



SUPPORTS & SERVICES COMMITTEE AGENDA

Date: Monday, March 28, 2022
Time: 5:30 – 7:00 p.m.

Location: Zoom Conference Call

Join Zoom Meeting

<https://zoom.us/j/91535937455?pwd=SUIZZTFKY0ZVZERRVU1KcVoyZUJidz09>

Dial by your location

+1 669 900 6833 US (San Jose)

Meeting ID: 915 3593 7455

Passcode: 563956

A G E N D A

- I. Check-in (10 mins.)
- II. Brochure Update -
 - a. Brochure – Ronke & Lisa - (20 mins)
 - i. Latest Draft -
 - 1. Updated Mission/Vision Statement
 - 2. Printing and Distribution
 - 3. Appeal Process -
 - ii. Next Phase of Brochure Project
 - 1. Discuss the next phase of the larger project
 - a. Video Webinars
 - b. Hot Sheets?
 - c. Measures of success / Opportunities to improve
- III. Support & Services Committee Role - (40 mins)
 - a. Monthly Meetings
 - i. Parent Advisory Board
 - ii. Advocacy
 - 1. Denise Bradley’s Letter
 - 2. Paula Senigar
 - 3. Parents United for Equity
 - a. Letters Submitted to RCEB & Board
 - b. Providing a forum for parents to share their stories
 - c. Discuss navigating RCEB - services not received or not
 - d. Discuss vendors

- b. Monthly Support and Services Committee Meetings
 - i. Offer a forum for more time for comments and discussions that start at our board meeting
 - ii. Develop a process that provides for follow up on items raised during meetings along with updates regarding topics raised
 - 1. Determine if issues raised are systemic or one-off
- c. KPIs – Key Performance Indicators for 2022?
 - i. Discuss timeframe for updates on “2022 Performance Contract Measures”

IV. Next steps – Action Items / Person Responsible / Due Dates (10 mins)