

PUBLIC MEETING

Parent Group
Saturday February 25th 2016 at 2 PM
LaFamilia Neighborhood Resource Center
22366 Fuller Ave.
Hayward CA 94541

MINUTES:

Translation available in Spanish

ATTENDEES: 24

PRESENTATION:

Powerpoint presentation in English with simultaneous translation in Spanish

Questions from participants in Spanish and translated for the presenter

Discussion/Comments:

Parents stated that transition from Early Start was not explained and confusing. Not explained.

Parents asked for lists of services that are available in Spanish

Parent stated individuals who want work cant get it. There are few opportunities for those who want employment to get jobs.

Family asked if a service is not provided does RCEB pay for it. Discussion of the Annual Statement

Three families commented that they didn't have a case manager and/or they had had two or three who kept leaving.

Two families complained that camps were not available . This is what they wanted. Discussed options for out of home respite.

Family wanted social /recreational options for young adults.

Non availability of nurses particularly those speaking Spanish. No back up when nurse is sick or on vacation.

People who used work as respite workers are unable to do so due to change in employment opportunities.

PUBLIC MEETING

Friday, March 10th, 2016 at 6:30 PM

RCEB

500 Davis Street

San Leandro, CA 94577

MINUTES:

Translation available in Cantonese and Vietnamese

ATTENDEES: 37 attendees

PRESENTATION:

Powerpoint presentation in English with simultaneous translation in Cantonese and Vietnamese

Training presentation on Cash Assistance Program for Immigrants

Questions from participants in Vietnamese and Cantonese translated for the presenters in to English.

Discussion/Comments:

Family members wanted work opportunities

Concerns about the lack of availability of workers for respite . Workers don't show up for work/ don't speak languages that are needed.

Dental services. There are no dentists who take Denti-Cal. The dentists don't do enough cleanings /how can this be funded.

Confusion expressed about benefits available and why different amounts are given

Concern about transportation availability

PUBLIC MEETING

Saturday , March 11th, 2017 at 4:30 PM
Friends of Children with Special Needs (FCSN)
2300 Peralta Blvd.
Fremont CA

MINUTES:

Translation available in Cantonese and Mandarin

ATTENDEES: 24

PRESENTATION:

Powerpoint presentation in English with simultaneous translation in Cantonese and Mandarin

Questions/comments from participants in Mandarin and English translated for the presenter.

Discussion/Comments:

Discussion about services available and what is not available through health insurance. Frustration with how copayments can be reimbursed for children

Concerns about housing and availability as son becomes young adult . Will there be a job

Case management turnover. Need consistency. Sometimes information is not clear

Would like to know all the possible services for my son

The transition from Early Start doesn't make sense. It happened all of a sudden

Question about independent living services. When can my child get them?

PUBLIC MEETING

**Thursday, March 23rd at 5 PM.
RCEB Concord office
1320 Willow Pass Road
Concord, CA**

MINUTES:

Translation available in Spanish

ATTENDEES: No attendees

PRESENTATION: No presentation due to lack of attendees

PUBLIC MEETING

Sunday, March 26rd at 2 PM.
Helping Hands East Bay
Alameda East Bay Chinese SDA Church
842 Central Avenue
Alameda, CA

MINUTES:

Translation in Cantonese

ATTENDEES: 17 attendees

PRESENTATION:

Powerpoint presentation in English with simultaneous translation in Cantonese .
Questions/comments from participants in Cantonese and English and translated as needed to English for the presenter.

Discussion/Comments:

Families wanted to have more explanation of why iot costs so much more out of home.

Case manager didn't provide information about ILS; didn't tell them about SLS.

Housing is difficult to find. Can the regional center send out email blasts when housing lists open up so we can know about these opportunities.

We need updated information about social security benefits.

What is out of home respite?

Concern about Family Cost Participation fees.

Is there a list of services?

PUBLIC MEETING

Tuesday, March 28rd at 10:15 AM
2141 California Street
Concord, CA

MINUTES:

Translation in Spanish

ATTENDEES: 19 attendees

PRESENTATION:

Powerpoint presentation in Spanish

Questions/comments from participants in Spanish. Translation into English for presenter.

Discussion/Comments:

Mother commented "Why don't casemanagers tell you about all the services?" Requested lists . Several parents also commented that they agreed. Felt things were being hidden. A discussion about the role of the case manager in assessing the family/child strengths and needs. That the case manager then identified services based on that.

Parent felt that out of home respite was not offered when there was a unexpected family situation. Wanted a particular service and was not able to obtain.

Parent(s) stated that they needed more information about transition. This was related from early start to the school district and to over 3 services. Felt they had no social worker. No support.

Parent stated she was begging for respite. That the needs she had weren't recognized. Asked why isn't there a standard.