

## Supports and Services Committee Minutes.

Date: 9/28/2020

**Start Time:** 5:30 pm **End Time**: 6:45 pm

**Location of This Meeting:** Virtual

## **ATTENDEES:**

RCEB Staff: Lisa Kleinbub, Chris Hansen, Ronke Sodipo

Members: Kathy Hebert, Lilian Ansari, Morena Grimaldi, Caroline Ortiz, Frank Paré,

Guests: Vi Ibarra, Ben Chen, Sheraden Nicholau

- Members discussed way to reduce the perceived wedge between families and their case managers.
- On the existing brochure, there is a 4 year service gap between 18-22
- Brochure indicates "school advocacy" as one of the services available through case managers, though this is most often not offered or available to families. When Case Managers attend, they offer support rather than IEP advocacy
- Breaking down information by age group may be most useful. Have a tri fold for each age group
- Knowing what is available to families after consumers turn 22 is crucial
- It would be best to have case managers and families look and refer to the same document when putting a plan together

## Follow up and next steps:

- Lisa to find out if we have a budget for new information pamphlets
- Ronke to find out what documents other Regional Centers are using to give information to consumers and families
- Ronke or Lisa to find out if we can use and revise the DDS document, summarizing RC services