DEPARTMENT OF DEVELOPMENTAL SERVICES

1215 O Street, MS 7-40 Sacramento, CA 95814 TTY: 711 (833) 421-0061



April 6, 2022

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: RATE ADJUSTMENT EFFECTIVE APRIL 1, 2022 – RATE REVIEW PROCESS

Chapter 76, Statutes of 2021 (AB 136, Committee on Budget and Developmental Services) added Welfare and Institutions Code section 4519.10 specifying the timeline for implementation of the rate models proposed in the March 2019 rate study. The Department contracted with health-policy consulting firm Burns & Associates, a division of Health Management Associates, to assist in implementing the rate study.

In preparation for the first rate adjustment effective April 1, 2022, regional centers worked with providers and Burns & Associates to collect service level data such as unit type and staffing ratio, to calculate the rate adjustments. Regional centers have begun to receive vendor level rate files from a secure email (<u>SecureShareAdmin@proofpoint.com</u>). Each file includes the vendor's current rate, target rate model, and the April 1, 2022 calculated rate adjustment. Regional centers should distribute rates and related information to all providers.

Providers who believe there is an error in the rate calculation may submit the enclosed rate review request form to their regional center no later than 60 days after receiving their rates. If the information received (such as staffing ratio, program hours, current rate, etc.) indicates there may be a need to adjust the calculated rate, the regional center must submit the corrected information to the Department. Rates may only be adjusted upon approval by the Department.

Providers with questions related to the rate study implementation should contact their local regional center. Questions from regional centers should be directed to <u>ratesquestions@dds.ca.gov</u>.

Sincerely,

Original Signed by:

JIM KNIGHT Deputy Director

Enclosure

cc: Regional Center Administrators Regional Center Directors of Consumer Services Regional Center Community Services Directors Association of Regional Center Agencies

> Rate Review Request Form "Building Partnerships, Supporting Choices"

Providers who believe there is an error in the rate calculation may complete the form below and submit the rate review request to their regional center no later than 60 days after receiving their vendor rate file. The regional center will review the request. If the request is not resolved at the regional center, requests for additional review can be sent to the Department of Developmental Services.

VENDOR NAME:

VENDOR NUMBER:

EMAIL CONTACT:

SERVICE CODE:

SUB-CODE:

REGIONAL CENTER:

REQUEST DATE:

DESCRIPTION OF THE REASON FOR REVIEW

Please provide as much detail as possible, including:

- There is an issue with the calculation of your rate adjustment, if so, what?
- You disagree with the target rate model utilized. Why do you disagree and what is the suggested target rate model?
- You disagree with variables like staffing ratios, program hours, etc. used to determine your rate adjustment, if so, what variables and what is the alternate value?
- Another reason