either provide the number or make contact.

**Zack** reiterated that sometimes there is a need for direct communication with crisis response, and **Jeff** recommended calling the main line at RCEB to access 24-hour crisis response.

**Lisa** mentioned that after hours crisis services can be accessed through the main RCEB phone number.

**Cecilia Connolly** mentioned that in working with CIT at GGRC, interventions may not work very well, and interventionists may be new in their roles or not yet certified. Contracted ABAs who carry other certifications like special ed and autism have been more successful.

### SCDD Regional Advisory Committee – Sheraden Nicholau

- **Program Development Grants** in every region in California with deadlines of May 17. Capacity-building for Employment, Safe Interactions with Law Enforcement RFPs for Bay Area. Funding up to \$20,000 for Bay Area, other regional projects: <https://scdd.ca.gov/grantinformation/>
- **Upcoming trainings:**
  - Fair Housing Rights for People with Disabilities – Part 1  
Thursday, May 19, 2022 / 10:00 AM – 11:30 AM  
Register: [https://us02web.zoom.us/webinar/register/WN\\_2g1rqsOCT9eDhK4q9MajHg](https://us02web.zoom.us/webinar/register/WN_2g1rqsOCT9eDhK4q9MajHg)
  - Fair Housing Rights for People with Disabilities – Part 2  
Thursday, May 26, 2022 / 10:00 AM – 11:30 AM  
Register: [https://us02web.zoom.us/webinar/register/WN\\_a92JkItSREuIV5p5zwvcbw](https://us02web.zoom.us/webinar/register/WN_a92JkItSREuIV5p5zwvcbw)
- May 23: Self Advocates Advisory Committee Meeting
- May 24: State DD Council Meeting
- June 6: Employment First Committee
- June 15 & 16: Statewide Self-Advocacy
- June 29: Bay Area Regional Advisory Committee Meeting
- **PPE:** SCDD continues to maintain connection with Cal Emergency Services – email Sheraden for this.

### Alameda County DD Council Report – Ben Chen

Leslie reporting for Ben:

- **COVID-19 updates:** Cases on the rise, but low community transmission (moving into medium) with low hospitalization rates.
- For COVID testing and treatment - Find a test-to-treat location:  
<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Test-to-treat-locations.aspx>
- Register for Alameda County's June 14 COVID-19 Community Advisory Group Meeting, 5:30PM – 7PM:  
[https://us02web.zoom.us/meeting/register/tZwkc-murj4uGtLOgbU1sRbdwEgAlPOj7Dzs?\\_xzm\\_rtaid=wXlIFmPJSDe7uuOGHGbKMA.1652116393970.338cd812ce0b2198aedb5ac315a4d835&\\_xzm\\_rhtaid=468](https://us02web.zoom.us/meeting/register/tZwkc-murj4uGtLOgbU1sRbdwEgAlPOj7Dzs?_xzm_rtaid=wXlIFmPJSDe7uuOGHGbKMA.1652116393970.338cd812ce0b2198aedb5ac315a4d835&_xzm_rhtaid=468)
- **Alameda County DD Council is Hiring!** We are currently looking for a Temporary Associate Program Specialist for our program. For those who are interested, please fill out a County of Alameda Job Application:  
<https://jobapscloud.com/Alameda/sup/bulpreview.asp?R1=00&R2=AF000&R3=01>  
Send an application and cover letter to Benjamin.Chen2@acgov.org. Reach out to Ben for more information.
- **2022 Transition Fair** resource document and presentations are ready and can be found at the links below:  
2022 Transition Fair Resource Document: <https://tinyurl.com/2022AlCoTFResources>  
2022 Transition Fair Videos on YouTube:  
[https://www.youtube.com/watch?v=10lqheGuWhQ&list=PLblvnB54pi3GUMvHnI1r3uXnCNbD2Ly&ab\\_chann el=AlamedaCountyDevelopmentalDisabilitiesCouncil](https://www.youtube.com/watch?v=10lqheGuWhQ&list=PLblvnB54pi3GUMvHnI1r3uXnCNbD2Ly&ab_chann el=AlamedaCountyDevelopmentalDisabilitiesCouncil).
- **32nd Joint Annual DD Council Awards** | June 9, 7 – 8:30PM | Register Here:  
<https://us06web.zoom.us/meeting/register/tZMrf-yoqj8rHdKBZN5oSpJcT-wEtZuso6pq>
- **Family Resource Navigators (FRN) Summer Fun List 2022 :**  
<https://drive.google.com/file/d/1MJBBibxxzg2VGDRYFV1KNm8zP-bZEfBK/view?usp=sharing>  
FRN has compiled a list of events, activities, and locations for families with children with disabilities and special needs to check out this summer. Use the link above to explore fun activities this summer.
- Interested in **East Bay Innovations' 7th Annual Online Auction?** | May 11 – May 15 |  
<https://www.biddingforgood.com/auction/auctionhome.action?vhost=ebi>  
EBI's 7th annual online auction begins on May 11 at 8 AM and runs until May 15th at 8 PM.
- **Diversity in Health Training Institute (DHTI) Job Training** | July 2022 & September 10.

