

**Regional Center of the East Bay  
Contracts for Board Review/Approval**

[est 11/17/2023]      Date submitted to RCEB Board for review

n/a                      Date approved by RCEB Board Executive Committee (if applicable)

[est 11/27/2023]      Date approved by RCEB Board

Operations\_\_\_\_\_

Purchase of Service   **X**  

The following contracts have been reviewed by Lynn Nguyen, Director, Finance and Administration and Lisa Kleinbub, Executive Director, both of whom recommend approval by the RCEB Board of Directors.

Purpose of Contract	Consumers Served (if applicable)	Contractor Name	Term of Contract	Rate of Reimbursement	NOTES:
Supported Living Services  Fiscal Year 23-24	Supported Living Services  Fiscal Year 23-24	Zula's Helping Hands, LLC	Effective 12/1/2023  The term of this Contract shall commence on December 1, 2023 and remain in effect through November 30, 2026.	<b>The estimated average monthly volume per client is \$10,000.</b>  <b>Based on total capacity of 10, the Annual total: up to \$1,200,000 (\$10,000 x 12 x10)</b>	This contract represents the agreement to operate a supported living services agency that is meant to provide the necessary support to allow clients to live in their own home in the community.

## **CONTRACT SUMMARY SHEET**

### **Name of Agency:**

Zula's Helping Hands, LLC - A California Limited Liability Company formed in 2017.

### **Summary:**

Zula's Helping Hands, LLC has applied to become a Supported Living Services (SLS) service provider. The agency is prepared to serve up to 10 individuals who have intellectual or physical disabilities. The agency is able to serve both ambulatory and non-ambulatory clients.

Zula's Helping Hands, LLC is prepared to serve individuals in both Alameda and Contra Costa County.

### **Contract Overview:**

The attached Service Provider Agreements represents Purchase of Service (POS) funding for one SLS agency serving up to 10 adult individuals who are clients of RCEB.

### **History of Company's Operation:**

Yolanda Mayo, who will serve as the program director, is currently the executive director at Zula's Helping Hands ILS agency. Zula's Helping Hands has been vendored as an Independent Living Services agency since 2017.

Qua 'Tasia Williams, who will serve as the program supervisor, is currently the program director at Zula's Helping Hands ILS agency and has held this position since the agency began in 2017.

Zula's Helping Hands is able to serve ambulatory and non-ambulatory clients. They report their ability to serve individuals who also have secondary diagnoses of mental health diagnosis, substance abuse challenges, or are currently on parole or probation. They will also be able to serve participants with behaviors such as self-injurious behaviors and AWOL. They report being able to serve clients with visual impairments and clients who are deaf.

### **Results of the Last QA Review: (Report Attached)**

N/A RCEB Quality Assurance department does not have any reported complaints or corrective actions issued for Zula's Helping Hands – Independent Living Agency.

**Other RCEB-Funded Corporations Owned by the Same Individuals/Entity:**

Zula’s Helping Hands, LCC – Independent Living Agency – Vendor number HB1102

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State of California Department of Developmental Services Contract with RCEB “E-1” Contract Allocation	N/A	Department of Developmental Services and Regional Center of the East Bay	7/1/2023– 6/30/2026	<b>\$77,971,484</b> OPS Allocation  <b>\$761,167,511</b> POS Allocation  <b>Total \$839,138,995</b>	This contract represents the E-1 contract amendment of the “E” series contract between DDS and RCEB for fiscal year <b>2023-24.</b>