DHTI is a workforce intermediary and provides trainings to Asian language speakers to better support monolingual AAPI consumers. They are hosting two trainings, one in July and one in September. Through the month of July, they will be hosting a Basic Behavioral Training Certificate course. On September 10, they will be hosting a Direct Support Professional Training which includes English language support. Call 510-575-0386 or email Hue.Ly@dhti.org for more information.

- Apply for DHTI's online **Fast Track Respite Training**:  
<https://healthpipeline.wufoo.com/forms/w1lyu8pr198fagg/>  
This 10-hour online self-study course is for Asian language speakers to learn how to work and support people with intellectual and developmental disabilities. The training will cover basic training on respite care for people with disabilities and provide coaching and employment assistance.

#### **Contra Costa County DD Council Report – Vi Ibarra**

- **Contra Costa County Award Recipients** receiving their award notifications on May 13! Expect emails from **Vi** with this news.
- **Specialty Health Ambassador Program** funded through DDS SAE Grant amplifies Health Ambassador Program: Job postings coming up from CC Health: 4 Part-time Specialty Health Ambassadors (required to be RCEB clients) and 1 Full Time Position as Coordinator (not required to be RCEB Clients, but RCEB Clients are welcome to apply). Look for emails from **Vi**, and she can share job descriptions with individuals via email.
- Next CCC DD Council meeting coming up on May 25 at 10AM.

#### **East Bay Legislative Coalition – Mike Pereira**

##### **May Revise Release**

- During PVAC today, May Revise released.
- **Louise McClellan** posted links in the chat to Governor Newsom's May Revision:  
<https://www.ebudget.ca.gov/FullBudgetSummary.pdf>  
<https://www.gov.ca.gov/2022/05/13/governor-newsom-presents-300-7-billion-blueprint-paving-the-california-way-forward/>
- 2 weeks ago, Senator Skinner (state budget chair) released Putting California to Work budget; Asm. Phil Ting also released version – committees and administration review, this becomes May revise.
- Quick look at the budget: Pages 84-85 covers DDS - last year's investment was sizable; this year, the relevant sections are smaller.
- State will honor commitments from last year and the rate implementation, no indication of increases.
- \$85.3 million for this budget year for one-time spending and 1.1 million for developing 7 positions related to recruit/retain RC Coordinators and Direct Support Professionals.
- \$186 million for Direct Service workforce development for recruiting stipends, tax administration, internships for DSPs, tuition reimbursement for RC Service Coordinators pursuing degrees in Health and Human Services, and a pilot for remote supports.
- "Race is not over yet" – the budget still needs to be signed by June 15; in the interim, we have about a month for advocacy and ongoing conversations. Not exactly where we'd like to be; last year there was significant consideration for our sector; this year not so much.
- **Donna** commented that 'the race is actually just starting' – this month is critical for this process.
- EBLC Meeting next Wednesday, May 18 at 10AM: full budget review.

#### **Day Program Subcommittee – Mike Pereira**

- Reminder re: weekly provider meetings and troubleshoot Zoom calls.

#### **HireAble – Donna Feingold**

- May 23 HireAble upcoming meeting re: Staff Recruitment: DSP staffing, job coaching, employment coordinators – <https://us06web.zoom.us/j/87514867188>
- Please reach out to **Donna** at [donna@hireable.org](mailto:donna@hireable.org) if you'd like to be included in the HireAble ListServ!

#### **Membership – Leslie Visbal**

- Co-Chair position is available; please consider membership and leadership with PVAC!
- Otherwise, no changes to the membership report.

#### **Announcements**

- **Leslie** asked the PVAC group to share housing issues we'd like Darin Lounds to address in the housing discussion next month; email [rcebpvac@rceb.org](mailto:rcebpvac@rceb.org).
- **Maria Ramirez** spoke on behalf of Families United for Equity and mentioned that they will continue to advocate for Regional Center compliance with Lucile Packard Foundation findings on disparities, and the urgency of COVID exacerbating these disparities. **Maria** asked whether PVAC has seen the recommendations for DDS and statewide disparities in Regional Centers? She offered to send the findings/recommendations to PVAC, and Leslie agreed to share them via email with the PVAC group.
- **Angeleter Pringle** repeated a concern on the part of vendors that, initially during COVID, vendors weren't able to move concerns forward, and now the delays continue both with case managers and supervisors as vendors are not able to get assistance with COVID cases or POS payments. Vendors are not able to pay administrators or DSPs because they are waiting on payments for services already provided. Providers are doing their very best to serve consumers but receive less than the very best from the system. **Chris Hanson** provided her email [chanson@rceb.org](mailto:chanson@rceb.org) for Ms. Pringle to reach out regarding these issues.
- **Donna Feingold** mentioned that the DSP Survey is coming out this week and will be shared directly with providers. Providers who complete it receive a minimum honorarium of \$8,000, and the information helps advocate for rates that cover fair compensation for DSPs throughout the system.
- Next PVAC meeting on Zoom is Friday, June 10 at 9:30AM.

Meeting Adjourned at 11:31AM

Respectfully submitted for review by Amanda Eicher, Secretary